

Good afternoon,

Please see below the survey letter that went out to parents who have students in the MOScholars Program.

Dear Awarded MOScholars Parent/Guardian,

Please complete the following MOScholars Parental Satisfaction Survey, as required by RSMo 135.714 (15). **A survey must be completed for each student who received a scholarship award.** Please do not complete a survey for any child who was not awarded. (For example: if you have two students who were previously awarded a scholarship, you will need to complete the survey twice – once for each student awarded.)

The survey is brief and asks student name, parental satisfaction levels with the program/vendors, and if the student intends to renew the scholarship for the upcoming school year. **IMPORTANT: the responses will serve to notify your EAO of your intent to renew a scholarship.** Failure to provide notice of intent to renew may result in no scholarship award for your student(s) for the upcoming school year. **If renewing your previously awarded scholarship, you will not be required to complete a separate FACTS application, but you must complete the survey**

Please complete your survey within a timely manner to receive priority funding for your renewal scholarship.

We have had several families who think they must re-apply in the FACTS system. They DO NOT. Unless they are applying for a new child, they do not ever need to revisit FACTS. They only need to follow your school's registration process. Some students may have funds left in their Class Wallet account. If they do, they may use these funds for registration fees. If they do not, then they are expected to pay their registration fees out of pocket. If your school is willing to postpone the registration fee until funding becomes available, that is your choice. Once funding starts coming in again, 2022 recipients will have money deposited into their Class Wallet accounts prior to any new qualified applicants for the 2023-2024 school year.

I will revisit the list of families who have not filled out a survey and resend this link.

I will also be sending you a list of all the families who have filled out a pre-qualification form for your specific school. This does not mean that they have completed an application in FACTS. We are following up with the applicants to ensure that they are filling out the applications in Facts. If you are having new families, ask about the timeline of when they will find out if they qualify, we will not know anything until after March 31st when they have given renewals time to process. My understanding is then FACTS will go in and start marking qualified applicants as verified soon after. Even then, these new applicants will not receive funding until all renewals are funded first.

If you or your families have questions, please feel free to reach out to our office. Please share this protocol for renewals and timeline of new applicants with any personnel who has contact with these families. I am happy to field calls to provide information or answer any questions.

Thank you,

Lisa Kremer
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