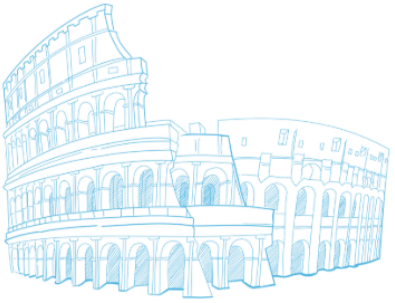


HOLISTIC ITALIAN
ITALIAN FLUENCY COACH



🌿 Holistic Italian – Course Policies (EU)

Please read carefully before completing your payment.
By enrolling in the course, you confirm that you have read, understood, and accepted these policies.

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1. Course Access & Format

- This is an **online, pre-recorded video course**.
- The course is **self-paced** and delivered digitally.
- Access will be provided **when the course officially opens in January**.
- Login details will be sent by email.

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2. Pre-Sale Information

- Enrollment is currently offered as a **January pre-sale**.
- By purchasing during the pre-sale, you secure access at a **reduced price**.
- Prices will increase once the course opens.

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3. Payment

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- Payment is handled securely via **PayPal**.
- You may pay using PayPal or a credit/debit card.
- After payment, your spot is **reserved** and confirmed by email.

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4. Teacher Support (if included)

If you choose the option with teacher support:

- Support is provided **via email only**.
- Support is available for the **first 4 weeks** after the course opens.
- Response time: **within 48 hours**, Monday to Friday (excluding weekends).
- No live calls or instant messaging are included.

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5. Practice Session

- In January, you will have access to **one online Italian practice session** with other students.
- Replays will be available.
- Participation is optional.

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6. Refund Policy (EU Digital Content)

- This course is **digital content** delivered online.
- By enrolling, you acknowledge that **once access is granted, the EU right of withdrawal (14 days)** no longer applies, in accordance with EU consumer law.
- If you have questions or concerns, please contact me **before completing your payment**.

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7. Copyright & Use of Materials

All course materials are the **exclusive intellectual property of Holistic Italian**.

- It is **strictly forbidden** to copy, share, resell, distribute, or use any course content for personal or commercial purposes.
- Content may **not** be shared with friends, family members, or third parties.
- Access to the course platform is **personal and non-transferable**.
- The platform tracks user access and activity.

Any unauthorized use, sharing, or distribution of the materials may result in:

- immediate removal of course access
- legal action
- claims for damages in cases of fraud or misuse

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8. Personal Responsibility

- Language learning results vary from person to person.
- The course provides guidance and tools but **does not guarantee specific outcomes**.

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9. Acceptance of Terms

By completing your payment, you confirm that:

- you have read and accepted these policies
- you understand that this is a digital product
- you agree to respect copyright and usage rules

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