

# ***Matthew Joseph S. Villalva***

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## **COMPREHENSIVE EXPERIENCE**

### **Professional Network Builder, Mentor, Global Content and Multimedia Head, Global Admin for Oceania Region and Board Member – FDi Group**

A globally recognized and multi-awarded professional within FDi Group—an international business support organization with members across 60+ countries. Demonstrated expertise in strategic communications, global networking, and leadership mentoring. Passionate about developing high-impact business professionals and social entrepreneurs, guiding them to become well-rounded leaders rooted in integrity, professionalism, and social responsibility.

As Global Content and Multimedia Head, leads the development and delivery of FDi Group's online and onsite programs worldwide, while also serving as host, presenter, and trainer for daily, weekly, monthly, and quarterly activities focused on leadership, personal growth, and entrepreneurial excellence.

Currently assigned as Global Admin for the Oceania Region, overseeing and leading FDi Group leadership and skills trainings and FDi Cares program initiatives across the region.

Currently also a marketing consultant and product specialist for Beauterfly International SDN BHD Corporation (FDi Group's business platform) since September 1, 2025.

### **Program Head – FDi Cares**

The social responsibility arm of FDi Group, a multi-awarded business support system founded by two pillars in the marketing industry, Dato' Sri Dr. Mystere Teh Sor-Hoon and Dr. W.S. Yong.

FDi Cares collaborates with organizations, foundations, cooperatives, and institutions to tailor-fit leadership and entrepreneurial training platforms for deserving individuals and community partners. The program follows the same world-class and duplicable support system of the FDi Group to raise the next generation of entrepreneurs and leaders with integrity and professionalism.

With experience in social enterprise platforms such as livelihood, internship, and collaboration programs both in the Philippines and Papua New Guinea, FDi Cares has supported and/or partnered with over 30 institutions, foundations, organizations, and cooperatives since 2012.

### **Advocate – Project SpeedMom Livelihood Program**

A non-profit initiative in collaboration with FDi Cares that empowers and supports struggling families, particularly mothers and their children with special needs and disabilities, as well as those battling life-threatening illnesses and congenital diseases. The Project SpeedMom Livelihood Program offers livelihood trainings and seminars to help mothers gain practical skills, develop entrepreneurial capabilities, and start their own sustainable businesses. The program promotes inclusive empowerment, self-reliance, and compassion-driven entrepreneurship to uplift families and communities in need.

### **Founding Member and Deputy Public Relations Officer – Local People's Council (Mandaluyong City)**

Deputy Public Relations Officer of the Local People's Council of Mandaluyong City (iCSO Mandaluyong), responsible for leading stakeholder communications and strengthening engagement between accredited civil society organizations and the local government. Oversees public information campaigns, policy awareness initiatives, and documentation of CSO participation in local governance bodies, ensuring transparency, inclusive representation, and citizen feedback in development planning and health, gender, and HIV/AIDS programs.

### **Founding Director and Secretary General – Rainbow Tigers Organization (Mandaluyong City)**

One of the first founding directors and elected officers of the organization since December 2022. Oversees overall administration, programs, and events while managing communication, documentation, and external correspondence. Strengthens partnerships, mobilizes resources, and upholds the mission of promoting LGBTQIA+ empowerment, inclusion, and community leadership in Mandaluyong City.

LGBTQIA+ civil society leader in Mandaluyong City, accredited as a civil society organization (CSO) representative by the local government for transparent governance; serving alongside fellow LGBTQIA+ leaders on the Local Development Council, Local Health Board, Pride (LGBTQIA+) Council, and Local AIDS Council.

### **Former Part-Time Instructor/Professor – Mapua School of IT**

Taught college-level Computer Science and IT core subjects at the Mapúa School of IT (Makati City, Philippines).

### **Former Consultant – Silvertech Solutions Consulting, Inc.**

Specialized in advanced software testing and software quality assurance with automation training in preparation for ISTQB (International Software Testing Qualifications Board) certification.

### **Former Principal Consultant – Oracle Philippines Corporation**

Worked for six (6) months on utilities services (with exposure to tax and service interface systems), product development life cycle, defect management and resolution, detailed design, COBOL programming, and testing using CC&B (Customer Care and Billing). Assigned (October 2008 – January 2009) to Utrecht, The Netherlands, as Defect and Resolutions Lead, representing the Manila Delivery Center and leading a team of five (5) onsite resources to investigate and resolve defects raised against customized plug-ins designed by the center.

### **Former I.T. Specialist / Technical Lead – Accenture, Inc.**

Worked for more than five (5) years and was assigned to a global travel and financial services client, gaining extensive knowledge of banking systems, wealth management, account receivables, card member spending, and rebate/redemption systems. Exposed to the full systems development life cycle (Waterfall/Method1/V-Model), system analysis, design, development, documentation, mainframe programming and testing (CICS, COBOL, IMS), implementation and maintenance support, database administration (DB2/SQL, RDBMS), and software quality assurance (CMMI and ITIL).

