



Volunteer Guide

2025

Welcome & BCO Vision

Thank you for volunteering with us at the 2025 BC Open supported by Innova. We're excited to showcase all the big changes and improvements we've made for the 2025 event.

We believe the changes we've made have set us up for success to build a great player and volunteer experience. With your help, we're going to put on a fantastic event.

Please use this guide to get up to speed on everything you'll need to have a great volunteer experience.

--Craig, Ryan, & Team BC Open

Tournament Info



Raptors Knoll Disc Golf Park

Jackman Wetlands Park
272nd St and 8th Ave, Langley, BC



Stillwood Disc Golf Course

44005 Watt Rd. Lindell Beach BC V2R4X9

Staff Contacts

Volunteer Coordinator - Ryan Hammerquist (604) 657 6631

BC Open Am - Raptors Knoll Course Director XXXXXXXXXX

BC Open Am - Stillwood Course Director - Dennis Greffard XXX XXX XXXX

BC Open Pro Course Director - Derek Salmon (604) 630 8354

BC Open Assistant Tournament Director - Ryan Hammerquist (604) 657 6631

BC Open Tournament Director - Craig Sheather (604) 328 2261

Tee Times - (estimates) Day 1

PDGA - BC Open Am event page: <https://www.pdga.com/tour/event/88278>

BC Open Am: Pool A MA1 and MA2

MA2	10.00 AM	MA1	12.40PM
MA2	10:10 AM	MA1	12:50 PM
MA2	10:20 AM	MA1	1:00 PM
MA2	10:30 AM	MA1	1:10 PM
MA2	10:40 AM	MA1	1:20 PM
MA2	10:50 AM	MA1	1:30 PM
MA2	11.00 AM	MA1	1:40 PM
MA2	11:10 AM	MA1	2:00 PM

MA2	11:20 AM	MA1	2:10 PM
MA2	11:30 AM	MA1	2:20 PM
MA2	11:40 AM	MA1	2:30 PM
MA2	11:50 PM	MA1	2:40 PM
MA2	12:00 PM	MA1	2:50 PM
MA2	12:10 PM	MA1	3:00 PM
MA2	12:20 PM	MA1	3:10 PM

BC Open AM: Pool B and C

FA3/FA60	9:00 AM	FA60/50	11:30 AM	MA40	2.20
MA3	9:10 AM	FA40	11:40 AM	FA1	2.30
MA3	9:20 AM	MA65	11:50 PM	FA1	2.40
MA3	9:30 AM	MA60	12:00 PM		
MA3	9:40 AM	MA60	12:10 PM		
MA3	9:40 AM	MA60	12:20 PM		
MA3	9.50 AM	MA55	12.30 PM		
MA3	10.00 AM	MA55	12.40PM		
MA3	10:10 AM	MA50	12:50 PM		
MA3	10:20 AM	MA50	1:00 PM		
MA3	10:30 AM	MA50	1:10 PM		
MA3	10:40 AM	MA50	1:20 PM		
MA3	10:50 AM	MA40	1:30 PM		
MA3	11.00 AM	MA40	1:40 PM		
FA2	11:10 AM	MA40	2:00 PM		

MA70	11:20 AM	MA40	2:10 PM		
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PDGA - BC Open Pro event page:

<https://www.pdga.com/tour/event/88281>

FPO, FP40, MP60, MP65, MP50, MP40, MPO.

MP65\60	8.30 AM	MP40	10:50 AM	MPO	1:20 PM
MP60	8:40 AM	MP40	11:00 AM	MPO	1:30 PM
MP60	8:50 AM	MP40	11:10 AM	MPO	1:40 PM
MP60	9:00 AM	MP40	11:20 AM	MPO	1.50 PM
FP40	9:10 AM	MP40	11:40 AM	MPO	2.00 PM
FPO	9:20 AM	MP40	11:50 PM	MPO	2:10 PM
FPO	9:30 AM	MPO	12:00 PM	MPO	2:20 PM
FPO	9:40 AM	MPO	12:10 PM	MPO	2:30 PM
MP50	9:50 AM	MPO	12:20 PM		
MP50	10:00 AM	MPO	12:30 PM		
MP50	10:10 AM	MPO	12:40 PM		
MP50	10:20 AM	MPO	12:50 PM		
MP40	10:30 AM	MPO	1:00 PM		
MP40	10:40 AM	MPO	1:10 PM		

Volunteer Expectations

While we hope that you have a ton of fun volunteering at the 2025 BC Open supported by Innova, we also expect our volunteers to complete their assigned duties with care and professionalism.

The players participating in this event are professionals doing their job, many of which traveled a long distance to be here. Our spectators pay an entrance fee to enjoy watching some of the best professionals in the world compete against the course and each other.

It's our job to make sure that the players, spectators, and our volunteers have the best experience possible.

