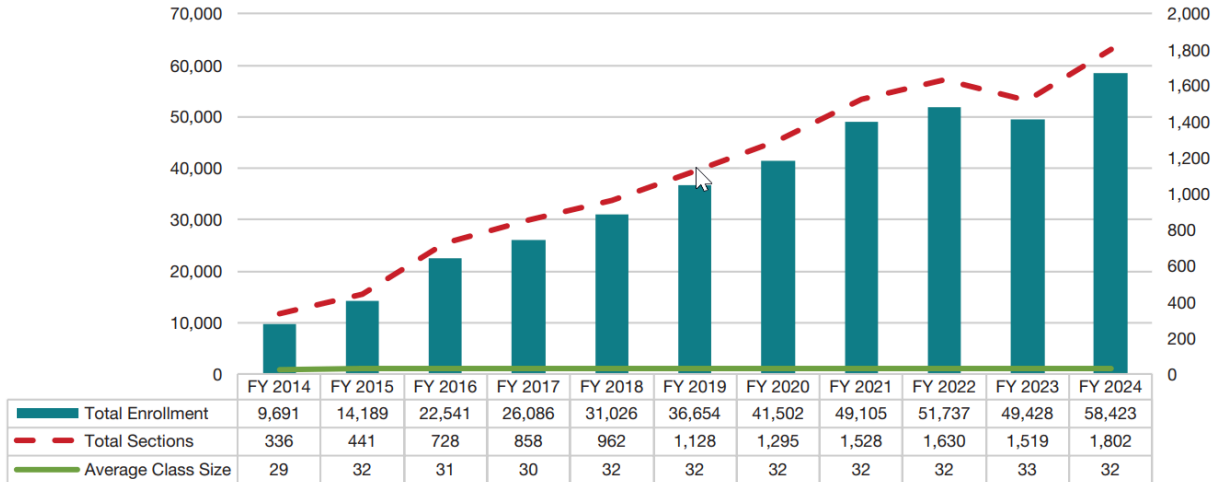


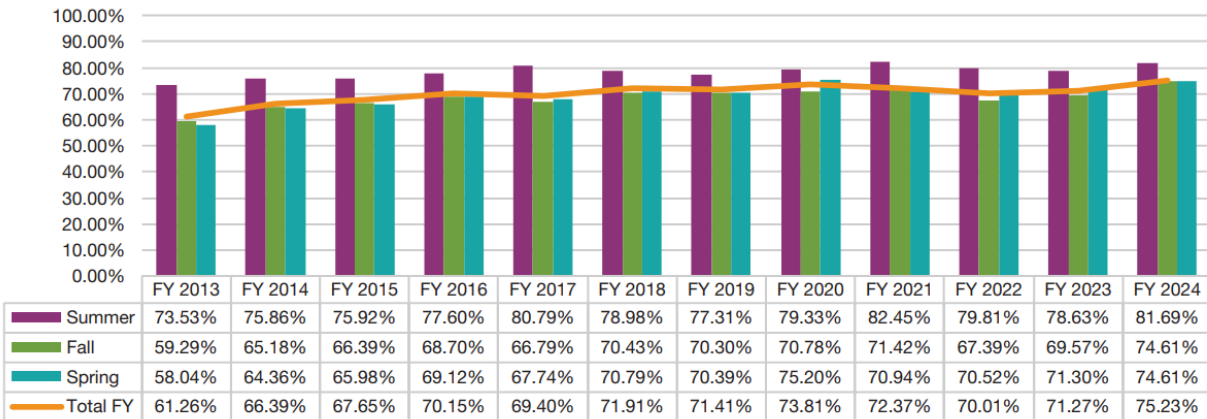
Supporting Data

Total Enrollment by Fiscal Year