Assigned onshore at the client site (Phoenix, Arizona, U.S.A.) as Lead Specialist and Technical Lead/Liaison (Analyze and Design Phases), co-leading a team of over 120 resources from three delivery centers (Mumbai, Makati, and Arizona). Returned to Makati City to assume the offshore Technical Lead role (Build, Test, and Rollout Phases) until project implementation and support. Instrumental in the successful installation of 17 major and 4 minor mainframe projects from 2002 to 2007.

Additionally, worked four (4) months under the Application Outsourcing Delivery Excellence Team as Metrics Support Lead, pioneering metrics-driven project management (PMO Support) for all IT projects under the Philippine Delivery Center. Participated in weekly global calls with Delivery Leads and Senior Project Managers to identify issues, share cross-project insights, and document solutions.

An experienced resource instructor and trainer, conducted intensive COBOL, CICS, and DB2 trainings for batches of new hires under Accenture Development University.

A knowledgeable resource in the Design-Mainframe (Host-Centric Capability) domain and active examiner/question writer for the Solutions Delivery Academy (an Accenture and MIT Certification venture) from November 2007 to February 2008.

Served as career counselor and administrative lead for Accenture software developers/analysts working on the same project for over a year.

## **EDUCATIONAL BACKGROUND**

### **TERTIARY**

**FEU-East Asia College of Information Technology**, Sampaloc, Manila, Philippines

*B. S. in Computer and Information Science*, Graduated: May 18, 2002

Honors Received: Cum Laude (topped 2<sup>nd</sup> among 112 graduates),  
Recipient of Special Awards for Student Activities

**Don Bosco College Seminary**, Canlubang, Laguna, Philippines

*A.B. in Liberal Arts, Major in Philosophy*, Attended: June 1997 – March 1998

Honors Received: Consistent Dean's Lister

### **SECONDARY**

**Our Lady of Guadalupe Minor Seminary**, Guadalupe Viejo, Makati City, Philippines

*Secondary Classical Course*, Graduated: April 1997

Honors Received: Salutatorian (Silver Medalist for Academic Excellence)

## **WORK EXPERIENCE**

### **MARKETING CONSULTANT AND PRODUCT SPECIALIST**

**Beauterfly International SDN BHD Corporation** (September 2025 to present)

Provide consultancy support focused on social media and digital marketing strategies across Asia, Africa, and Oceania. Assist in planning and executing online campaigns to strengthen brand visibility, audience engagement, and product awareness across platforms such as Facebook, Instagram, and other digital channels.

Contribute to content direction and messaging by adapting product positioning to suit diverse regional audiences and online behavior. Support the creation of marketing materials, campaign assets, and promotional strategies aligned with current digital trends.

Serve as a product specialist in digital environments, translating product features into clear, engaging, and conversion-driven content for online use. Assist in training partners and distributors on effective social media utilization and digital selling techniques.

Work with internal teams to localize campaigns, refine online go-to-market approaches, and provide insights based on social media performance and market feedback to support continuous improvement.

### **PROGRAM HEAD**

**FDi Cares**

*(January 2024 to present)*

Program head leading the organization's transition from a purely charitable arm into also a platform for sustainable social enterprise and community empowerment. Oversee the design, implementation, and evaluation of programs that bridge philanthropy with entrepreneurship — helping individuals and partner organizations build long-term livelihood opportunities.

- Spearheaded the development and execution of community-based livelihood programs that provide access to resources, entrepreneurial training, and continuous mentorship for marginalized groups and grassroots communities.
- Directed the Internship Program, a hands-on initiative that immerses aspiring entrepreneurs in real-world business environments to develop management skills and industry exposure.
- Managed Collab Programs that connect partner organizations, institutions, and cooperatives with FDi Group's internationally recognized leadership and business development trainings.
- Built partnerships and collaborations with NGOs, foundations, cooperatives, and local government units to strengthen program outreach and sustainability.
- Championed a shift from traditional charity to impact-driven social enterprise, aligning community support with long-term economic empowerment.

## GLOBAL ADMIN FOR OCEANIA REGION

### **FDi Group**

*(January 2023 to present)*

Serves as the lead support and guiding administrator for the FDi Leadership Team in the Oceania Region, providing direction, coordination, and mentorship to strengthen the group's overall operations and leadership capacity. Oversees the planning and execution of leadership and skills development programs that align with FDi Group's global vision of empowering entrepreneurs, professionals, and community builders.

Supports and guides regional leaders in implementing initiatives under both FDi Group and FDi Cares, ensuring programs are effectively delivered and responsive to the needs of each local chapter. Acts as a strategic link between the global board and Oceania leadership, helping maintain consistent communication, performance alignment, and mission-driven engagement.

- Provides hands-on administrative and leadership support to regional heads and coordinators in the region.
- Guides the implementation of leadership trainings, skills programs, and social enterprise initiatives.
- Strengthens communication channels between the global board and regional leadership boards.
- Mentors and supports FDi Group leaders in achieving their personal dreams and goals and FDi Cares coordinators in rolling out livelihood and community empowerment projects.
- Promotes collaboration, inclusivity, and leadership excellence within the FDi Oceania network.

## FOUNDING MEMBER/DEPUTY PUBLIC RELATIONS OFFICER

### **Local People's Council (CSO Mandaluyong)**

*(April 2026 to present)*

Founding member of the Local People's Council, contributing to the establishment of a structured civil society platform for engagement with the local government.