Expectations

- Familiarize yourself with this guide
- Show up for your assigned shift
 - Contact us if you're going to be late or can't make it
- Complete your assigned role as described in this guide
- Remember the [Disc Golfer's Code](#)
 - Play (Volunteer) Smart
 - Respect the Course
 - Represent the Sport

Failure to meet these expectations can result in your removal from the event.

What to Bring

- Sunscreen / Hat / Umbrella
- Chair/Stool
- Disc Retriever (if you have one)
- Reusable Water Bottle
- Phone charger/power pack

Roles and Responsibilities

Flex

Volunteers assigned to flex should read up on every role! You will be assigned to our greatest need at the time of your shift in roughly the following priority:

- Spotting
- Starter
- Support

Support

Support roles are focused on supporting the volunteers, staff, and spectators. Duties will vary but may include:

- Players Pack Booth
- Parking
- Spotter and Starter relief

Starter

Starter roles help prepare groups at the first hole. Confirm all players are present, share any last minute instructions, confirm everyone is scoring, and answer any questions.

Spotter

Spotter Duties

- Marking out of bounds (OB) calls (if clear)
- Marking the “last inbounds” spot
- Signaling “In” or “Out” for island hole(s)
- Tracking and marking hard to find discs

IMPORTANT: Spotters are not officials! You are not there to make close calls on whether a disc is in bounds or not, that is the group’s decision. You can mark where a disc last touched in bounds, but the group can decide if you mismarked it.

All decisions are to be made by the group.

However, they can and may ask you your opinion. Be firm, honest, and confident in your answers. If you are not sure, please do not guess but instead offer: “I am sorry, I do not know.”

Best Practices

Be Aware: Whenever there is a group on your hole. Nothing is more unfair to a player and/or their group than if you help everyone but them because you weren’t paying attention and missed their throw.

Be Courteous: If a group arrives on your hole while talking with a spectator or media person, be courteous but firm in letting them know you need to attend to your job, and will help them in a few minutes.

Be Professional: Perception is everything, imagine that you are a player at one of the most

prestigious Disc Golf events in the world. Every single stroke is precious to you. You tee off on a hole going for a landing zone or green that is blind to you. You see your disc go in and you know it is close, it could be safely in, or it could be OB. How would you perceive the signaling from a spotter, especially on a call that goes against you, if they look like they are lounging about and inattentive? – Probably not very well. BUT . . . if the spotter looks attentive, is on the balls of their feet and tracks the flight of the disc carefully, how will you feel about them making the call, even if it goes against you? Probably much more confident that the call was fair and that tournament staff is helping ensure fair play.

Be Focused but Pleasant: Display a “closed smile”. Don’t chat-up the players unless they initiate it – some players in the zone don’t want to talk during their round.

Spotter Stance: Attentiveness and PERCEIVED attentiveness is key!!! Don’t give the player any reason to distrust your call. This includes the use of any substance, be it drinkable or smokable. Save it for after the round.

HAVE FUN: Enjoy your front-row seat. Spotting is the most fun you can have on the course besides playing!

Spotter’s Toolbox

To Spot effectively, you’ll need the following tools:

- Flags (provided)
 - **Red** for OB
 - **Green** for Safe
 - Wave both green and red if you are uncertain
- OB Markers (provided)
 - Survey Flags
- Your eyes & your attention
 - Use visual clues to lock in on locations for the last place a disc was in bounds or where it was last seen.

Spotting 101

What to do when you arrive at your hole:

- Walk your hole identifying
 - All OB
 - Landing Zones that are blind from the tee box
 - Places discs may get lost
- Find your home base

- Suggested spots are indicated on the map, and may be marked. Good spots are (in most cases) out of sight of players teeing off, but still have a good view of OB and blind spots. It is important for you to keep note of when a group is starting on a hole and try to be out of sight when they are teeing off.
- If being out of sight of players on the tee is not possible while being in the correct position to spot, just stay completely still while players are throwing.
- When a disc goes OB
 - Mark the last place where you are sure the disc touched or was over in bounds
 - If the disc may have touched in bound but you are unsure, mark the location you are sure of and inform the group so that they can make the call
 - Remember, it is ok if groups overturn your calls, you are here to help not officiate
 - **DO NOT RETRIEVE DISCS THAT ARE OUT OF BOUNDS**
 - players' discs need to be left where they come to a stop to allow players to make final calls. If you worry a disc may be difficult to find, note its location and inform the player

Spotter Prep

Preparing for spotting

- Bring everything you'll need to your position
 - Spotters are encouraged to bring a portable stool, water, snacks, etc. Shifts can last up to three hours. Spotters should be prepared to spend that amount of time in one spot.
- Put your phone on silent
 - There should absolutely not be any distractions for yourself or for anyone else on the course.
 - If you have any questions during your shift, text your Course Director.

Shifts & Breaks

We've done the best we can to let you know what to expect schedule wise, but your schedule is subject to change. In general, we will try to get you at least one break per 4 hours worked.