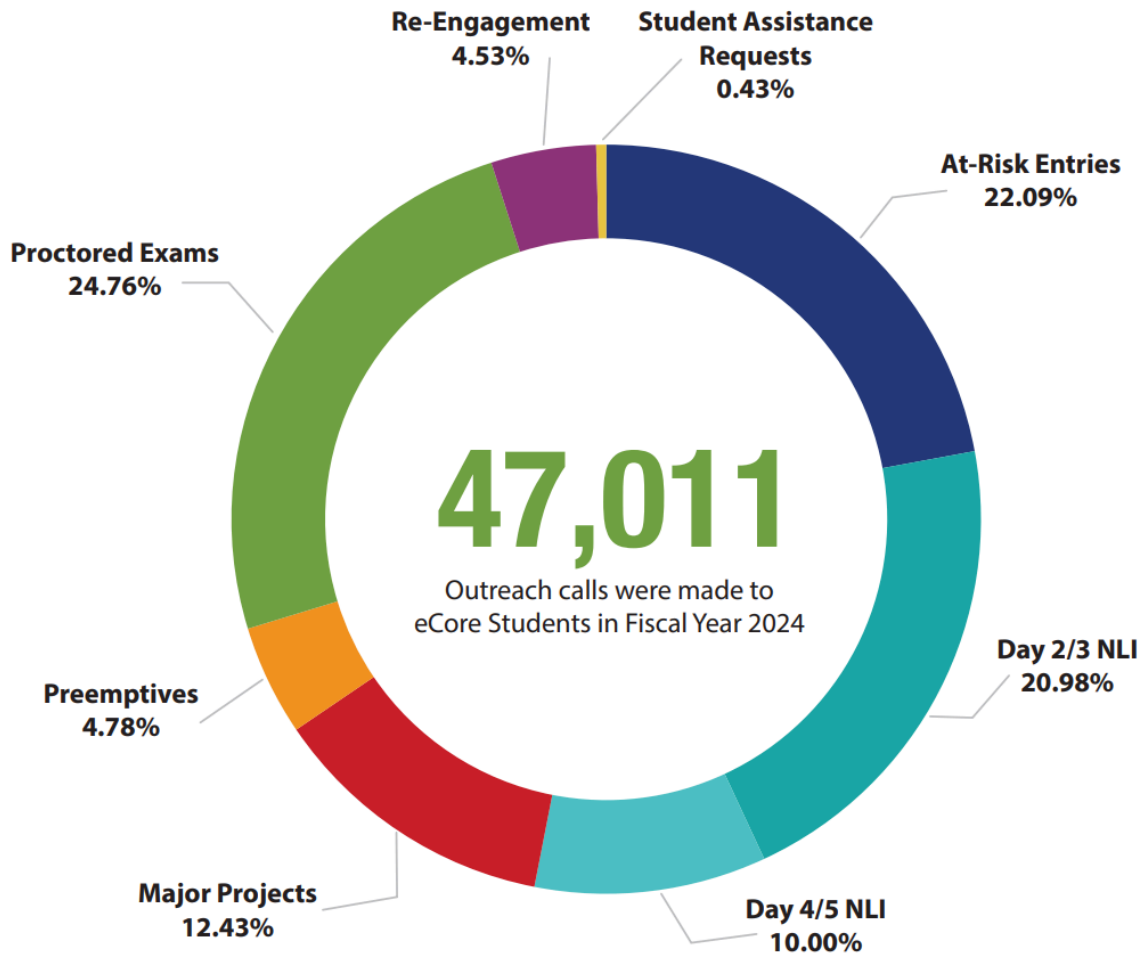
The following chart shows the total enrollment and number of sections offered by eCore for FY 2014 to 2024.