Appointed as Deputy Public Relations Officer representing accredited civil society organizations in external communications and stakeholder coordination.

- Lead communications between CSOs and local government units to strengthen collaboration in local governance and participatory development
- Collaborated in and co-spearheaded the initial development phase of Project Manda Connect, an emerging digital platform aimed at strengthening CSO coordination, transparency, and engagement with the local government.
- Manage public information dissemination on local government programs, policies, and council initiatives
- Translate policy discussions and council outputs into accessible updates for member organizations and communities
- Support documentation and visibility of CSO participation in Local Development Council, Health Board, and other governance mechanisms
- Facilitate coordination between sectoral groups, government offices, and community stakeholders
- Contribute to transparency and accountability initiatives through structured communication systems and reporting
- Assist in organizing and communicating outcomes of multi-sectoral consultations, forums, and dialogues

## FOUNDING DIRECTOR/SECRETARY GENERAL/ADVOCATE

### **Rainbow Tigers LGBTQIA+ Mandaluyong**

*(December 2022 to present)*

Serves as one of the top leaders of the organization, co-overseeing the overall administration, coordination, and implementation of programs, projects, and advocacy initiatives. Leads the organization in planning and executing major events, community outreach activities, and empowerment campaigns that promote LGBTQIA+ inclusion, equality, and leadership development within Mandaluyong City. *Elected Term: December 2022 – December 2023; Re-elected: December 2024 – Present.*

- Ensures efficient internal communication and collaboration among officers, committees, and members through organized meetings, reports, and official correspondence. Handles both internal and external communications

in collaboration with the Communications Committee Head, ensuring unified messaging and consistent public engagement.

- Manages documentation, record-keeping, and reporting systems to maintain transparency, accountability, and operational continuity.
- Champions the accreditation and certification of the Rainbow Tigers as a recognized Civil Society Organization (CSO) under the City Government of Mandaluyong, ensuring compliance with local governance and community development standards.
- Plays an active role in policy formulation, strategic decision-making, and coordination with local government units—particularly in fulfilling the organization’s role as the Pride Council of Mandaluyong City.
- Lead creator and principal writer of the organization’s Constitution and By-Laws, establishing the legal and structural framework for governance, membership, leadership succession, and program execution.
- Strengthens partnerships with government agencies, NGOs, and private sector allies to expand advocacy networks and advance inclusive programs that empower the LGBTQIA+ community across Mandaluyong.
- Serve alongside fellow LGBTQIA+ civil society leaders in key local special bodies and councils within Mandaluyong City:
  - **Local Development Council (LDC):** Participate in development planning, policy discussions, and review of city programs and budget priorities to ensure inclusive and sector-responsive initiatives
  - **Local Health Board (LHB):** Advocate for equitable access to health services, including LGBTQIA+-inclusive and HIV-related programs, and contribute to public health planning and policy recommendations
  - **Pride (LGBTQIA+) Council:** Support the development and implementation of gender-inclusive policies, programs, and awareness campaigns promoting equality and non-discrimination
  - **Local AIDS Council (LAC):** Contribute to strategies, education campaigns, and policy efforts focused on HIV/AIDS prevention, treatment, stigma reduction, and community outreach
  - Represent and amplify LGBTQIA+ sectoral concerns in consultations, forums, and policy dialogues with local government stakeholders
  - Promote accountability, transparency, and community participation through active engagement in governance processes

## BOARD MEMBER

### **FDi Group**

*(January 2022 to present)*

Serves as one of three board members reporting directly to a Board of Director

- Contributes to high-level decision-making and organizational oversight of FDi Group.
- Participates in strategic planning, policy formulation, and governance initiatives that drive the Group’s global direction and sustainability.
- Provides mentorship and advisory support to regional and program heads, ensuring leadership alignment across FDi Group’s international network.
- Collaborates with fellow board members in evaluating and approving programs, partnerships, and capacity-building initiatives.
- Supports the rollout of global leadership trainings, conferences, and development projects under the FDi Group and FDi Cares initiatives.
- Ensures that all programs and organizational activities uphold FDi Group’s mission of empowerment, professional growth, and social responsibility.
- Represents the organization in global meetings, forums, and partnerships, strengthening interregional collaboration and visibility.

## GLOBAL CONTENT AND MULTIMEDIA HEAD

### **FDi Group**

*(October 2015 to present)*

Global multimedia head and head of content for the FDi Group. Plans, manages and coordinates all webinar and social media related content and activities for the entire global FDi organization (Filipino, English and French). Creates, contributes, and approves content in the FDi group website ([www.fdigroup.online](http://www.fdigroup.online)), social media (Instagram, Facebook, Youtube, etc.) and webinars (Zoom, Facebook Live).

## COMMITTEE DEPUTY HEAD AND ADVOCATE

### **FDi Cares**

*(October 2012 to January 2023)*

Committee deputy head and advocate focusing on creating charity activities with reputable foundations and organizations in the Philippines. Assisted the committee head in planning, preparing, and organizing charitable activities and outreach programs.

