



THE UNIVERSITY OF DANANG  
UNIVERSITY OF SCIENCE AND TECHNOLOGY  
Program:.....

... / ... / 201..

**SURVEY FORM ON  
THE SATISFACTION OF DUT LEARNING SUPPORT SYSTEM  
FOR STUDENTS**

Date:.....

*For the purpose of improving timely the training support quality, please share your opinions of the satisfaction with training activities. Students' feedback will be kept confidentially and only used as a reference to enhance training quality.*

**I. General Information:**

Ful name:..... Student code:.....Male/female:.....

Group..... Major.....Department.....

Mobile Phone:.....Email:.....

**II. Evaluation contents**

*From question 1 to question 6, you can choose 1 within 5 levels as regulated:*

**1. Totally disagree 2. Disagree 3. Partially agree 4. Agree 5. Totally agree**

The satisfaction with support activities of program		Mức độ đồng ý				
		1	2	3	4	5
1	You have been informed the course objectives, expected learning outcomes, curriculum, and schedule..					
2	You have been informed the syllabus when starting a course					
3	The program's website has all the essential information of training program, is easy to assess and search.					
4	Students' feedback is always concerned and solved satisfactorily by the Board of Program					
5	Academic staffs and support staffs are enthusiastic, warmly and willing to help students.					
6	Students receive effective and practical support from academic advisors and counseling lecturers.					
7	Students are provided with the textbooks, subject materials from lecturers and the library of program					

The satisfaction with support system		Mức độ đồng ý				
		1	2	3	4	5
8	You have been informed all the academic regulations such as testing-evaluation, remark, admission to the next class, scholarship, IT standard, English level,...					
9	You have been informed fully and know how to use feedback methods through direct interaction, all students of the class, suggestion box, surveys or sending papers.					

10	Classroom/laboratory, learning support equipment (computers, projector, experiment tools, chemical substance,...) are always in good condition and meet the teaching & learning requirement.					
11	Students are provided with Self-study rooms, computer rooms, internet system to meet learning requirement.					
12	DUT's, Departments', and program's websites are friendly and have all the information to effectively serve the students' learning process.					
13	Activities of the Youth Union, Students Association are various, practical and actively impact on study and training.					
14	Functional Departments solve students' problems effectively, timely and quickly.					
15	Administrative staffs have enthusiastic and friendly attitude					
16	The environment inside and outside campus is safe, clean and civilized.					

17. You can evaluate your satisfaction with supporting quality of these following offices:

Units	Satisfied	Not satisfied	No exposure or no comments
1/ Administration and Personnel Department			
2/ Academic affairs Department			
3/ Student Affairs Department			
4/ Science-Technology & International Cooperation Department			
5/ Educational Testing and Quality Assurance			
6/ Planning-Finance Department			
7/ Facilities Department			
8/ Inspection & Law Department			
9/ Youth Union			
10/ Students' Association			
11/ Center for Student Supporting and Business Relationships			
12/ Health Room			
13/ Learning Resources and Communication Center			
14/ Dormitory			
15/ Security Guards, garage			
16/ Canteens in university and in dormitory			
17/ Sport Center			
18/ Physical Education Faculty			
19/ Academic staff of Faculty			

18. Please share your specific opinions on any modifications what you are not satisfied with:

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19. Please share your opinions on any modifications of facilities to enhance training quality (learning materials, lecture hall, classrooms, laboratory, teaching equipment, computer room/ Internet, learning and living environment,... )

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**Thank you very much for your contributions and wish you have excellent achievements in your learning process!**