Student Success (%ABC) Across Time

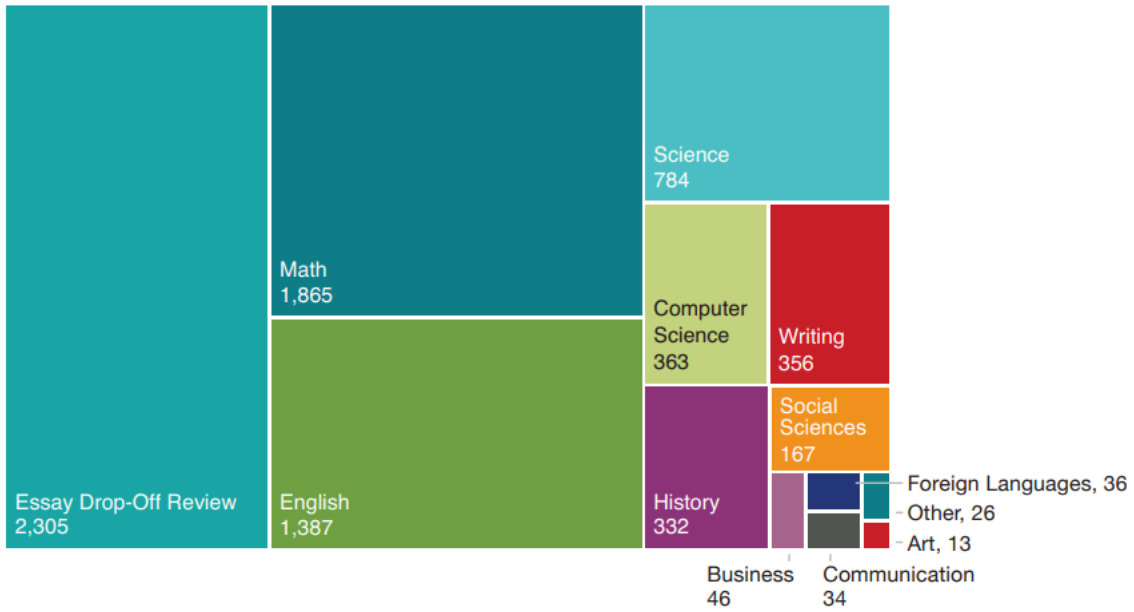


FY 2024 Number of Outreach Calls Made by SST Members (Unduplicated)