- Helping identify and coordinate with partner charities or beneficiaries.
- Assisting in the planning and execution of donation drives, community outreach, and fundraising activities.
- Supporting logistics, documentation, and reporting of charity events.
- Representing FDi Cares in meetings or events when needed.

#### CONTENT DEVELOPMENT SPECIALIST & CONTRIBUTOR

##### **FDi Group (Formerly FFG)**

*(April 2010 to October 2015)*

Content creator and contributor for all related multimedia of the FFG/FDi System in the Philippines. Creates and contributes related content for social media and training/workshops conducted in the Philippines (Filipino and English).

#### PROFESSOR – CONTRACTUAL

##### **Mapua Institute of Technology**

*(October 2009 to August 2013)*

School of Information Technology

333 Sen. Gil Puyat Avenue, Makati City, Philippines 1200

Professor teaching IT core subjects (patterned from industry experience) such as Database Management Systems (Lecture and Laboratory), Operating Systems, Software Engineering, and Programming Language Design in the School of Information Technology.

#### SENIOR CONSULTANT - CONTRACTUAL

##### **Silvertech Solutions Consulting, Inc.**

*(March 2010 to June 2010)*

Unit 2807, 28<sup>th</sup> Floor, Cityland Pasonag Tamo Tower

2210 Chino Roces Avenue (Pasonag Tamo), Makati City, Philippines 1230

Taking advanced software testing and software quality assurance. Automation training includes Mercury Quick Test Professional, Mercury Quality Center, Sugar CRM, Orange HRM, and Opentaps applications, in preparation for QTP/QC (Mercury Quick Test Professional, Mercury Quality Center) and ISTQB (International Software Testing Qualifications Board) certification.

#### TEAM LEAD – PRINCIPAL CONSULTANT

##### **Oracle (Philippines) Corporation**

*(July 2008 to January 2009)*

Tax and Utilities Global Business Unit, Manila Delivery Center,

16/F Net Square Building, 3<sup>rd</sup> Avenue corner 28<sup>th</sup> Street, Bonifacio Global City,

Taguig City, Philippines 1634

Principal Consultant with six (6) months work experience and training on utilities services (with exposure on tax and service interface systems), product development life cycle, defect management and resolution, detail design, COBOL programming and testing using CC&B (Customer Care and Billing) through Oracle Philippines Corporation – Tax and Utilities Global Business Unit.

*Under assignment in The Netherlands:*

#### ONSITE DEFECT AND RESOLUTIONS LEAD

##### **Oracle (Netherlands) Corporation**

*(October 2008 to January 2009)*

MDC Onsite Defect and Resolutions Team

Tiberdreef 12-24, 3561, Utrecht, The Netherlands

Was assigned at the client site (Utrecht, The Netherlands) as the Onsite Defect and Resolutions Lead representing the Manila Delivery Center (Oracle Philippines Corporation). Primarily supports in the coordination, filtering and resolution of defects raised from the client site; and also management of onsite team priorities, tasks and capacity.

## TEAM LEAD – APPLICATION OUTSOURCING METRICS SUPPORT LEAD (PMO SUPPORT)

### **Accenture, Inc.**

*(November 2007 to March 2008)*

Delivery Excellence, Philippine Delivery Center,  
35/F Union Bank Plaza Building, Meralco Avenue corner Onyx Road, Ortigas Center,  
Pasig City, Philippines 1600

An Application Outsourcing Metrics Support Lead (Delivery Excellence), pioneering with a team in the implementation of metrics-driven project management (PMO Support) for all application outsourcing projects in the entire Accenture – Philippine Delivery Center. Following AO BSC (Application Outsourcing Balanced Score Card) principles, support provided includes:

- Tailoring of metrics analysis tools per application outsourcing project in the center (CMMi, ITIL).
- Troubleshoot errors encountered by projects in the preparation, creation and dissemination of project related metrics.
- Create and review process or tool-based solutions to improve and support the gathering, preparation, interpretation and processing of Application Outsourcing metrics data.
- Manage the consolidation and generation of the AO BSC (Application Outsourcing Balanced Score Card) reports per application outsourcing project on a weekly and monthly basis (submitted to the client and the Accenture AO Engagement Leadership).
- Track, interpret, and Analyze application outsourcing metrics data from AO BSC reports, and provide review points/feedback to impacted metrics.
- Facilitate and participate in status calls to discuss AO BSC reports, track action items resulting from impacted metrics, and identify recovery steps.
- Respond to project inquiries and follow up on all data integrity and completeness issues, and action items for all Application Outsourcing projects.

## TEAM LEAD – SYSTEMS ANALYST

### **Accenture, Inc.**

*(September 2002 to November 2007)*

Financial Services, Philippine Delivery Center,  
G/F Makati Stock Exchange Building, Ayala Avenue,  
Makati City, Philippines 1200

A Systems Analyst with more than five (5) years work experience and training on financial services (with extensive knowledge on account receivables, card member spending, rebates and rewards systems), systems development life cycle, system analysis, design, development and documentation, [high level to detail] system design, mainframe programming and testing (CICS, COBOL, IMS), database administration (DB2, SQL, RDBMS) and software quality assurance.

