

Privacy Policy for Mentora

Last Updated:17/02/26

Mentora (“we”, “our”, “us”) operates the Mentora mobile application (the “App”) for educational purposes. This Privacy Policy explains how we collect, use, and protect your information when you use our App.

1. Information We Collect

When you use the App, we may collect the following types of information:

Personal Information: such as your name, email address, phone number, or account details when you register or sign in.

Academic Information: such as test results, scores, and study preferences to improve your learning experience.

Device Information: such as device type, operating system, and app usage statistics for analytics and troubleshooting.

Cookies & Similar Technologies: used to improve functionality and personalize your experience.

2. How We Use Your Information

We use the collected information to:

Provide educational content, tests, and study materials.

Generate revision plans and personalized recommendations.

Enable AI-powered doubt solving and practice features.

Improve the quality of our services and user experience.

Communicate updates, important notices, or promotional offers (with your consent).

3. Data Sharing and Disclosure

We do not sell or rent your personal data to third parties.

We may share your data only in these cases:

Service Providers: with trusted partners who help us operate the App (e.g., cloud hosting,

analytics).

Legal Compliance: if required by law or government authorities.

Business Transfers: in case of merger, acquisition, or restructuring.

4. Data Security

We use industry-standard security measures to protect your personal information. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

5. Your Rights

You have the right to:

Access, update, or delete your personal information.

Opt-out of promotional communications.

Contact us to raise privacy-related concerns.

6. Children's Privacy

The App is designed for students preparing for JEE and NEET. We do not knowingly collect data from children under 13 without parental consent.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted here with the updated date.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: team.mentoraedutech@gmail.com

Phone: +91-9328386289