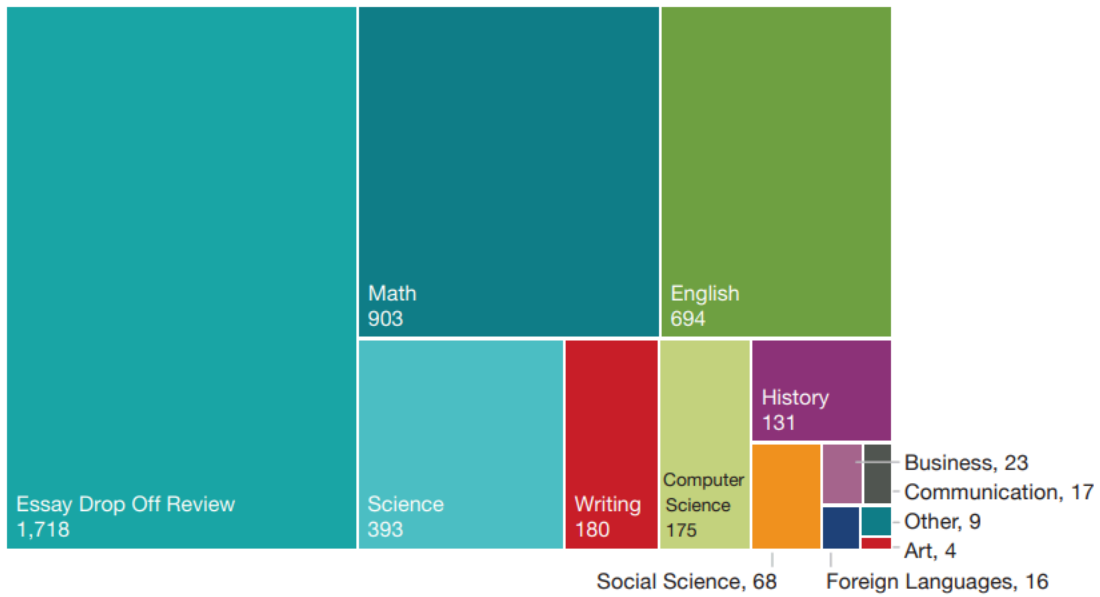


Tutoring Information

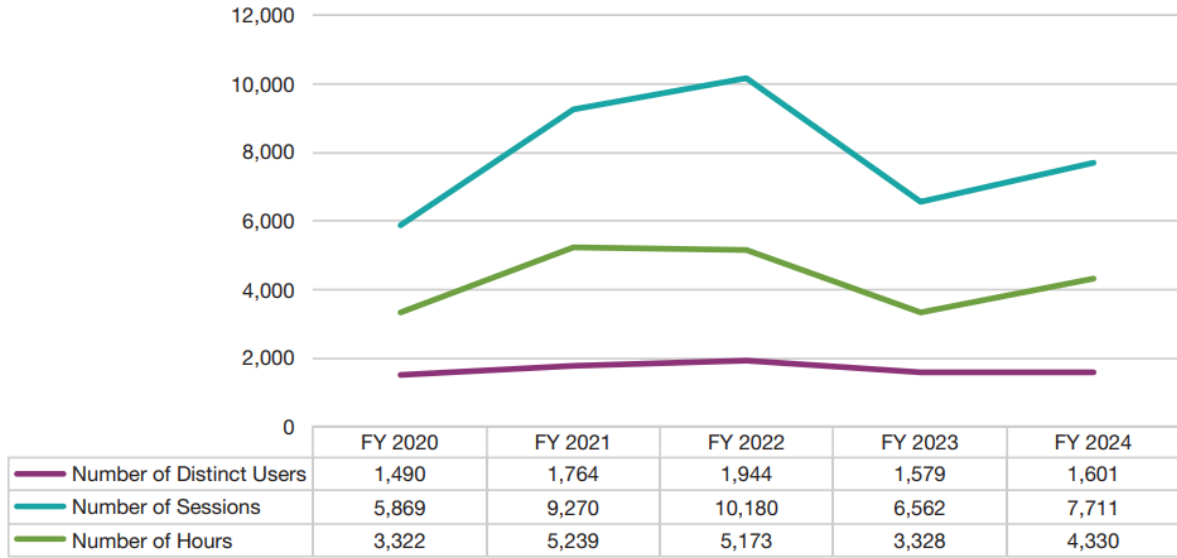
Number of Sessions per Subject



Hours Used/Time Spent per Subject

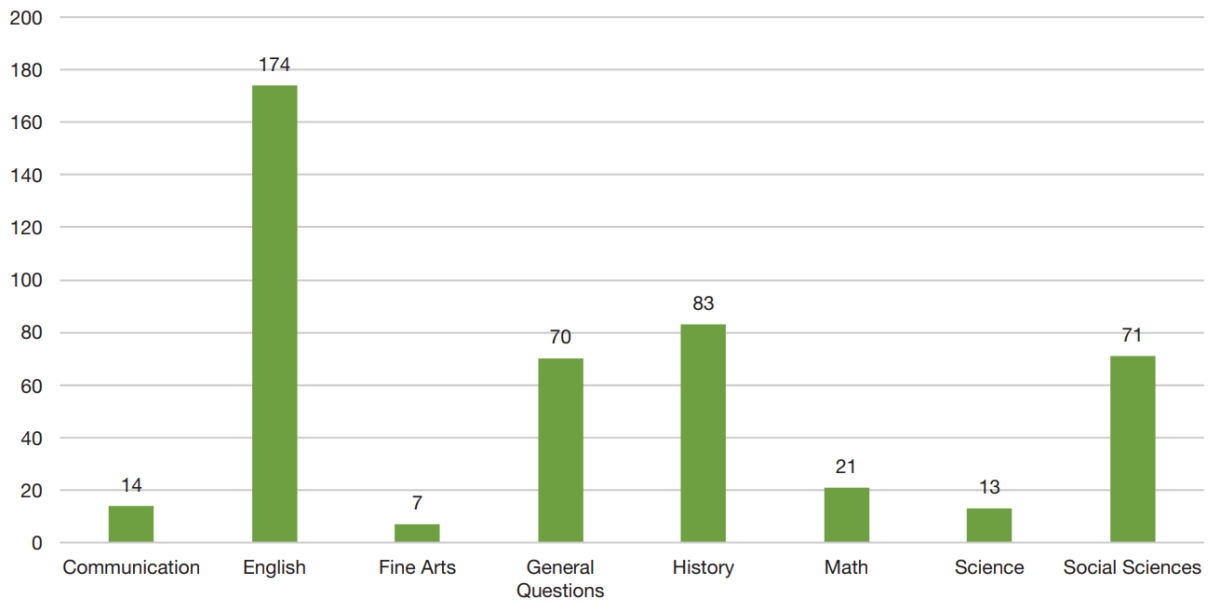


