Automate on Shoppe On

Order Streaming and Payments

For Season 2, we've worked with our e-commerce partners Ribbon to offer the option to stream orders into your order management system eg Shopify, Netsuite etc and also choose the Gateway of your choice from one of the 45 we now support in 105 countries.

How do I automate order streaming?

You can automate your orders by integrating with any connector of your choice. You will need a Ribbon **API key.** Or just use the Ribbon API key to integrate via Synqware, our preferred connector partner.

How do I add a custom gateway?

Shoppe On now supports 45+ Gateways in 105 countries.
Check out this list Gateways for each country
Stripe is included in your price for the season Shoppe On for US and International brands (Yes, Stripe will work for international brands for Season 2)

What does it cost?

Feature	Per Season (6 Months)
Ribbon API Key only	$300
Ribbon API Key + Synqware	$600*
External Gateway	$600 + Gateway Transaction Fees

Your seasonal fee will be waived if you're already paying for an API key or Gateway with a Ribbon partner agency eg. Aesthetic Movement

Synqware pricing ranges from $50 to $150 per month for complex ERP systems ie. Pointforce, Netsuite etc.

Price does not include your gateway's transaction fees. Stripe's is 2.9% + 30C per transaction for USA. Please check for international rates. For all other Gateways, please check for fees in your respective countries for the gateway of your choice.

How do I get started with these options?

The fastest way is to select the options in the Shoppe On **SUBMISSION FORM** The additional price will be added to your Shoppe On invoice. We'll open a ticket for you in our support system to get you set up.

What's the deadline?

The last date to make your selection is Jan 15th so we have enough time to set you up before the start of the season on Feb 8th. If you choose to wait then we will add you on a rolling basis at the start of the month and prorate the amount for the rest of the season.

More Details

How soon will I receive my API Key?

Three days from the time we receive your order confirmation.

What does this key look like?

This key consists of a few components which you can use for the integration
-Access Key
-Secret Token
-Agency ID (Ribbon partner you need the key for eg. Aesthetic Movement, Shoppe Online etc)

If I pick Synqware, how long does it take to integrate with Synqware?

From the time you receive the API keys and forward them to Synqware:

- Existing Synqware customers will need one business day.

- New customers will typically need 10 business days.

- New customers with systems that Synqware does not currently support will require 15 business days.

How do I connect to my Gateway?

Each gateway has its own variation of what you need to enter to go live, but this usually includes two or three fields, such as **entity** and **access token** or simply the **API key.** If you are not sure where to find this information, it is usually located in the account manager section of your payment gateway.

Setup a Custom Payment Method

Country (105 countries supported)

| Netherlands ▾ |

Gateway (11 gateways supported)

| Select a gateway ︿ |

Braintree

Adyen

Barclaycard Smartpay

BlueSnap

iATS Payments

Paysafe (formerly Optimal Payments)

Paymill

Stripe

WorldPay

Stripe Payment Intents

Once my Gateway is set up. How will I receive the credit card token?

Ribbon tokenizes cards for each gateway so that real numbers are never revealed. Once the buyer adds their card to their profile and clicks on "SEND PO" you can log in to Ribbon, go to order's list and click on "Process PO" just as you normally would. Then enter the amount, shipping etc and click charge card. Once tokenized, you can use the stored card information for current shipments and backorders, as long as you have the buyer's permission.

If in doubt, check with the buyer and/or add a clause to your terms and conditions.

Alternatively, once the customer sends the PO, a customer will get created in your system and the tokenized card will show up on your Payment Processor's dashboard. You can use this card to make charges. .

What if my gateway isn't included?

At this time we can only support the 45+ Gateways on our list. If you use a gateway that is not included in our list, please get in touch with our Brand Success Team and we can discuss custom integration needs.