

Question: Can you tell me more about the Back to School Food Distribution Sites?

- Asheville City Schools will begin its Back to School Food Distribution Sites starting Monday, August 17th.
- Grab and go meals will be available Monday - Friday from August 17th - 31st at the following sites:
 - Pisgah View Apartments: 11:00 AM - 12:30 PM
 - Hillcrest Apartment: 11:00 AM - 1:00 PM
 - Herb Watts Park: 11:00 AM - 1:00 PM
 - Klondyke Apartments: 11:00 AM - 1:00 PM
 - Crowell Apartments: 12:45 - 1:30 PM
- Drive-thru meals will also be available at Isaac Dickson Elementary School, Claxton Elementary School and Vance Elementary Schools from 11:00 - 1:00 PM.
- Meals will be served at no cost to our families.
- Meals will also be available for all of our Pre-Kindergarten students as well as any students coming to work with a parent who is an Asheville City Schools staff member.
- To see what our outstanding school nutrition staff will be serving each day, please review the breakfast and lunch menus [here](#).

Question: I completed the Beginning of the Year Technology Survey and saw something about a \$35 technology fee. Can you tell me more about it?

- It is critical that all students have working devices. Asheville City Schools is committed to providing this access. Devices will be distributed by your child's school during the first weeks of the school year. Your school will be in touch with device pick up information. We are asking families to contribute \$35 to share the cost of the device; with waivers available, no student will be denied a device. The annual \$35 Cost Share Fee helps sustain our 1:1 Laptop Initiative. More information can be found [here](#).
- The annual \$35 Cost Share Fee can be paid with a check upon picking up your child's device. If you would prefer to pay with a credit card, please contact your child's school to learn more about paying the \$35 technology fee online.
- Specific information about device distribution dates for your child's school has been shared by their principal. Please note this is also the time your family can replace a broken power cord.
- Additionally, as a reminder, please remain in your car during device pick up until a staff member greets you. We are putting additional protocols in place to limit contact.

Question: How will my child be able to access Canvas on the first day of school?

- Students will log in to Canvas with their school-issued username and password. For example, if you are a rising 9th grader, your password was changed to meet the high school's password. [AHS.xxxx or SIL.xxxx and the last four digits of your student #]
- If you are having trouble accessing Canvas because of username or passwords, please contact your child's school.
- Classes will be available in Canvas starting August 17th.

Question: What is my child's username and password?

- Students' usernames are typically the first two letters of their first name and their last name, for example, brsmith (this is not 100% reliable as we adjust usernames when we encounter duplicates or last names have many letters).
- Passwords follow the pattern of a three-digit school abbreviation, a period and the last four digits of the student's student number. For example: AHS.1234 or JON.6789.
- The three-digit school abbreviations for our district are:
 - Asheville High School: **AHS**
 - SILSA: **SIL**
 - Asheville Middle School: **AMS**
 - Montford North Star Academy: **MON**
 - Asheville Primary School: **APS**
 - Claxton Elementary School: **CLX**
 - Hall Fletcher Elementary School: **HFE**
 - Isaac Dickson Elementary School: **IDE**
 - Ira B. Jones Elementary School: **JON**
 - Vance Elementary School: **VAN**
- Teachers and other school personnel can help students with username and password questions.

Question: Can you tell me more about the official attendance requirements for remote learning?

- Attendance will be taken every day by your child's teacher using North Carolina's student data collection tool, PowerSchool.
- Students are not officially enrolled until there is two-way communication through a class meeting, student-completed attendance form, or phone call. Your school will provide additional information about attendance procedures.
- Attendance for students in Grades K-5 will be taken through live class meetings with their teacher each day.
- Attendance for students in Grades 6-8 will be taken through the completion of an attendance Google Form every day for each class period by 1pm.
- ACS teachers will record a student as being present by either two-way communication (live class meeting, student-completed attendance form, or phone call) OR by work completed within 5 days of it being assigned.

Question: We will be homeschooling our children this school year. How can we withdraw them from Asheville City Schools?

- If a family decides to withdraw from Asheville City Schools to homeschool their child(ren), they must file a notice of intent to establish a homeschool in the state of North Carolina as well as receive an official registration record and verification email.

Without the official verification notification, a public school is unable to give credit for the time a student is enrolled in a homeschool program.

- It is also important to note that if a student is withdrawn for a school year, it is not guaranteed that they will be assigned to the same school they are currently assigned to if they return to ACS. If an out-of-district student is withdrawn to homeschool, it is not guaranteed and unlikely that they will be able to re-enroll in Asheville City Schools.
- If a Kindergarten student does not attend school for the year, they will be placed in Kindergarten the following year per ACS Board Policy 4100: *The initial grade level will be the kindergarten level. After initial enrollment, a principal may move the child to the first grade if the principal determines that, by reason of maturity, the child can be served more appropriately in the first grade.*