Historical Online Tutoring Usage

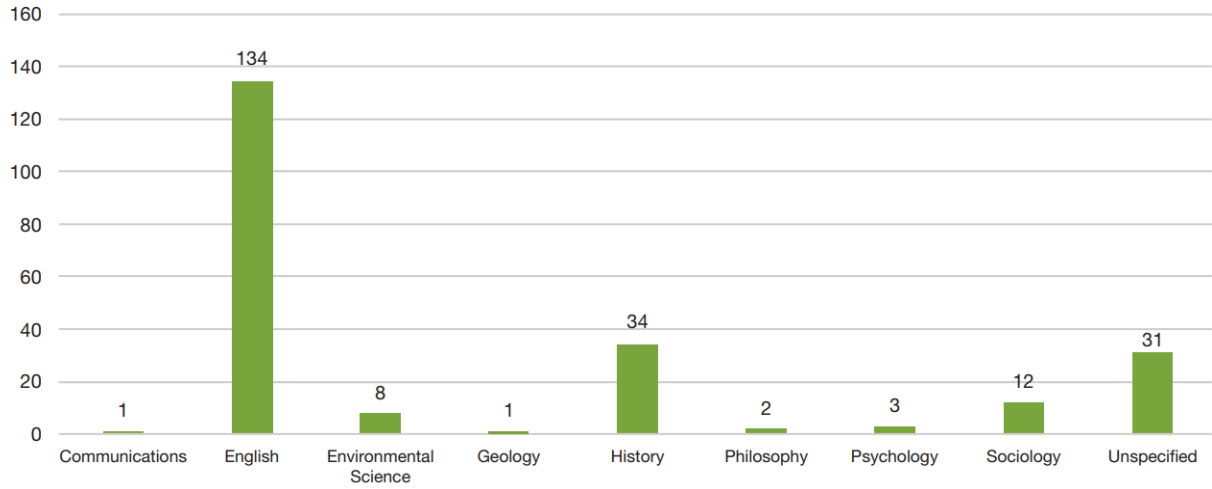


*Data prior to FY 2021 represents all eCampus tutoring usage. FY 2021 and forward represents eCore Tutoring usage only.

