Tech Support for Kapiʻolani CC Students

There are several ways Kapiʻolani CC students can get assistance and support with technology. Here is an at-a-glance comparison of Kapiʻolani CC student support provided by the Study Hub Peer Tutors and Hoʻā Academic Peer Coaches and the UH ITS Help Desk support to help you determine when each option might be most helpful to you.

	Kapiʻolani CC Peer Technology Assistance	UH ITS Help Desk
Who	Kapiʻolani CC Study Hub Peer Tutors	UH Full-time or Student Employees
What	Google: Gmail, Docs, Slides, Classroom, Calendar, Meet, Sheets Microsoft: Word, PowerPoint, Excel, Paint Lamakū Zoom STAR GPS, Balance Facebook, Instagram Online resources	UH software, such as Lamakū, Google@UH, STAR, etc. Zoom
When	Mon-Fri by appointment	24/7/365
Where	In person 2nd floor Lama, online via Zoom or phone	Phone; e-mail; in-person at UHM
Why	You want to chat with a fellow student to get real-time help understanding how to troubleshoot your technology issue(s). This is a great option to learn how to navigate technology necessary for your classes.	You need immediate technical support with Lamakū, another UH software application or Zoom. This is a great option if you are getting an error message or something doesn't seem to be working properly with Lamakū or another UH app.
How	http://bit.ly/thestudyhub	https://www.hawaii.edu/its/help-desk/