

# Refund Policy

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*I acknowledge by signing up to a GO London Hiking event, that I have read, understood and agreed to the contents below.*

## How Can I Get a Refund if I Can No Longer Attend Trip

### Day trips:-

Non-Refundable Payments: All payments for day trips are strictly non-refundable and non-transferable within 7 days of the trip date.

Canceling Your Attendance: If you are unable to attend, please update your RSVP status to "Not Going" on the event page as soon as possible.

Advertising Your Space: In the messages section of the event page, you are welcome to advertise your available space to other members who might be interested. Any transactions or arrangements for transferring your space must be conducted privately between you and the interested party.

### Weekend and International trips:-

Deposits are non-refundable

Balances are non-refundable within 8 weeks of departure

Payment deadlines will be clearly communicated

Failure to pay balance by due date may result in: Reservation moved to waitlist Forfeiture of deposit if spot remains unfilled

That said, if you are unable to attend a day trip for any reason, you have the option to follow a process allowing another member to purchase your spot. A refund will only be issued if:

- All remaining spots for the trip are sold (your spot being the final one purchased).
- Others who have requested a refund are addressed in the order their requests were received.

To be eligible for a refund, it is essential to strictly follow the steps outlined below. Failure to do so will result in forfeiture of your refund request.

1. **Change your RSVP to "No"** on the event page.
2. **Send an email** to [golondongary@hotmail.co.uk](mailto:golondongary@hotmail.co.uk).

3. **Subject line format:** "REFUND."
4. **In the email, provide:**
  - Your full name
  - Link to the event
  - Your Meetup username
  - PayPal Invoice ID (or other payment method reference)
5. **Wait for confirmation:** If and when your space sells, we will process your refund.