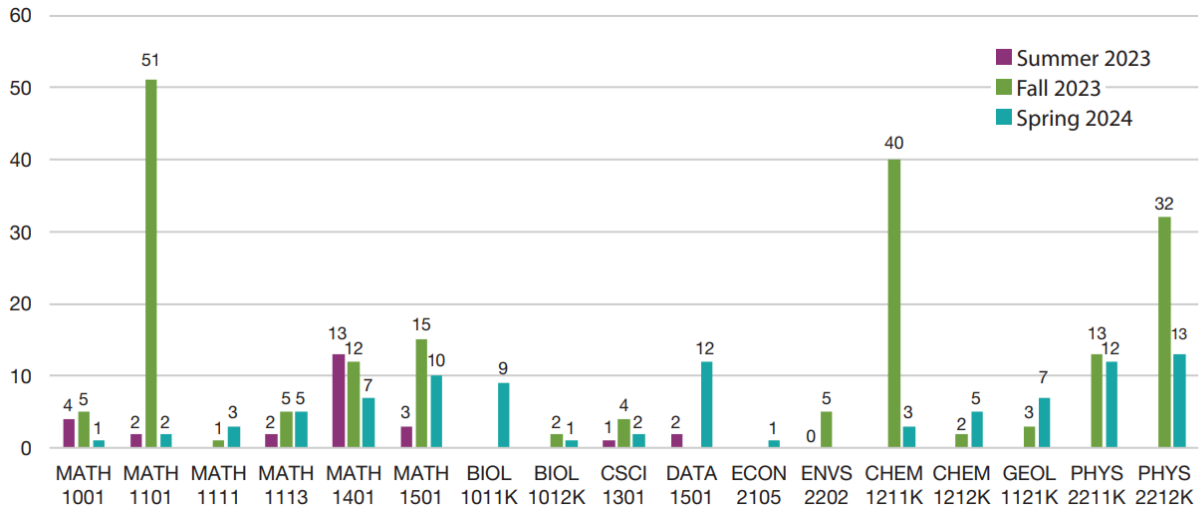
eCampus Library Services – Student Questions by Subject for FY 2024



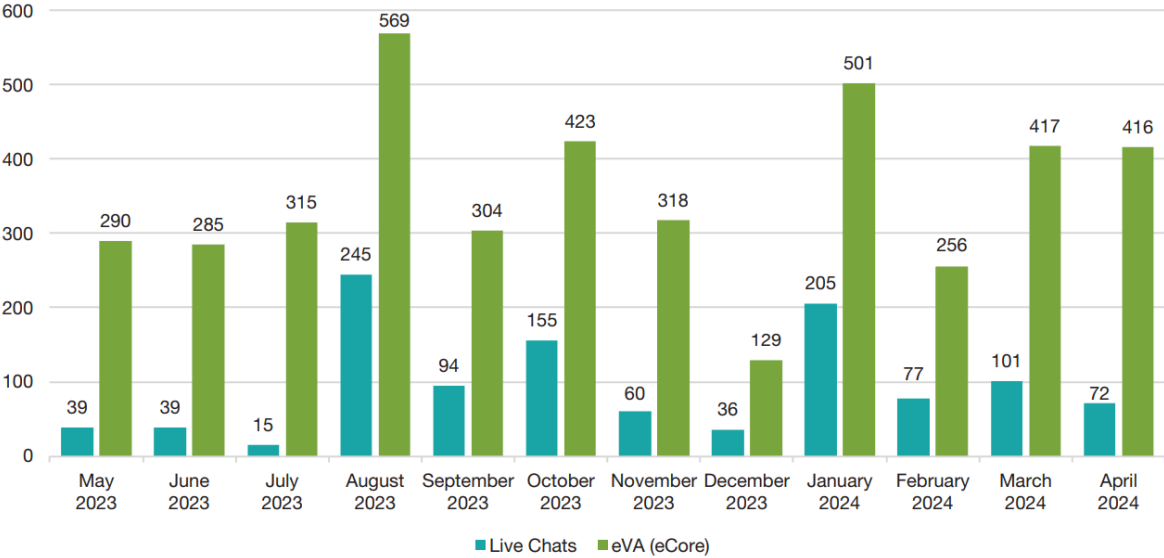
eCampus English Tutoring – Number of Session by Subject



eCampus STEM Tutoring – Student Interactions by Course



USG eCampus Helpdesk Live Chat and eVA Conversations by Month



Student Services Survey

Students complete the Student Services Survey annually. This survey captures student feedback regarding eCore services in order to assess and improve student support. The following visuals display results from the Spring 2024 eCore Student Services Survey