Has been assigned onshore at the client site (Phoenix, Arizona, U.S.A.) as Lead Specialist for a high-profile project co-leading (with two US Senior Team Leads) a team of more than 120 resources from three delivery center sites (namely: Mumbai, India; Makati City, Philippines; and Arizona, U. S. A.). Has also been instrumental in the successful install of fourteen other major and four minor (mostly overlapping) projects (for the same client) from 2002 until 2006 (each major project has a timeline of approximately three to six months from analyze to roll-out, which includes SOX compliance requirements and controls).

Major roles and responsibilities include:

### TECHNICAL LEAD

Owns the content of the entire application system, providing functional and technical support throughout the entire development cycle and ensuring the content of the application remains intact as additional functionality is introduced.

- Work with System Architect and SMEs (subject matter experts) in creating high-level designs that follow architectural standards and conform to the overall portfolio design requirements.
- Build functional skills/knowledge transfer amongst the Software Developers, Designers, Business Systems Analysts, Project Managers. Sharing/distributing applicable information with the team members.
- Mentoring of, coaching of, communicating with and evaluating team members.
- Owning the functional details of the application software.

- Ensure adherence to Method/1 development principles/processes.
- Identify, and act on, innovative ideas to continually improve the process and reduce the cost and effort for the application.
- Resource for business, operations and systems-related questions.
- Assist System Architects in defining design approaches and determining sizing for change requests and future requirements.
- Provide leadership and direction to team members for content issues.
- Support the in defining SLAs (service level agreements), meeting deadlines, addressing issues and reporting status.
- Work with the Project Managers to manage scope, cost and schedule conflicts.
- Provide System Architects with background on current system functionality.
- Assist System Architects with creating delivery options/approaches.
- Actively participate in cross SME meetings and be proactive in taking responsibility for assisting the System Architects in resolving cross application issues.
- Champion and participate in process improvements.
- Follow BS7799 guidelines for Security of Information and Acceptable Use of Systems.

### ANALYST DESIGNER

Responsible for all the deliverables that are produced during the design phase and ensure that design is aligned with the requirements established during the analyze phase. The application designer also ensures that Build and Test are aligned with design.

- Champion functional processes relevant to the platform.
- Build functional skills among the application developers through knowledge transfer/sharing of applicable information with the team members.
- Assist system architects in defining design approaches and determining sizing for change requests and future requirements.
- Create functional and design documents for all change requests and requirements pertinent to the assigned system.
- Champion and participate in process improvements.
- Resource for business/systems related questions.
- Responsible for the planning of all applicable component, assembly and user acceptance tests per requirement.
- Ensure proper review process is in place to guarantee quality designs, code and testing.
- Support project managers in defining service level agreement, meeting deadlines and addressing issues and reporting.

### LEAD DEVELOPER/TESTER

#### *Analyze*

- Participating in business requirements discussions to provide functional and technical support as additional functionality is introduced especially in terms of identifying testing impacts, testing prioritizations, expected business results, and impacted stakeholders;
- Preparing test plans (includes all appropriate test conditions per cycle and pass in batch and online pertinent to the application system and to other external interfaces) in assembly, integration and user acceptance tests;
- Coordinate with Business Systems Analysts and other interface contacts to align all defined test conditions (per cycle and test requirement) with expected results from an end-to-end perspective;
- Understanding each business process into high-level functionalities (working with engagement, portfolio and data architects).

#### *Design*

- Champion the preparation of test region(s) [table definitions, bind, grants, and others] to be used for unit test execution in batch and online;
- Breaking down building and testing responsibilities by functionalities to offshore teams (working with application architects and designers);
- Supporting project managers in defining SLAs (service level agreements), meeting testing deliverables, addressing issues, managing scope, cost and schedule conflicts, and reporting status.

### *Build*

- Creating and organizing packages for entities;
- Leading development teams in the translation of design documents into code, preparation of unit test planning documents (test approach, test conditions, test data), and execution of unit test according to unit test plan;
- Managing and resolving all issues that are discovered during unit testing (in Test Director);
- Reviewing additional revisions on the design, code, test plan, and test execution if needed;
- Champion the preparation of test region(s) [table definitions, bind, grants, and others] to be used for assembly, integration and user acceptance test executions in batch and online.

### *Test*

- Leading the execution of assembly/integration/user acceptance test according to test plan;
- Supporting assembly/integration/user acceptance test execution and verification;
- Managing and resolving all issues that are discovered during testing phases (in Test Director);
- Preparing and presenting all changes pertinent to a requirement for peer reviews and other quality control activities.

### *Rollout*

- Supporting pre-install issue resolution and verification of modified entities;
- Defining installation plan and specific checklists necessary for production install (i.e. specific technology and business requirements for the install);
- Supporting post-install business and technology validation, inquiries and/or issues;
- Finalizing CMR and package containing the changed/recompiled entities;
- Seeking approval of CMR and package.

