



Terrain Park Snowcat Supervisor

Job Description

DEPARTMENT:	Terrain Park	FLSA STATUS:	Non-Exempt
REPORTS TO:	Terrain Park Manager	STATUS:	FT/Seasonal
DATE APPROVED:	8.1.26	APPROVED BY:	Jared Scholz
PAY RATE:	\$28 - 32 / hr		

ABOUT THE SUMMIT AT SNOQUALMIE

The Summit at Snoqualmie is the Pacific Northwest's premier multi mountain ski resort, located 47 miles east of Seattle at Snoqualmie Pass. The property spans five base areas and 20 chairlifts across Summit West, Summit Central, Summit East, and Alpental within the Mt. Baker-Snoqualmie National Forest. A four-season operating model includes a mountain bike park and one of the most accessible ski destinations in North America.

The Summit at Snoqualmie is proud to be part of the Boyne Resorts family of resorts. Boyne Resorts is the largest family owned, independent mountain resort company in North America, guided by five core values: Serve First, Developing Great People, Attitude is Everything, Long Term Thinking, and Excellence in Execution.

POSITION SUMMARY

The Terrain Park Cat Supervisor leads the overnight snowcat team responsible for building and maintaining world-class terrain park features across the resort. This role combines hands-on grooming expertise with strong leadership skills, overseeing a crew of Terrain Park Cat Operators to ensure every feature is constructed safely, progressively, and to the highest standard for riders of all ability levels. Beyond operating state-of-the-art snowcat equipment, you'll train new and existing operators, develop nightly grooming and build plans in coordination with the Terrain Park and Mountain Operations teams, and provide ongoing feedback and coaching to elevate the crew's technical and artistic execution. This position requires a blend of operational excellence, mentorship, and the vision to translate the park design plan into a consistent, high-quality riding experience shift after shift.

HOW YOU WILL LEAD: BOYNE L.E.A.D.S. VALUES

This role is expected to model and reinforce Boyne Resorts L.E.A.D.S. values at every level of the organization:

1. **Long Term Thinking** Develop and execute daily, weekly and seasonal plans in conjunction with terrain park leadership team to create a seamless operation and growth-oriented, team mindset.
2. **Excellence in Execution** Employ meticulous build and maintenance practices to create a safe and consistent product and guiding the rest of the operators to do the same.
3. **Attitude is Everything** Leading the crew by setting the environment is paramount. Positive energy, open communication, with quick and effective conflict resolution is crucial to maintaining high morale, and the success of the team.
4. **Develop Great People** Terrain park building and maintaining is a learning environment. Sharing knowledge is expected.
5. **Serve First** All stakeholders should be kept in mind while making decisions. The grooming and building of summit parks needs to a consistent high standard, while offering progression for all levels of rider abilities.

ESSENTIAL DUTIES AND RESPONSIBILITIES

The following statements are intended as general illustrations of the work in this classification and are not all-inclusive of the specific position.

Long Term Thinking

- Participate in design team meetings to plan upcoming builds, snowpack management, identify and problem solve hazards and departmental issues, event planning, etc.
- Complete all required documentation including equipment checklists, cat maintenance logs, Park Groomer Nightly Reports, and Terrain Park Feature Placement Maps
- Create detailed Build Maps when constructing new features or relocating existing ones for accurate safety documentation
- Maintain organized paperwork systems and ensure all documentation reaches appropriate departments promptly
- Perform other duties as assigned

Excellence in Execution

- Complete comprehensive equipment inspections and checklists, documenting snowcat condition and reporting any maintenance needs
- Wait for official mountain clearance from Ski Patrol or Grooming Supervisor before beginning operations
- Perform meticulous maintenance on all groom-able takeoffs, landings, and transitions for optimal safety and performance
- Maintain surrounding terrain areas to create seamless flow and safe buffer zones around park features

Develop Great People

- Schedule weekly, park operator shifts in conjunction with builds and day off requests.
- Continuous training and development of terrain park operators
- With the guidance of the terrain park manager, work through conflict resolution between staff members
- Collaborate with Park Grooming Supervisor on complex projects including new feature construction, jib installation/removal, and special event course preparation

Attitude is Everything

- Provide an example to the rest of the staff on how to behave in the workplace.
- Foster a creative and collaborative environment.
- Review nightly grooming assignments from the Park Grooming Supervisor via communication boards and direct briefings

Serve First

- Focus on providing a product which serves all skill levels of riders wanting to ride the terrain park
- Provide a safe and welcoming environment for staff, one that is collaborative and supportive.
- Aid in the diagnosis of mechanical failures of snowcats and facilitate communication and mitigation of issues with snowcat mechanics.
- Keep open and continual dialog with both shifts of hand crew, to identify and resolve feature issues, proactive build planning, operational needs, etc.