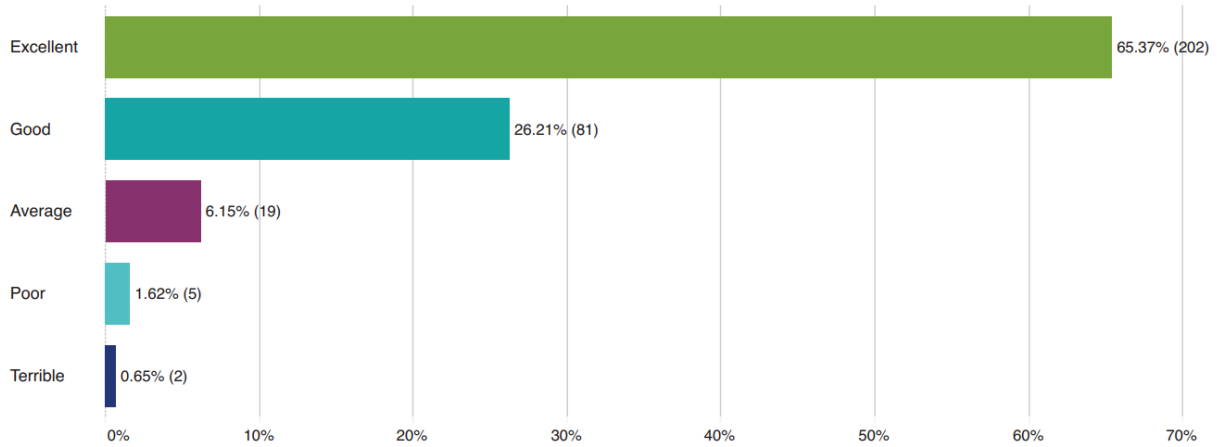
Did you receive enough support as an eCore student?

- Percent: **94.48%**
Count: **2,105**
- Percent: **5.52%**
Count: **123**

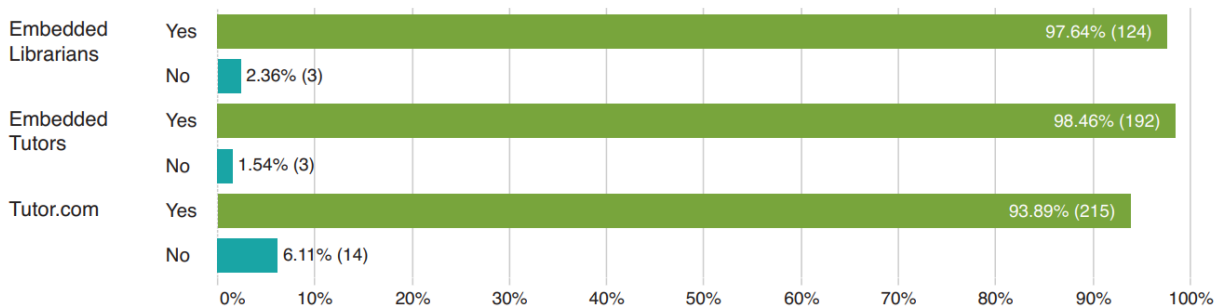


How would you describe the help that you received from your eCore liaison?

Liaisons are responsible for serving as a single point of contact for students in eCore courses and collaborating with eCampus Support Services to ensure the highest level of student success.



Did the tutoring service(s) that you utilized meet your needs?



Screenshots of the SEADS platform, course actions for instructor

Course Offering

Course Name
Computer Science I

Course Offering ID
CSCI-1301K-1CG

Primary Faculty Name
Derek

Term Name
Spring 2025: eCore - Full Session

Start Date
1/13/2025

End Date
5/1/2025

Program
eCore

Course Type
eCore

Session Type
Full Session

Course
Computer Science I

Term
Spring 2025: eCore - Full Session

Course Actions

Please select a button below to submit a form. If you need assistance with a form, please contact esuccess@ecampus.usg.edu.

