# **Child Safeguarding & Behaviour Policy**

At **HeroflowJourneyKids**, we are committed to creating a **safe**, **respectful**, **and nurturing online environment** for every child.

Every child deserves to feel valued, supported, and free to express their creativity and curiosity.

The following safeguarding and behaviour standards apply to all sessions — whether group or 1:1, creative, mindfulness, or learning-focused — and are in place to protect all participants and ensure a positive experience.

#### 1. Camera Requirement

For safeguarding and community connection, children are required to keep their **cameras ON** throughout live sessions unless otherwise agreed for safety, sensory, or accessibility reasons.

This helps maintain visibility, trust, and engagement within the group.

### 2. Parental Presence & Supervision

A parent or responsible adult must be present in the home during all online sessions and is responsible for the child's overall safety and environment. If activities extend outdoors (e.g. creative, mindfulness, or movement tasks), parents/guardians must supervise the child at all times and ensure the chosen space is safe and suitable.

# 3. Appropriate Environment for Online Sessions

To create a focused, safe, and respectful space for everyone:

• Children should join sessions from a quiet, comfortable, and supervised area such as a table or desk.

- Sessions should never take place in bathrooms or private spaces.
  If a bedroom is used, a parent or guardian must be present to ensure appropriate safeguarding.
- Children should be appropriately dressed and free from major distractions such as TV, mobile games, or unrelated online activity.

A calm, shared environment supports focus, emotional safety, and a stronger sense of community connection.

### 4. Respect & Kindness

HeroflowJourneyKids is a **relaxed, inclusive, and trauma-informed** space that welcomes all children — including those who are neurodiverse, anxious, or sensitive. All participants are expected to treat others with **respect, kindness, and empathy**. Differences are celebrated, and children are encouraged to express themselves freely within safe, healthy boundaries.

### 5. Unacceptable Behaviour

Bullying, harassment, discrimination, or any behaviour that threatens another child's well-being will **not be tolerated**.

If a child's behaviour becomes persistently disruptive or unsafe,

HeroflowJourneyKids may, after discussion with parents, ask the child to leave the session.

In such cases, refunds are not available.

Facilitators will always aim to resolve issues with sensitivity and understanding before taking further action.

### 6. Session Recordings & Media Consent

Sessions may be **recorded** for safeguarding, training, and limited replay access. Recordings are stored securely and accessible only to HeroflowJourneyKids staff for safety or educational review.

No images, videos, or recordings will ever be shared publicly without explicit written

consent from a parent or quardian.

Consent forms always include a clear Yes/No option regarding media sharing.

#### 7. Safety, Emotional Well-Being & Liability

Parents/guardians are responsible for ensuring their child participates in a **safe**, **hazard-free environment**, whether indoors or outdoors.

While every effort is made to design safe, age-appropriate, and trauma-informed activities, HeroflowJourneyKids cannot accept liability for any physical injury, emotional distress, or adverse reaction that may occur during or after participation.

Sessions may gently explore emotions through mindfulness, storytelling, or creative expression.

While facilitators hold space with care and sensitivity, these sessions are **not therapy** and are **not designed to process trauma**.

Parents/guardians retain full responsibility for their child's **physical and emotional** well-being, supervision, and support during and following participation.

## 8. Reporting Concerns

Any safeguarding or behavioural concerns should be reported immediately to: **hello@heroflowjourneykids.com** 

All concerns are handled with **sensitivity, confidentiality, and in accordance with UK safeguarding best practices**.

If a serious concern arises, HeroflowJourneyKids may contact relevant safeguarding authorities to ensure a child's welfare is protected.

By registering for and attending sessions, parents/guardians confirm they have read and agree to this **Child Safeguarding & Behaviour Policy**, helping us maintain a **safe, supportive, and inspiring space** where every child can feel calm, creative, and connected.