



MEERA PATEL

Restaurant server with a strong education in hospitality and restaurant management and over three years of experience in the restaurant industry. Skilled at managing customer orders, providing quality customer service, and handling payments with precision. Recognized for implementing efficient systems, training new staff, and consistently enhancing customer satisfaction.



Detroit, MI 12345



(123) 456-7890



email@example.com



LinkedIn

KEY SKILLS

- Customer order management
- Customer service and satisfaction
- Food safety and sanitation
- Menu memorization
- Payment processing

PROFESSIONAL DEVELOPMENT

- Certified Restaurant Server (CRS), American Hotel & Lodging Educational Institute
- Food Safety Manager Certification (FSMC), National Registry of Food Safety Professionals
- TIPS Alcohol Certification, Health Communications, Inc.

PROFESSIONAL EXPERIENCE

SENIOR RESTAURANT SERVER | DARDEN RESTAURANTS INC., ORLANDO, FL | JANUARY 2020 TO PRESENT

- Maintained high levels of customer service, increasing repeat customers by 20%
- Trained and mentored 10 new servers, improving overall service efficiency by 15%
- Implemented a new system for handling payments and tips, reducing errors by 25%

RESTAURANT SERVER | STARBUCKS CORPORATION, SEATTLE, WA SEATTLE, WA | JUNE 2017 TO DECEMBER 2019

- Managed orders for about 100 customers per day, maintaining accuracy and timely delivery
- Recognized for excellent customer service, winning "Employee of the Month" award three times
- Helped update menu, contributing to a 10% increase in overall sales

EDUCATION

- Bachelor's Degree in Restaurant Management
UNIVERSITY OF NEVADA, Las Vegas, NV
- Diploma in Food and Beverage Service
THE CULINARY INSTITUTE OF AMERICA, Hyde Park, NY