## **TRAININGS AND SEMINARS ATTENDED**

### ***Business/Mentoring/Coaching:***

#### **FDi The Secrets to Success (by Dr. W.S. Yong and Dr. Mystere Teh Sor-Hoon)**

Philippines (2017, 2018, 2019, 2021, 2022, 2023, 2024, 2025)

Papua New Guinea (2025)

#### **FDi Orientation (by Dr. W.S. Yong and Dr. Mystere Teh Sor-Hoon)**

Philippines (2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019)

#### **The Philosophy of Success Camp**

Philippines (2019)

Malaysia (2016)

#### **Value Your Life Mentor Camp (by Prof. Onggy Hianata, Dr. W.S. Yong and Dr. Mystere Teh Sor-Hoon)**

Indonesia (2014)

#### **Value Your Life Boot Camp and Network Camp (by Prof. Onggy Hianata)**

Indonesia (2010, 2012)

#### **FDi Leadership Development Program 1.0 (by Dr. W.S. Yong)**

Philippines (2023, 2024, 2025)

Papua New Guinea (2024, 2025)

#### **FDi Leadership Development Program 2.0 (by Dr. W.S. Yong)**

Philippines (2023, 2024, 2025)

Papua New Guinea (2024, 2025)

#### **Unleashed! Dare To Believe! Dare to Become (formerly FDi Intensive Training 1.0 by Mr. Edd Gloria)**

Philippines (2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018)

#### **Empowered! Own Your Mind! Own Your Life! (formerly FDi Intensive Training 2.0 by Mr. Edd Gloria)**

Philippines (2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018)

## ***Civil Society Engagement & Governance:***

### **Fiercest Talks on Mental Health 3.0: Breaking The Silence, Building Hope and Strengthening Communities**

MCST Gymnasium, Mandaluyong City

July 14, 2026

### **National LGBTQIA+ Gathering 2026: Pride in Unity**

Intramuros, Manila

June 30, 2026

### **Mandaluyong Pride Equality Parade and Celebration 2026**

Barangay Addition Hills, Mandaluyong City

June 28, 2026

### **Mandaluyong Pride Summit 2026**

Ciara's Events Place, Mandaluyong City

June 24, 2026

### **First Semester Local Development Council 2026**

Mayor's Conference Room, Executive Building, Maysilo, Mandaluyong City

May 26, 2026

### **Philippine Open Government Partnership: Localization Program (Mandaluyong)**

C3 Function Hall, CDRRMD Building, Mandaluyong City

May 25, 2026

### **Capacity Development Training and Workshop: Strategic Vision, Inclusive Future: Empowering The Local People's Council for Gender-Responsive and Future-Ready Communities**

C3 Function Hall, CDRRMD Building, Mandaluyong City

May 19, 2026

### **Cultural Mapping and Community Validation (City Cultural Affairs)**

Kaban ng Hiyas Library

April 21, 2026

### **Capacity Development and Gender and Development-Related Laws Seminar for Local Development Council in Civil Society Organizations (CSOs)**

Ciara's Events Place, Mandaluyong City

February 26-27, 2026

### **HANDA (Handog Na Dangal sa LGBTQIA+)**

Atrium Executive Building, Mandaluyong City

December 19, 2025

### **Civil Society Organizations Conference**

Ciara's Events Place, Mandaluyong City

August 9, 2025

### **Breaking Barriers, Ending Violence: VAW Bigyang-Wakas, Ngayon Na! (Seminar to End Violence Against Members of the LGBTQIA+ Community)**

Ciara's Events Place, Mandaluyong City

December 2, 2024

### **Malacañan LGBT Pride Reception**

Malacañang Palace

June 29, 2023

### **Office of the Vice President Pride Reception**

(In Partnership with LGBT PILIPINAS)

Quezon City Reception House

June 16, 2023

### ***Language:***

Dutch Language Course (Basic) – preparatory for NT2  
Joost Weet Het ([www.joostweethet.nl](http://www.joostweethet.nl)), Amsterdam, NL  
August 4 – 27, 2009

### ***Technical:***

#### Automation Testing Training (for ISTQB Certification)

QAssure, Inc.  
8/F Legazpi Towers 200 Building, 107 Paseo de Roxas, Makati City, Philippines  
March 10, 2010 to June 11, 2010

Mercury Quick Test Professional  
Mercury Quality Center  
Sugar CRM  
Orange HRM  
Open Taps

#### CC&B Overview Training

*Patrick Neo Baquing – Instructor*  
16/F Net Square Building, 3<sup>rd</sup> Avenue corner 28<sup>th</sup> Street, Bonifacio Global City, Taguig City, Philippines  
August 11, 2008 to August 15, 2008

#### ETM Overview and Taxation

*Jennifer Cruz – Instructor*  
16/F Net Square Building, 3<sup>rd</sup> Avenue corner 28<sup>th</sup> Street, Bonifacio Global City, Taguig City, Philippines  
July 25, 2008

#### Mainframe Programming Training

*Consuelo P. Salas – Lead Instructor and Manager*  
*Accenture Development University*  
ADU Room, 2/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
September 18, 2002 to October 18, 2002

Intensive COBOL Programming, Intensive CICS Programming, Basic IMS for Programmers, Intensive DB2 for Programmers, Accenture Software Development Life Cycle, Accenture Coding Standards