- Text your Course Director letting them know you need a break
- Text your Course Director when if your schedule changes and you need to leave
- If you have not been assigned a specific duty, consider yourself on-call and monitor your phone!

Volunteer Raffle Program

The BC Open would not be possible without our volunteers and we wanted to do a little extra to recognize that.

This year, we're bringing back our volunteer raffle program with the intent of rewarding every volunteer while also making it more likely that those that contribute the most walk away with a prize.

Entries:

Entries will be approximated as fairly as possible with the limited tracking we have.

Basics:

- 1 shift (2+hours) = 1 entry
- 1 full day (8+ hours) = 8 entries

ex. Bob Smith works a shift on Friday and all day Saturday = 9 entries

Bonuses:

- 1 shift for course set up = 1 additional entry (3 total)
- 1 shift for course tear down = 1 additional entry (3 total)
- 1 all day shifts at the event = 4 additional entries (8 total)

Prizes:

- Vykure Rangefinder
- Chains the disc golf board game x 6
- 2026 DGN Subscription and Bee
- 2026 PDGA Membership and 2x Discs
- Socks, towels, Umbrellas and othe BC Open swag
- Full Player Pack x 3
- INNOVA CANADA Gift Certificates x 2
- and more

Weather & Safety

We can't control the weather, but things are looking mostly good! The event is expecting some high temperatures, so please prepare accordingly and bring the things you'll need to be comfortable and stay safe.

Heat Exhaustion Tips

***Disclaimer:** We're not medical professionals and this is not medical guidance. We've gathered resources from Mayo Clinic for you to consider.*

Prevention

These tips come from Mayo Clinic. [Source.](#)

- **Wear loose fitting, lightweight clothing.** Wearing excess clothing or clothing that fits tightly won't allow your body to cool properly.
- **Protect against sunburn.** Sunburn affects your body's ability to cool itself, so protect yourself outdoors with a wide-brimmed hat and sunglasses and use a broad-spectrum sunscreen with an SPF of at least 15. Apply sunscreen generously, and reapply every two hours — or more often if you're swimming or sweating.
- **Drink plenty of fluids.** Staying hydrated will help your body sweat and maintain a normal body temperature.
- **Take extra precautions with certain medications.** Be on the lookout for heat-related problems if you take medications that can affect your body's ability to stay hydrated and dissipate heat.
- **Never leave anyone in a parked car.** This is a common cause of heat-related deaths in children. When parked in the sun, the temperature in your car can rise 20 degrees Fahrenheit (more than 11 C) in 10 minutes. It's not safe to leave a person in a parked car in warm or hot weather, even if the windows are cracked or the car is in shade. When your car is parked, keep it locked to prevent a child from getting inside.
- **Take it easy during the hottest parts of the day.** If you can't avoid strenuous activity in hot weather, drink fluids and rest frequently in a cool spot. Try to schedule exercise or physical labor for cooler parts of the day, such as early morning or evening.

- **Get acclimated.** Limit time spent working or exercising in heat until you're conditioned to it. People who are not used to hot weather are especially susceptible to heat-related illness. It can take several weeks for your body to adjust to hot weather.
- **Be cautious if you're at increased risk.** If you take medications or have a condition that increases your risk of heat-related problems, such as a history of previous heat illness, avoid the heat and act quickly if you notice symptoms of overheating. If you participate in a strenuous sporting event or activity in hot weather, make sure there are medical services available in case of a heat emergency.

Symptoms

Signs and symptoms of heat exhaustion may develop suddenly or over time, especially with prolonged periods of exercise. Possible heat exhaustion signs and symptoms include:

- Cool, moist skin with goosebumps when in the heat
- Heavy sweating
- Faintness
- Dizziness
- Fatigue
- Weak, rapid pulse
- Low blood pressure upon standing
- Muscle cramps
- Nausea
- Headache

Appendix

Spotting Location Details

Raptors Knoll - Innova Course

(Remember the change in hole numbers for the BC Open 2025)

3 - Assist with finding discs at the bend in the fairway. Please stand on the left side of the fairway.

6 - Assist with finding discs left and right of the rock at the bend in the fairway. Please stand on the left side of the fairway.

7 - Assist with finding discs at the first bend in the fairway for Gold tee pad. Please stand on the right side of the fairway.

14 - Assist with finding discs at the bend in the fairway. Also helping with watching for disc that miss the Mando. Please stand on the left side of the fairway.

15 - Assist with finding discs at the bend in the fairway. Please stand on the left side of the fairway.

Stillwood Disc Golf Course

Hole # Description and photo

2 - Assist with finding discs at the bend in the fairway. Please stand on the right side of the fairway.

9 - Assist with finding discs at the bend in the fairway. Please stand on the right side of the fairway.

13 - Assist with finding discs at the bend in the fairway. Please stand on the right side of the fairway.

17 - Assist with finding discs at middle of the fairway. Please stand on the right side of the fairway.