

To	
Subject	Consumer Guarantees (Right to Repair) Amendment Bill

[1. Download this document via the File menu, personalise it, and email as an attachment to your MP,
OR copy and paste the text you want to use straight into your own email.
2. Enter the email address of your local MP into the "To" line of your email: This LINK leads to the New Zealand [Members of Parliament](#) list, click on your electorate, open the profile of your MP, you will find their email address at the bottom of their contact details, generally shown on the left hand side of the page.]

Dear Prime Minister/Minister/Mr/Mrs/Ms/Dr (surname),

My name is [NAME], and I'm a [job/gender/parental status/whatever you identify with] from [location].

I am writing to

[ask you to consider your potential support of the Consumer Guarantees (Right to Repair) Amendment Bill at First Reading in Parliament.]

OR

[request a meeting with you to discuss your potential support of the Consumer Guarantees (Right to Repair) Amendment Bill.]

OR

[invite you to a local Repair Cafe on [date] at [location]. It would be a great opportunity to see firsthand the value of repair, how your constituents go out of their way to fix the stuff they own, and to chat about how the Bill could make repairing easier for your constituents. You can learn more about the Repair Cafe here [\[event link\]](#).]

The [Consumer Guarantees \(Right to Repair\) Amendment Bill](#) was drawn from the Members' Bills ballot in April. The 'right to repair' protects the ability of consumers to have the products repaired at a competitive price using a repairer of their choice.

This Bill needs your support to **revitalise a repair culture** in New Zealand, and to **ensure New Zealanders can choose** to keep their goods in service for as long as possible, and out of landfill.

The Right to Repair is very popular with the New Zealand public. In 2022, Repair Cafe Aotearoa NZ's petition for a right to repair [received over 12,900 signatures](#). This is no surprise, in light of Consumer NZ findings that [76% of New Zealanders would rather repair a faulty item than replace it, and 49% felt actively guilty having to throw an item away because they couldn't fix it](#).

And yet, we still have no legislation that protects consumers' rights to access repair easily. Australian consumer law is nearly identical to ours, and has similar failings. In 2022, Australia [enacted a right to repair for motor vehicles](#). In 2021, [a report by the Australian Productivity Commission](#) found significant and unnecessary barriers to repair for some products. It proposed a suite of measures to enhance consumers' right to repair while providing net benefits to the community. Supporting repair has potential to become a trans-Tasman initiative.

The ability to repair the stuff we own is a concept valued by conservatives and progressives alike - right to repair legislation is a great way for elected representatives to get behind this and ensure consumers have the choice to repair what they own. Legislation passed recently in US States, including New York, Minnesota and California, has gathered near-unanimous support from Republicans and Democrats.

New Zealanders are resourceful, do not like waste and like to have the choice of having the items they own repaired at a reasonable price or by themselves. By protecting the right to repair, this Bill aligns with the "number 8 wire" approach that is deeply embedded in our culture, and reinforces our practical and economic resilience as a nation. Protecting the right to repair also encourages intergenerational sharing of knowledge - many older people have repair skills that younger generations are eager to learn. Revitalising our repair culture has the potential to generate high value, skilled jobs and opportunities for small and medium businesses to offer competitive repair services, product refurbishing and retail and builds local resilience - this thriving repair economy used to be the norm in towns across New Zealand and it could be again.

The Bill seeks to uphold consumer choice - not just to repair, but to choose more durable and supported products. This makes the Bill relevant and beneficial to all New Zealanders because everyone wants the products they've bought and own to be built to last, and easily fixable at a reasonable price.

I ask you to vote in favour of this Bill at First Reading, so it can receive robust debate at the Select Committee stage.

I look forward to [\[hearing from you\]](#) OR [\[meeting with you\]](#) OR [\[seeing you at the Repair Cafe on \[date\] at \[location\]\]](#).

Yours Sincerely

[\[signed with your full name\]](#)