# **Privacy Policy**

Welcome to onedaystudy's Privacy Policy. Your privacy is important to us. This Privacy Policy outlines the types of personal information received and collected by onedaystudy and how it is used.

### **Information Collection and Use**

#### **Personal Information**

We may collect personal information from you when you register on our site, subscribe to our newsletter, respond to a survey, fill out a form, or interact with other features of our website. The personal information collected may include, but is not limited to, your name, email address, mailing address, phone number, and payment information.

#### **Non-Personal Information**

We may collect non-personal information about users whenever they interact with our website. Non-personal information may include the browser name, the type of computer, and technical information about users' means of connection to our site, such as the operating system and the Internet service providers utilized, and other similar information.

### **How We Use Your Information**

- To personalize user experience: We may use information in aggregate to understand how our users as a group use the services and resources provided on our site.
- **To improve our site:** We continually strive to improve our website offerings based on the information and feedback we receive from you.
- **To process transactions:** We may use the information users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- To send periodic emails: The email address users provide for order processing will
  only be used to send them information and updates pertaining to their order. It may
  also be used to respond to their inquiries, and/or other requests or questions. If the
  user decides to opt-in to our mailing list, they will receive emails that may include
  company news, updates, related product or service information, etc.

#### **How We Protect Your Information**

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our site.

# **Sharing Your Personal Information**

We do not sell, trade, or rent users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

# **Third Party Websites**

Users may find advertising or other content on our site that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors, and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our site. In addition, these sites or services, including their content and links, may be constantly changing.

# **Changes to This Privacy Policy**

onedaystudy has the discretion to update this privacy policy at any time. We encourage users to frequently check this page for any changes. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

### **Your Acceptance of These Terms**

By using this site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our site. Your continued use of the site following the posting of changes to this policy will be deemed your acceptance of those changes.

# **No Refund Policy**

All payments for membership plans on onedaystudy are non-refundable. Once a payment is made, it cannot be refunded for any reason.

#### Communication

We may use your email address to send you updates about new products, services, or important changes to our policies. You can opt-out of receiving these emails at any time by following the unsubscribe instructions included in the emails.

#### **Changes to This Privacy Policy**

Although most changes are likely to be minor, we may update our Privacy Policy from time to time at our discretion. We encourage you to check this page periodically for any changes. Your continued use of our website after any changes to this Privacy Policy will constitute your acceptance of those changes. If we make significant changes, we will notify you by email or through a notice on our website.

# **Payment Policy**

We use **Razorpay** for processing payments. Neither we nor Razorpay store your card data on their servers. All payment information is encrypted through the **Payment Card Industry Data Security Standard (PCI-DSS)** during the transaction process. Your purchase transaction data is used only as long as necessary to complete your payment. Once completed, your purchase transaction information is not stored.

Our payment gateway complies with the standards set by **PCI-DSS**, as governed by the **PCI Security Standards Council**, a collaborative body of brands including Visa, MasterCard, American Express, and Discover.

The **PCI-DSS** requirements ensure the secure handling of credit card information by our platform and its service providers.

For more details, please refer to Razorpay's terms and conditions at <a href="https://razorpay.com">https://razorpay.com</a>.

### **Contact Us**

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

• Email: abhishek731827@gmail.com

• Operating Address: Lucknow Deva Road, Barabanki 225003

This document was last updated on [10-7-2024].