#### Triumph Orientation Course

*Accenture Development University*  
ADU Room, 2/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
October 21, 2002 to November 8, 2002

Technical Architecture, Mainframe Overview, Software Development Life Cycles, Developer Involvement in Code and Component Test and System Test Single, ISPF Overview, Cobol Linkage and Expediter, IMS Overview, CICS Overview, Production Support, JCL Coding and Exercises, RTR Controls, Checkpoint Restarts and Abend Processing, DB2 Concepts / Data Manipulation, CPU/DASD Training, Product Hierarchy and DB2 Components, BARF Overview, Install/1, CICS Process and Display, Production Readiness Test

### ***Software Quality:***

#### Root Cause Analysis Process

*Accenture – Software Engineering Process Group*  
San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
January 15, 2007

#### Application and Quality Control Walkthrough Process

*Accenture – Software Engineering Process Group*  
San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

December 12, 2006

Metrics Training Review Course

*Accenture – Software Engineering Process Group*

San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

December 8, 2006

CMMi Overview Course

*Ben Santillan, Project Manager/Consultant (Primary Edge)*

PET Room, 2/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

November 10, 2006

Deliver Business Solutions

*Flor Lee, Project Manager (Quality Assurance)*

San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

December 9, 2004

CMM (Capability Maturity Model) Training

*Ben Santillan, Project Manager/Consultant (Primary Edge)*

PET Room, 2/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

October 28, 2004

CMM Pre-Assessment

*Robert Tolentino, MR – QA Representative*

*Flor Lee, Project Manager - QA*

7.39 Conference Room, 7/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

October 6 – 7, 2004

Defect Prevention

*Accenture – Software Engineering Process Group*

San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

April 3, 2003

Quality Activities/Peer Review Techniques Training

*Accenture – Software Engineering Process Group*

Old San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines

February 21, 2003

***Professional/Non-Technical:***

Leader's Window – Solutions

*Accenture - Professional Development Unit*

3rd Level Robinson's Place Pioneer Mall (near the Cinema area) Pioneer St., Mandaluyong City, Philippines

September 24 - 25, 2007

Data Privacy: What It Means and Why It Matters

*Accenture – Core Central Training*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,

Ayala Avenue, Makati City, Philippines

September 6, 2007

Achieving Meeting Results

*Butch Syyp and Ala Atanque*

*Accenture - Professional Development Unit*

Rm. 1.19 & 1.11 3rd Level Robinson's Place Pioneer Mall (near the Cinema area) Pioneer St., Mandaluyong City, Philippines

September 3 - 4, 2006

Unauthorized Changes – Training of Every Individual

*Accenture – Core Central Training*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
August 22, 2007

Effective Cross-Cultural Communication

*Accenture - Professional Development Unit*

Rm. 32.26 Unionbank Plaza Bldg., Meralco Avenue corner Onyx and Sapphire Rd, Ortigas Center,  
Pasig City, Philippines  
July 11, 2007

Career Counselor Essentials

*Accenture – Core Central Training*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
May 7, 2007

Team Lead School - Solutions

*Butch Syyp*

*Accenture - Professional Development Unit*

Rm. 1.19 & 1.11 3rd Level Robinson's Place Pioneer Mall (near the Cinema area) Pioneer St., Mandaluyong City,  
Philippines  
May 3 - 4, 2007

Managing Diversity for Managers and Team Leads

*Butch Syyp*

*Accenture - Professional Development Unit*

Accenture Training Room, 11/F Philippine Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
May 2, 2007

Project Workbench – Managing Resource Hours

*Denise Gan*

*Accenture – Financial Services*

5.05 Blue Room, 5/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
April 13, 2007

Administering Test Director – Mercury Quality Center Tool

*Accenture – Core Central Training*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
October 10 – 11, 2005

De-stress for Success: Stress Management Workshop

*Guthrie-Jensen*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
June 30, 2005

Ethics: Personal Responsibility – Living the Code

*Accenture – Core Central Training*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
May 25, 2005

Ethics and Compliance: Confidential! Protecting Assets and Information

*Accenture – Professional Development Unit*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
May 24, 2005

### Security Awareness Training

*Accenture – Core Central Training*

Accenture Training Room, San Carlos Rm., G/F Makati Stock Exchange Building,  
Ayala Avenue, Makati City, Philippines  
May 23, 2005

### Presentation Dynamics

*Butch Syyp and Peter Banico*

*Accenture - Professional Development Unit*

Accenture Training Room, 11/F Philippine Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
January 6 to 7, 2005

### Understanding Behavior: A Key to Team Effectiveness Workshop

*Organization Technology International (S) Consulting*

22.05 and 22.06 Training Rooms, 22/F 6750 Building, Ayala Avenue, Makati City, Philippines  
December 15, 2004

### What Matters Most: Time Management Workshop

*Karen V. dela Cruz*

*Franklin Covey*

Accenture Training Room, 11/F Philippine Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
August 10, 2004

### Effective Business Writing

*Guthrie-Jensen*

San Carlos Room, G/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
June 17 – 18, 2003

