

Contract Role: Senior Front-End Technical Consultant (Insurance – Digital Claims Discovery Support)

Term: 6–9 months (half time to full time hours/week)

Rate: \$75–\$90/hour CAD

Location: Remote (Canada preferred, Ideally Vancouver area). Initial in person meetings are ideal, but something we can likely work around.

About the role

Power Shifter is hiring a Senior Front-End Technical Consultant to lead the technical stream of a discovery for a major Canadian insurance client. You will participate in business-led workshops as a stakeholder, then own and facilitate two or more technical workshops to translate business and CX intent into front-end solution direction. This is an advisory and documentation role focused on feasibility, architecture, component strategy, and a high-level implementation plan.

What you will do

- Attend business workshops as a participant to understand goals, constraints, and current state. No business workshop documentation is required.
- Draft agendas and scopes for the technical workshops. Facilitate those sessions with client SMEs and tech leads.
- Synthesize inputs from technical workshops into front-end capability and component recommendations that are practical to implement.
- Define front-end architectural recommendations including modularity, reuse, integration points, accessibility, and performance considerations.
- Recommend a design system framework that supports consistency across multiple delivery streams and teams.
- Advise on Contentful content modeling and map content types to front-end components and user workflows.
- Produce a high-level implementation plan that informs the next SOW. Include scope outline, phasing, skills and resourcing mix, effort and cost ranges, risks, and key assumptions.
- Align all recommendations with the client's overall solution architecture and target platforms.

- Provide status updates to the client PM. Delivery accountability remains to the client technology leads.

Deliverables you own

- Technical workshop agendas and facilitation
- Front-end capability and component mapping
- Front-end architectural recommendations
- Design system framework guidance for multi-stream consistency
- Contentful content model recommendations and mappings
- High-level implementation plan and SOW inputs covering scope, phasing, effort and cost ranges, skills, risks, and assumptions

Not in scope

- Business workshop synthesis or reports
- Generic PM deliverables for the overall program
- Hands-on coding or build tasks

Streams and timing context

Discovery informs three streams with staged approvals and dates. Initial focus is Tracker, then Notifications, then Online Claims Reporting. Milestones and dates will be refined in the implementation plan and aligned with client funding windows.

Reporting and collaboration

- Reports into the client PM for coordination and status
- Accountable to client technology leadership for technical deliverables
- Partners with client architects and SMEs to ensure alignment with the overall solution architecture
- Supported by Power Shifter technical leadership as needed for validation

What you bring

- 8 plus years in front-end architecture or technical consulting
- Strong background with component-based frameworks such as React or Vue
- Experience defining and governing design systems at scale
- Comfort with headless CMS, ideally Contentful, including content modeling and structured content delivery
- Excellent facilitation, documentation, and communication skills with cross-functional teams
- Ability to map business and CX intent to feasible front-end solutions across multiple streams

Nice to have

- Insurance or other regulated industry experience
- Familiarity with Next.js, performance optimization, and accessibility standards

If this sounds like a fit, send a short note with relevant experience and examples of similar discovery or architecture work.