MINUTES

Date: 27 October 2022
Time: 9:30-10:30 AM
Location: Zoom (Recording)

Welcome & Introductions

Several community members and agency representatives introduced themselves including:

- Jessica Hernandez representing Mountain Communities Family Resource Center
- Katie Gonzalez, Family and Community Liaison for El Tejon Middle School
- Ashley Delgado representing CAPK, Friendship House Medi-Cal Outreach Program
- Laura Falcon, Clinical Consultant for Community Connect
- Brooke Oscarson, Field Representative for Assemblyman Vince Fong

Presentation: Community Connect, Laura Falcon

- Enhanced Care Management (ECM) was established by the Department of Healthcare Services on January 1, 2022.
- ECM is a state Medi-Cal benefit available to select populations who can benefit from intensive coordination of health and health related services.
- The goal of the ECM benefit is to provide comprehensive care and produce greater health outcomes for MediCal beneficiaries of high need.
- ECM offer seven core services
    - Outreach and Engagement
    - Comprehensive Assessment and Care Management Plan
    - Enhanced Care Coordination
    - Health Promotion
    - Comprehensive Transitional Care
    - Member and Family Supports
    - Referrals to community and social support services
      EMCARA , a national medical group which aims to provide in-home primary care for vulnerable populations and Adventist Health are working in partnership, with multiple health plans to provide the ECM services to Medi-Cal members in 16 counties.
- Community Connect is Adventist's Health ECM program. Health teams are deployed into the community to engage with patients and assess their needs. A care plan is then coordinated in order to assist each patient with their personal health goals. Referrals and support are also provided.

- Eligibility: People who frequently use the ER for non-emergency care, people with severe mental illness or substance abuse disorders, and those that are unsheltered.
- Referral Process:
    - A patient can refer themselves or someone could call or email Community Connect with patients who meet the eligibility criteria.
    - Patients will be contacted for an evaluation and to schedule a visit.
    - Insurance providers will be contacted.
    - A community health worker will visit the patient at their home, facility, or another safe location.
- To refer a patient for ECM/ Community Connect Services:
    - Call 800-712-6387
    - Email a referral form to: communityconnectca@emcarahealth.com
    - Fax: 310-878-4345
- Contact Information:
    - april.cathaway@emacarahealth.com
    - laura.falcon@emcarahealth.com

Discussion: 2023 Collaborative Planning, Lindsay Call

- In 2022 the Mountain Communities Collaborative identified four main priority areas, based on the 2021 community needs assessment:
    - Senior Services
    - Mental Health Services
    - Youth Services
    - Focus on Preventive Health
- Digital Literacy/Broadband for All: An initiative that was presented in Spring of 2022 in order to gain access to federal and state funds and increase Broadband Access in the Mountain Communities. The Collaborative continues to take steps forward in this process that will assist the current digital literacy needs of the community.
- Collaborative Planning for 2023:
    - 2023 Priorities:
        - Mental Health Services was identified as the top priority for 2023 (79%)
        - Senior Services, Youth Services, Employment Skills & Support, Housing & Home Repair Support (tied at 43%)
    - Schedule: An overwhelming majority would like to continue to meet on Thursday mornings at 9:30
    - Presentation Topic Requested in 2023:
        - Open Door Network (73%)
        - Department of Human Services (53%)
        - Adult Education programs (53%)
        - Family Justice Center of South Kern (47%)
    - Collaborative Venue: 65% of participants would like to meet in person at least once in 2023

Roundtable: Partner Updates/Events

- CAPK's Friendship House Mentoring Program is available to assist at-risk youth ages 6-17 years old. They are accessible on the phone or on Zoom and can visit a school campus if they have enough participants. Contact Ashley Delgado:
    - Phone: 661-439-3763
    - Email: adelgado@capk.org
- Field Representative for Assemblyman Vince Fong is available for community outreach events and assistance with state departments. Contact Brooke Oscarson
    - Email: Brooke.Oscarson@asm.ca.gov
    - Phone: 661- 395-2995
- Henry Mayo's community education program is offering several classes and events for Diabetes Education Month and Hosting a Diabetes Action Day on November 14, 2022. For more information visit https://www.henrymayo.com/medical-services/community-education/
- A HICAP representative with Aging and Adult services will visit the MCFRC every 3rd Tuesday.
- California Telephone Access Programs is Hosting "Lunch and Learn" every 3rd Thursday at 12:00 PM.
    - Meeting ID : 668 155 3219 Password: CTAPSmartphone training
    - Contact: 1-866-271-1540 or smartphonetraining@ccaf.us

Adjourn

Next Meeting: Thursday, January 26 at 9:30 a.m.
https://us06web.zoom.us/j/83957747414?pwd=d0tJSzh3SWJ2ZHlxb055QW41Q0I3QT09
Meeting ID: 839 5774 7414 Passcode: MTNCOMM
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