## **GENERAL TERMS OF SERVICE | RESERVED RIGHTS**

- 1.) I reserve the right to refuse any commission or order.
- 2.) I reserve the right to full artistic liberties. (See editing details below)
- 3.) Commissions may be placed and processed/completed in any order I deem necessary for my schedule. (Not *exclusively* first come>first served)
- 4.) Client's orders may be repositioned in the queue upon failure to respond by the discussed/assigned date and the slot surrendered to the next in line.
- 5.) I reserve the right to use any and all products/images completed as means of promoting my services and portfolio (with credit to the owner/client, of course.)
- -Private commissions must be requested upon submission.
- 6.) No more than two commissions, per client, in the queue at one time.
- 7.) Failure to respond to any messages, inquiries, or invoices within (2) days of receiving, will result in repositioning in the queue.
- 8.) I reserve the right to refuse edits based off artistic liberty and perception.
- 9.) Commission orders may not include massive information essays/descriptions. Character reference sheets/images and a brief summary of the desired image only. (30 words or less per description)



## **PAYMENTS | REFUNDS**

- 1.) All payments are processed through PayPal invoice (digital goods and services) exclusively.
- 2.) Invoices are not sent until the assigned start date, or occasionally 1-2 days before, depending on time zone differences and when the work week begins.
- 3.) eChecks are never accepted.
- 4.) Should a commission be discontinued once the order is placed, a refund will be offered based completely off any amount of work finished + time spent.
- 5.) Refunds are NEVER available for finished images.
- 6.) I reserve the right to charge additional fees for: (Edits, changes, send backs, fonts, commercial value, fees due to final payment failure)
- -Edit charges will be added to a final bill/invoice.
- -Failing to pay the final editing invoice by any negotiated/agreed date will result in a 3 day grace period.
- -If final payments have not been processed by the end of this grace period: There will be a \$10 fee per day following the date first agreed upon.



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## **EDITING DETAILS:**

As a general rule, WIPS are not sent to a client for 'critique' purposes, they are simply to inform and alert you of progress on your commission.

Please keep in mind: You paid for my artistic perspective, and shouldn't attempt to micromanage.

Edits are still subject to artist discretion. Send backs and edits will cost the additional fee sent before completion. Examples of fees are the following:

- () Client forgot to send information in initial submission.
- () Client changed their mind about the content.
- () Client was not clear regarding details that suddenly became important.
- () Client wants something removed/added.
- () Client wants anything changed.

This will cost at least a \$10 fee per edit so please be direct, but with the understanding: This is my work, please trust my artistic perspective.



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## **REGARDING NSFW:**

Generally, I am not very interested in making NSFW content and may politely refuse commissions if that's the focus. However, below I included some important information as it pertains to ordering adult (18+) material.

- 1.) Characters cannot ever be minors/appear underage. Size difference is *not* the same but will be a case-by-case basis. Please inquire if unsure.
- 2.) Vore of any capacity is never accepted.
- 3.) Excessive gore/violence requests will be rejected. No disembowelment, decapitation etc Please inquire if unsure.
- 4.) All "furry fandom" characters must be sapient with cartoon features. I will not draw realistic styles for this and request the species be fictional.
- 5.) Certain kinks, fetishes or themes I absolutely **will not** accept under **any** circumstances are; Death/snuff, anything beastiality/zoophilia related, scat, diapers, anything involving minors/under age characters, excessive blood/gore, trans-fetishizing, homophobic/Anti-LGBTQ+ content, anything nazi, white supremacist or racist related.

Closing out: This is a broad, sweeping generalization for all my commissions/sales. More specific information will be supplied whenever requested, or personally deemed necessary on the posts or advertisements themselves. Such as with certain sales I'm running, adoptable designs, or otherwise. If you have questions about particular commission types, please contact me directly.

Thanks for your time + interest. Look forward to working with you.

-TheDinosaurMann