# Keiser Arrieta Commission Terms of Service

### TOS MUST BE READ AND AGREED TO BEFORE COMMISSION IS ACCEPTED

## **GENERAL**

- The commissioner will receive a digital product as a result of this commission, and no physical copies will be sent nor promised. There are no refunds on completed commission.
- Changes to the commission must be requested when the sketch is shown for approval. Additional changes will not be made beyond the sketch check-in phase, unless a noted mistake was made on my end that needs to be corrected. I retain the right to limit the number of changes depending on the complexity of the piece.
   Additions to the piece following completion will cost additional fees.
- Sketches sent for approval are not to be redistributed by the commissioner or modified/completed by other artists unless agreed upon by the commissioner and myself.
- I will not take on commissions in which I am asked to imitate or replicate the art style of another artist.
- Unless otherwise negotiated, I reserve the right to post the completed commission on my social media.
- I do not authorize the tokenization of my works into Non-Fungible Tokens (NFTs), or any similar practices. If any NFTs are discovered using my work, a DMCA will be filed to remove them and you will be banned from all future services with me.
- I do not authorize the download and use of my works for AI database training.
- Unless otherwise negotiated, the commission process may be streamed to twitch or youtube.
- Please provide sufficient reference and description and/or brief for your commission
- I have the right to refuse your commission request

# **PAYMENTS**

- Payment is upfront ONLY.
- Work starts after receiving the funds.
- In very specific cases 50% upfront and 50% after completion can be negotiated.

## PROCESS STEPS

You give the details about the commission.

- After we agree, you will pay the full payment.
- I will start making the commission after you pay,
- I will also give updates for each step, sketch > lineart > finishing.
- I will send you the final image in high quality.

## **REVISIONS**

- You can make until 5 revision in the sketch phase. After that I only accept minimal changes
- Minor adjustments do not count toward this unless they are very frequent.
- I will inform the client if a change is significant or not.

# **DEADLINES AND DELIVERY**

- The standard wait time for completion is usually 2 to 6 weeks, for most illustration jobs. Depends on the workload and type of project.
- This wait time may be longer, and I will inform you if that is the case.
- I will do my best to finish your order asap so some projects may be finished earlier than specified.

# USE

Personal use only, highly prohibited for NFT or Al usage. Commercial use such as re-selling and using it for monetized social media banner require extra fee.

# INTELLECTUAL PROPERTY RIGHTS

- Credit me if you want to use the art anywhere.
- Using it for freebies is allowed.
- I still have full rights for the illustration I made.
- I'll post the commissioned result on my social media/portfolio website.

# **REFUNDS**

- No refunds after sketch is approved.
- If I can't finish the illustration due to several reasons, I will give full refund regardless of the stage for the drawing.

**IMPORTANT:** This does not apply if the deadline missed was due to sudden (i.e close to the deadline) or multiple consecutive changes from the client. This exception is a counter-scam/trolling measure

# COMMUNICATION

In case you wanna talk with me you can cotact me via:

Email: keiserarrieta@gmail.com

**Discord:** keiser\_arrieta

Instagram: @keiser\_arrieta