Details	
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QA	
EPICS/Features	

Goal:
To create a digital system that efficiently communicates with customers, labs, doctors, and visitors, providing an easy and engaging way for users to check their vitals or those of their patients. The platform will offer real-time access to the best and closest labs, hospitals, and doctors, ensuring timely healthcare services.

Objective:

- Develop a user-friendly and visually appealing interface that allows users to quickly access their vitals.
- Provide accurate recommendations for nearby and top-rated labs, hospitals, and healthcare professionals based on location.
- Ensure seamless communication between users, healthcare providers, and labs for an efficient diagnostic and treatment process.
- Offer real-time tracking of vitals and status updates to enhance user experience and service delivery.

S/N	FEATURES	USER STORIES	ACCEPTANCE CRITERIA
1	About us	As a visitor, I want to be able to visit the website to learn more about the products and services offered, so I can understand how it benefits me.	The "About Us" page should be easily accessible from the homepage. It could be a page or a video displaying information about the company, its mission,

			and its products. Visitors should be able to read about the key benefits and features of the products. The content should be clear, concise, and visually appealing.
2	Blog	As a user, I want to access informative blog articles on health, so I can stay informed about wellness and healthcare topics.	The blog section should be easy to navigate with categories like health tips, news, and research.
3	App Download prompt	**As a** User looking to access our service on the go, **I want** to be prompted to download the mobile app from Google Play or the App Store, **So that** I can easily access all features from my mobile device with enhanced convenience and usability.	Users visiting the website from a mobile device should see a clear prompt or banner suggesting they download the mobile app.
4	Showcase a slider of the app features.	**As a** potential app user visiting the website, **I want** to view a slider of the app's key features, **So that** I can get an idea of how the app works and understand its value before downloading it.	The website landing page should include a prominent slider section showcasing the app's main features.
5	FAQs	As a visitor, I want to read a list of frequently asked questions, so I can quickly find answers without needing to contact support.	The FAQ page should be accessible from the main menu or footer.
6	Sign up for Doctors	**As a** doctor looking to expand my practice and reach more patients, **I want** to see a prompt encouraging me to sign up on the MyChekker website, **So that** I can offer digital healthcare services and grow my patient base. (CONTENT: Are you a doctor	The website should feature a clear and prominent call-to-action (CTA) on the homepage that prompts doctors to sign up.

		looking to expand your practice? Reach more patients by joining our network and offering convenient, digital healthcare services.)	
7.	Sign up for Phlebs	As a phlebotomist, I want to see a prompt encouraging me to sign up on my mychekker website CONTENT: Are you a Phlebotomist looking to grow your client base? Join our network and offer digital phlebotomy services to reach more patients. Grow your practice and enhance patient care.	The website should feature a clear and prominent call-to-action (CTA) on the homepage that prompts Phlebs to sign up.
8.	Sign up for Labs	As a laboratory, I want to see a prompt encouraging me to sign up on Mychekker website CONTENT; Are you a laboratory looking to increase testing volumes and expand your reach? Join our network and offer convenient, digital laboratory services to healthcare providers and patients.	The website should feature a clear and prominent call-to-action (CTA) on the homepage that prompts Labs to sign up.
9.	Sign up for Users	**As a** customer who needs a medical test done quickly and efficiently, **I want** to see a prompt that encourages me to book a test and assures me that I will receive my results in less than 48 hours, **So that** I can quickly get the medical information I need without delay. CONTENT: Need a fast, reliable medical test? Book now and get results in less than 48 hours!	The website should feature a clear and prominent call-to-action (CTA) on the homepage that prompts Customers/users to sign up
10.	Homepage icons for Customers, labs, and Doctors	As a visitor, I want to see distinct icons for customers, labs, and doctors on the homepage so I can easily navigate to the section that applies to me. As a user, I want to be able to book medical tests online so I can	The homepage should display clearly identifiable icons or buttons for customers, labs, and doctors. Users should have access to a dedicated "Book Tests" page via a navigation menu or call-to-action button.

		schedule my health checks easily. As a doctor, I want to be able to book tests for my patients, so they can have their health checked based on my recommendation. As a lab, I want to be visible and available to users and doctors, so I can offer my services for medical tests.	Doctors should have access to a portal or dashboard where they can book tests on behalf of their patients. Labs should have a profile page that includes their services, location, operating hours, and ratings.
11.	Partnership	As a user, i want to see all partners and multiple healthcare providers to offer me a wide range of healthcare service.	Admins should be able to onboard and manage partnerships with labs and doctors.
12.	UI/UX	As a user, I want a simple and easy-to-navigate interface, so I can quickly access healthcare services like checking my vitals and booking lab tests without confusion.	The homepage should display clear call-to-action buttons for key services (e.g., "Check Vitals," "Book a Test"). The interface should have a minimal design with a clean layout and intuitive navigation. Users should be able to access key services within **three clicks** from the homepage. The platform should use **consistent iconography and labeling** to guide users throughout the site. A responsive design should ensure seamless usage on **both mobile and desktop** devices.
13.	Customer Support/Contact	As a user, I want an easily accessible customer support system, so I can get quick help with issues such as booking appointments or accessing my results. (LIVE CHAT) As a user, i want to be able to get contact of support, IG handles and	A **"Customer Support" icon** or button should be prominently placed on all major pages (e.g., homepage, booking page, test results page).

		social media platform, to make more enquires	
14.	NEWSLETTER	As a patient, I want to be able to subscribe and receive newsletters announcing new medical services, so I can take advantage of them.	Patients should have a clear option to subscribe to newsletters on the website and app, prominently displayed on the homepage or relevant pages.
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