

Amanda – Mosteller - **Mastering Retention: Building Loyalty in a Shifting Workforce**

This 90-minute interactive session will focus on providing practical insights into all stages of the employee experience, from pre-boarding to exit, with actionable takeaways for creating a more engaged and loyal workforce.

Learning Objectives:

1. Understand why employee retention is important in a tumultuous talent market
2. Learn best practices for pre-boarding and onboarding to give new employees the best experience
3. Utilize Pulse Surveys, Engagement Conversations, and Exit Interviews to Monitor Engagement and Satisfaction
4. Identify and develop your talent pipeline through key succession planning elements at all levels
5. Understand the role of leadership in employee retention

Amanda Mosteller Amanda Mosteller graduated from Ohio University with a degree in Psychology and an emphasis in Organizational Psychology in 2006. Directly after graduation she entered the workforce in her first role as a career coach for those in the social services industry. Amanda's passion for career coaching and focus on that element of Talent Development never ceased and, 9 years later, she achieved her Certified Professional in Talent Development, an internationally recognized certification from the Association for Talent Development covering 11 areas of expertise.

As a Talent Development professional Amanda has done everything from create On Boarding and Engagement programming, develop multi-faceted career pathing strategies, create a competency-based Leadership Development program, and support companywide change initiatives through years of Organization Development work. Amanda is individually certified in Everything DiSC and enjoys utilizing information from various DiSC profiles to

guide self-discovery, deepening self-awareness, and leveraging that information to improve relationships. Amanda is also certified as a Leadership Architect through Korn – Ferry, and multiple 360 assessment tools. Amanda has a passion for creating scalable, sustainable, and impactful Talent Development strategies for organizations of all sizes to ensure their team members have continued opportunities for growth and development.