- [Click Here to Submit Multiple At-Risk Cases](#)
- [Click Here to Submit an Academic Honesty Concern](#)
- [Click Here to Send a Text Message](#)

Course Connections Proctored Exam Ext Req Proctored Exam Appointments Course Reinstatements At Risk Entries

Course Connections (43)

Course Connection ID	First Name	Last Name	Status
CC-335249			Registered
CC-305052			Registered
CC-333505			Registered
CC-332359			Registered

[View All](#)

Text Messages Grade Change Requests Student Recognitions Incomplete Grade Forms

Messages (0)

Course Connection Details

Contact
Registered

Status
Registered

Course Offering ID
CSCI-1301K-1CG

Term
Spring 2025: eCore - Full Session

Contact Email
@students.asurams.edu

Course Connection ID
CC-335249

Term Status
Current Term

Contact's Home Institution
Albany State University

Contact Name & LMS ID

Course Actions

Please select a button below to submit a form. If you need assistance with a form, please contact esuccess@ecampus.usg.edu.

- [Click Here to Submit an At-Risk Case](#)
- [Click Here to Submit an Academic Honesty Concern](#)
- [Click Here to Submit a Grade Change](#)
- [Click Here to Submit a Student Recognition Form](#)
- [Click Here to Submit an Incomplete Grade Form](#)

At Risk Entries Grade Change Requ... Incomplete Grade [More](#)

At Risk Entries (0)

Proctored Exam Ext... Proctored Exam App...

Proctored Exam Extension Requests (1)

Case Number	Term	Course Offering ID	Submitted Date	Status
00202128	Spring 2025: eCore - Full Session	CSCI-1301K-1CG	3/23/2025, 8:37 AM	Expire

[View All](#)

Course Reinstatements

Course Reinstatement Requests (0)

Academic Honesty

Academic Honesty (0)

Student Testimonials

"I fully support USG eCampus— and this was one of the best years I've had, primarily because they really worked with me while I was doing this overseas! I want all of my junior sailors to know that it's never too late to finish your education. I was a full-time student while on deployment, on shore duty, and while stationed in Japan; everyone at USG eCampus and the University of West Georgia has been true champions to the military! Obtaining my degree was one of my goals that I definitely wanted to accomplish while serving in the military." - Naval Officer LaTresha W.

"It works perfectly with my lifestyle, and the degree program I wanted to study was only available online through (eCampus)" - Arianna S.

"I cannot express what the (eCampus) program means to me. I am SO glad I made this decision to return to school. As an older and wiser adult, I have always regretted not finishing my college degree, so I finally decided it was now or never even though I work full-time in a demanding job. I am looking at the end game and planning the biggest graduation party EVER once that diploma is in my possession. The instructors (and my wonderful student advisor) have all been amazing! If I ever start to doubt my ability to see it through, they are right there to cheer me on. I also appreciate that the classes contain updated material, so the knowledge I'm gaining benefits all areas of my life!" - Lari L.

"The closest university is an hour away from where I live, and I had given up on completing my education until I discovered (eCampus). (eCampus) has made my education possible by making college accessible, providing resources like tutoring, and partnering with high quality programs like (Georgia Southwestern State University's College of Business and Computing)." - Malena W.

"eCampus has allowed me the flexibility of not having to worry about limited seating capacity. Not having to get to a class right after work. It has allowed me the freedom of knowing that the classes I need to take will be available when I need them. It allows me to focus on my job full time while afterwards i can go home and get on my classwork or i can do my classwork on the weekends. It really and truly allowed me to make the goal of earning my Bachelor's degree attainable and realistic. It is so flexible." - Saucony H.

"I began taking classes through dual enrollment at East Georgia State College as a ninth grader, allowing me to graduate from high school one year early while simultaneously earning an associate degree. I wanted to continue my education at

EGSC, and eCampus gave me that opportunity. Not only is the tuition affordable, but this program has also allowed me to work full-time while obtaining my degree. I will be attending law school after graduation, so financial sustainability was a top priority for me. Online learning has been incredibly helpful in allowing me to balance work and school. The flexibility it provides has helped me to continue my education without sacrificing employment opportunities or financial stability." - Mary Grace W.