

# BEAT BEETHOVEN FAQs

## Where and when is package pickup?

- Package Pick-up will take place at the Run Calgary office (Unit 17; 1515 Highfield Crescent SE). Dates and times will be confirmed by email to all registered participants two weeks prior to the event date. Please ensure we are a trusted email address or make sure to check your spam folder.

## Can I pick up for someone else?

- You can send someone else to pick up your package. Please ensure they have your confirmation number with them. Please let us know ahead of time if you plan on picking up for 3 or more people.

## Can I pick up on Race Day?

- **\* No Race Day pickup \*** If you are unable to make the curbside pickup times, please contact us at [info@runcalgary.com](mailto:info@runcalgary.com) to make alternative arrangements.

## Can I get a refund if I can't participate on race day?

- All registration fees are non-refundable. No refunds, transfers, medical comps or deferrals under any circumstances.

## Can I participate virtually in this event?

- There is no virtual component for this event.

## Is this a family friendly event?

- **No minors allowed.** Because alcohol is involved with this event, it is for adults only (18+) event. Everyone must bring government-issued ID to receive a wristband that gives you access to the enclosed festival area after the race.

## Is this an accessible event?

- Yes, Run Calgary values accessibility and inclusivity at all of our events. We will do our best to ensure that all participants have a great race experience. If you have any special needs or requests, please contact us at [info@runcalgary.com](mailto:info@runcalgary.com).

## Where is the Event?

- All event activities and race start/finish will take place at [RiverWalk Plaza](#) in east Village.

## Where can I park?

- Parking in East Village is limited. Walk or C-train from downtown if possible. The City Hall C-Train station is the closest station and is a 10 minute walk to the start line. Street parking is free after 6pm. Additional parking can be found at the Calgary Zoo West lot adjacent to St. Patrick's Island.

### **When does the race start?**

- Both the 4 km walk/run and the 8 km run start at 6:30 on [RiverWalk Plaza](#), just east of the Simmons Building at 618 Confluence Way SE.

### **What time should I arrive at the event on race day?**

- Please plan to arrive at least 30 minutes early in order to give yourself time to find parking, check your bags (if required), and get to the start line.

### **Will there be a bag check at the event?**

- Yes, Bag Check will be clearly labelled and open 1.5 hours prior to the event start (5:00pm). Bag Check will close approximately 2.5 hours after the event start time (9:00pm)

### **Will there be porta potties at the event site?**

- Yes, porta potties will be available close to the start line on event day.

### **Do I need to wear my bib when I walk/run?**

- Yes, your bib must be visible from the front while on course at all times. Course Marshals are instructed to remove anyone without a bib on course.

### **Where will I be running?**

- You can find the course map [HERE](#). This event consists of one 4 km loop for the 4 km participants, while the 8 km participants will do two loops.

### **What are the amenities on course?**

- There will be Nuun and water at one aid station on course (approximately halfway), as well as water and Nuun available at the finish line. You will also receive your requested meal (vegetarian or meat) before heading into the enclosed festival area to get your souvenir wine glass and wine.

### **Can I wear headphones while I run?**

- The CPO will be playing Beethoven's symphony for 50 minutes while you walk/run, so we highly recommend that you forego your headphones for this event. We also discourage the use of headphones for the safety of the runner and the safety of those around them. If you choose to wear headphones, please leave one out or keep the music low enough to be able to hear directions from course marshals, courtesy calls from other participants and horns or other noises to alert you of risk. If a runner puts themselves or others at risk through an unsafe act that the Board of Directors determine was caused directly or indirectly through the use of the items in question, the race directors reserve the right to disqualify the runner.

### **Can I run with a stroller?**

- Please - **NO STROLLERS** for this event. The route takes place on downtown pathways and strollers create safety issues. This event is also 18+ (ADULTS ONLY) and no kids under the age of 18 will be permitted.

### **Can I run with a dog?**

- We love four legged friends, but dogs are not allowed on course for Beat Beethoven. Looking for a dog friendly event? Why not register for the [Dash of Doom](#), Calgary's only evening Halloween event on October 26th. Please contact us at [info@runcalgary.com](mailto:info@runcalgary.com) if you have a special need.

**What happens at the finish line?**

- When you cross the finish line you will receive your medal and your meal in a take out container. You can then make your way to the closed off festival area (just beside the Simmons Building and in front of Bow Cycle E-bikes & Rentals) where you will receive your souvenir wine glass filled with wine. Enjoy your glass of wine while the Calgary Philharmonic Orchestra performs a 50 minute set of music from their upcoming season.

**Can my family/friends come to watch the Calgary Philharmonic Orchestra concert?**

- Only registered runners are allowed into the closed off festival area and they must be 18 years and older. Family and friends are welcome to come and watch from outside the closed off area but, due to ALCB regulations, they can not be given any alcoholic beverages to consume.

**Is there prizeing for this event?**

- There will be prizeing for the top 3 solo finishers in each gender category for the 8km race. You can also win prizes for fundraising. When you fundraise a minimum amount for any charity supported by a Run Calgary event you are eligible to win prizeing. Fundraise to any of the levels listed and be entered to win at every level you achieve (\$50, \$100, \$250). There will also be a fundraising prize awarded to the top individual fundraiser. Fundraising winners will be announced the week following the event date.

**Where do the funds raised go?**

- All donations go to [PhilKids](#). PhilKids is designed to fuel and support the empowerment of children through the exploration of music. It offers elementary students the opportunity to learn directly from musicians of the Calgary Philharmonic Orchestra Foundation.