# **Privacy Policy**

**GAS STATIONS: ETHIOPIA (EGSM)** 

Effective Date: 02/01/2025

#### 1. Introduction

Welcome to **GAS STATIONS: ETHIOPIA (EGSM)**. This privacy policy explains how we collect, use, disclose, and protect your information when you use our mobile application.

#### 2. Information We Collect

When you use our app, we may collect the following types of information:

- **Personal Information:** When you submit reports, make payments, or contact support, we may collect your phone number and transaction details.
- **Location Data:** If you allow location access, we collect and store your GPS location in the app temporarily to provide real-time gas station status updates.
- **Device Information:** We may collect device-specific information, including your device ID, operating system, and app usage analytics.
- **User Reports:** Users can voluntarily submit gas station status updates, such as fuel availability and queue length.

#### 3. How We Use Your Information

We use the collected data to:

- Provide accurate gas station information based on real-time user reports.
- Improve app functionality and user experience.
- Enhance security and prevent fraudulent activities.
- Communicate important updates, including service changes.

## 4. Sharing of Information

We do not sell or rent your personal data. However, we may share information in the following cases:

- With Authorities: If required by law, we may share data with government agencies or law enforcement.
- With Service Providers: Third-party services may assist in analytics, cloud storage, or payment processing.
- With Other Users: Your submitted reports (excluding personal details) may be visible to other app users.

## 5. Data Security

We implement strict security measures to protect your personal data from unauthorized access, alteration, or deletion. However, no internet-based service is 100% secure.

## 6. Your Choices

- **Location Access:** You can enable or disable location permissions in your device settings.
- **Data Deletion:** If you wish to delete your account or data, please contact us at support@ethiolinker.com.

# 7. Third-Party Links

Our app may contain links to external websites or services. We are not responsible for the privacy policies of third-party platforms.

# 8. Changes to This Policy

We may update this privacy policy from time to time. We encourage users to review this page periodically.

## 9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: support@ethiolinker.com

Phone: +251 911803422

By using **GAS STATIONS: ETHIOPIA (EGSM)**, you agree to the terms outlined in this Privacy Policy.