QUALIFICATIONS

Required

- Demonstrated proficiency with heavy machinery and hydraulic systems



- Ability to perform equipment maintenance, troubleshooting, and minor repairs
- Strong radio communication skills and ability to follow detailed instructions
- Consistent attendance with strong work ethic and commitment to team success
- Ability to work independently while collaborating effectively as part of a team
- Precision-oriented mindset with focus on safety and quality standards
- Comfortable working in challenging mountain weather conditions
- Valid driver's license required

EDUCATION AND EXPERIENCE

- High School Diploma or GED required
- Must be 18 years of age or older
- 5-7 years minimum of terrain park grooming experience required
- Ideally 3 years minimum in a leadership role

PHYSICAL DEMANDS

- **Lifting:** Occasionally lifts up to 50 lbs., with occasional lifting of over 50 lbs. Shoveling often.
- **Standing/Walking:** Stands occasionally and walks occasionally, often on uneven or icy surfaces.
- **Terrain & Mobility:** Occasionally required to bend, kneel, crouch, and work in awkward positions to inspect snowcat, perform hand work on features.
- **Climbing/Balancing:** Often climbs in and out of snowcats, balancing occasionally on tracks.
- **Bending/Reaching:** Occasionally stoops, kneels, crouches, or crawls, and reaches with hands and arms.
- **Manual Dexterity:** Constantly using hands and arms to maneuver snowcat controls, and occasionally using full body for shoveling
- **Talking/Hearing:** Occasionally talks and hears, including radio communication and crew coordination.
- **Sitting:** Constantly
- **Equipment Use:** Operators will be using PB 400 park cats and occasionally PB 400 winch cats. Hand tools will be used for basic cat maintenance and cleaning along with shovels and rakes to maintain features.

WORK ENVIRONMENT

The Terrain Park Groomer is predominantly in a machine the duration of their shift. There are times when the Terrain Park Groomer will be required to get out of their cat to fuel the machine, inspect the machine and to use the restroom. These situations are for short periods of time. Park Crew works in a mountain environment during the winter season. It is expected that we will all be working in a variety of conditions, which include but are not limited to: Rain, Snow, Freezing Temperatures, Wind and uneven surfaces. Often the environment of the cat is indoor, but all operators should be prepared to deal with a winter environment at any time during a shift.

BENEFITS

- Health benefits coverage
- 401(k) retirement plan with employer match
- Ski and snowboard passes for employee and dependents across the Boyne Resorts network
- Paid time off and holiday pay
- Employee housing assistance, where available
- Access to Boyne Resorts employee programs, resort discounts, and professional development resources

ABOUT BOYNE RESORTS

Boyne Resorts is the largest family owned, independent mountain resort company in North America, operating 13 destinations from Vancouver, BC to Maine. Founded in 1948, Boyne's culture is built on long term thinking, deep investment in people, and a belief that each resort has its own character and community worth protecting.

HOW TO APPLY

Submit a resume and cover letter through the job posting on <https://www.summitatsnoqualmie.com/>. Applications are reviewed on a rolling basis. Internal and external candidates are welcome to apply.

EQUAL OPPORTUNITY EMPLOYER

Research shows that women and other underrepresented and historically marginalized groups tend to apply only when they check every box for the qualifications and desired experience in a job posting. If you are reading this and hesitating to apply for that reason, we encourage you to go for it! A true passion and excitement for making an impact is just as important as work experience.

Summit at Snoqualmie is an equal opportunity employer committed to providing equal employment opportunities to all qualified individuals. We affirm the rights of all employees and applicants for employment to be protected from discrimination, harassment, and retaliation based on race, creed, color, national origin, sex, honorably discharged veteran or military status, sexual orientation, gender expression or identity, age, religion, disability, genetic information, marital status, citizenship or immigration status (all employees must be authorized to work in the United States), or any other status protected by applicable federal, state, or local law.

We are committed to providing reasonable accommodation to qualified individuals with disabilities and for religious observances in accordance with applicable law. Please contact summithr@summit90.com to request accommodations during the application process.