### Ethics and Compliance – Avoiding Insider Training

*Accenture – Core Central Training*

7.39 Conference Room, 7/F Makati Stock Exchange Bldg., Ayala Avenue, Makati City, Philippines  
November 7, 2002

## **TRAININGS AND SEMINARS CONDUCTED**

### AGAPAY: The Colors of Inclusivity (RTU CBEA)

RTU CBEA Zoom Meeting

April 25, 2026

### Unleashed! Dare To Believe! Dare to Become (formerly FDi Intensive Training 1.0)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

### Empowered! Own Your Mind! Own Your Life! (formerly FDi Intensive Training 2.0)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

### Speakership Training: Steps to Becoming A Confident Speaker

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

### Personal Career Development Training: Achieving Career Success and Satisfaction

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

### The Basics of Leadership: Elevate Your Leadership Skills in Professional Network Building

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

### Personality Plus: How To Understand Other by Understanding Yourself (People Skills Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

How To Win Friends and Influence People: 12 Ways To Win People To Your Way of Thinking (People Skills Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

The Magic of Thinking Big: The Steps For Achieving More (Mindset Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

Rich Dad Poor Dad: What The Rich Teach Their Kids About Money (Business Skills Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

Cashflow Quadrant: Guide To Financial Freedom (Business Skills Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

The Business School: For People Who Like Helping People (Business Skills Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

The Mindset of a Social Entrepreneur: A Novel Approach To Business (Business Skills Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

The 6 Jars System (Money Management System Training)

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

FDi Cares Introduction

Philippines (2025)

Papua New Guinea (2025)

FDi Committee Roles Training

Philippines (2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

FDi 90 Days Mentoring Program

Philippines (2015, 2016, 2017, 2018, 2019, 2022, 2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

The 3 Whys (FDi Induction Training 1.0)

Philippines (2015, 2016, 2017, 2018, 2019, 2022, 2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

8:6: 24=6 Success Formula (FDi Induction Training 2.0)

Philippines (2015, 2016, 2017, 2018, 2019, 2022, 2023, 2024, 2025)

Papua New Guinea (2023, 2024, 2025)

Technology and Business Trends

Bataan Polytechnic State College

Saint Joseph Information Center

Balanga, Bataan

December, 2012

Mainframe Programming Training

Under Consuelo P. Salas – Lead Instructor and Manager

Under Primary Edge and Accenture - Professional Development Unit

**(November 2002 – April 2003)**

**(April 2003 - December 2004)**

#### Intensive COBOL Programming

- November 18 – 29, 2002
- February 17 – 28, 2003
- May 5 – 16, 2003
- November 17 – 28, 2003
- June 7 – 18, 2004
- December 6 – 17, 2004

#### Intensive CICS Programming

- December 2 – 6, 2002
- January 6 – 10, 2003

#### Intensive DB2 for Programmers

- December 9 – 11, 2002
- January 13 – 15, 2003
- April 9 – 11, 2003
- August 25 – 29, 2003
- February 23 – 27, 2004
- August 16 – 20, 2004

### **Solutions Delivery Academy**

**(November 2007 – February 2008)**

One of only 6 systems analysts from Accenture, Inc. – Philippine Delivery Center who took part in the creation of the Design-Mainframe (Host Centric Capability) program. I have been an active examiner and question writer for the Solutions Delivery Academy – Host Centric (Mainframe) Designer certification examination, which is a joint venture between Accenture and MIT – Massachusetts Institute of Technology.

### **SOFTWARE PROFICIENCY**

#### ***Mainframe:***

- COBOL, CICS, DB2, IMS, AXIOM Basics, BARF/Config Creator, JCL coding and Batch JCL, BMC/DB2 Catalog/-805 Resolution, Changeman, Checkpoint Restart, Ezytrieve Basics, File-Aid/TSO Basics, Infoman, ISPF Dialog Manager, VSAM, JHS, SDSF, Jobtrac, REXX Tool, Run to Run Controls, SAS Basics, SOC7/Abend-Aid, Syncsort Basics, UCC11 and Job Restarts, Unitech, XCOM and NDM, Xpediter Batch and Online, File-Aid, File-Aid for DB2, MULTIGEN, IDCAMS, IEBGENER, SPUFI, QMF, Manage Now, Install/1 Entities and Relationships, IOMOD

#### ***Software Testing:***

- Mercury Quick Test Professional, Mercury Quality Center (Test Director), Sugar CRM, Orange HRM, Opentaps

#### ***Non-Mainframe:***

- CC&B, ETM, Quickbase

#### ***Other Applications:***

- Windows, MS Office (Word, Excel, PowerPoint, FrontPage, Access, Outlook), Publisher, Adobe Photoshop, PageMaker, Lotus Notes, VISIO, Team/Project Workbench, Visual Source Safe
- Canva, Google Apps, Zoom, Gotowebinar/Gotomeeting, Facebook/Meta Business Suite/Creator Studio/Ads Manager, Instagram (Marketing), Tiktok (Marketing), Lazada/Shopee (Marketing), Youtube (Marketing), VSDC Video Editor, Inshot, YouCut

### **LANGUAGES**

Excellent communication and written skills in English and in Filipino.

### **REFERENCES**

#### **Roy “Teddy” Howard**

Lead Systems Architect

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