

DIVE Exchange Request Form

For Physical Products with or without Digital Products

Wrong or Damaged Orders? - DO NOT USE THIS FORM- Contact Us Right Away

Opened CDs: Use the [CD Replacement & Upgrade Form](#)

Exchanging a Download, eLearning, eBook, or LIVE Class? Use the [Exchange Digital Products Form](#)

Exchange a CD or Books

1. Read the [Exchange Policy](#) to verify your product is eligible for an exchange.
2. Print, fill out, and mail this form, the item(s) you are exchanging, a copy of your receipt, and a check (if there is a difference in price)..
3. Mail the package via United States Postal Service with Delivery Confirmation to:
DIVE Exchanges P. O. Box 447, Hockley, TX 77447

Need to start your course now?

1. [Sample Course](#): First two weeks of lessons for each course.
2. **Exchange the CD for a digital product.** The digital format is recommended as there is no CD to lose or damage. Instead of waiting for a CD to be shipped, when your product is received, a download email is sent. Learn more: [Digital Downloads vs CD-ROM](#)
3. **Order a digital product now and request a refund for the product you want to exchange.**
Instead of exchanging the item(s), you can purchase the item you want on our website, then use the [Refund Request Form](#) to request a refund for the item(s) you don't want. Digital items are available for download within an hour.

DIVE Receipt Number:		
Name:		
Address:		
City:	State:	Zip Code:
Phone Number:		
email:		
Item(s) Returned: List Digital and Physical Products		
New Item(s) Requested: List Digital and Physical Products		