

ALHIRAYAS' COMMISSIONS

TERMS OF SERVICE

By purchasing an artwork from me, you automatically agree to the following terms of service provided below. Kindly read this carefully before placing an order as I will decline any commission request, if it goes against my terms. If you have any questions and clarifications, please email me at alhirayas@gmail.com or send me a dm on twitter @alhirayas.

I. GENERAL INFORMATION

- I offer digital art commissions, including illustrations, character designs, and concept art.
- I will not draw: Extreme gore, NSFW, mecha, furry, violent and offensive themes, and complicated machinery.
- I will only do character commissions according to my provided styles.
- All communications will be through email or preferred messaging platforms.

II. PAYMENT PROCESS

- Mode of Payment: Gcash, Maya, or Paypal.
 - Local: Gcash or Maya
 - International: Paypal
- You may pay upfront or deposit 50% to secure your commission slot. The remaining 50% will be due upon completion and before the final artwork is delivered.
- Additional characters = full price of the chosen art style and size variation.
- Background prices are negotiable depending on their complexity.
- Strictly no refunds unless I couldn't work on your commissions for unforeseeable reasons.
- Prices for commercial use are subject to further negotiations.

III. REVISIONS

- Revisions during the sketching period are unlimited.
- Minor revisions are allowed during the lining and coloring period. These include but are not limited to adding miscellaneous details such as beauty marks and small accessories and changing the base colors.

- Significant changes may incur additional fees. These include but are not limited to redoing the whole lineart, completely changing the artwork after base coloring, adding huge props, and changing the rendering of the entire piece.
- Revisions over three (3) times will incur additional fees depending on the progress made on the commission.

IV. COMMISSION PROCESS

1. You can request a commission through Ko-fi or Google form. You are to choose between:
 - a. Art style: butterscotch or macaroon
 - b. Size variations: bust-up, waist-up, or whole body
2. Kindly provide references and instructions so I can deliver your desired output properly.
3. After requesting, I will send you an initial sketch of your requested commission within one to three days. Once you give your approval, I will immediately work on the piece.
4. Turnaround Time: The estimated completion time is 1 to 3 weeks depending on the complexity and slots of the commission. I'll be sure to stay connected if there would be any delays.
5. When the commission is done, I will send the final work through email. You have three (3) days to give comments and propose modifications (if any). Afterward, I won't accept any more revisions.

V. COPYRIGHT AND DISCLAIMERS

- I reserve the right to decline any commission request, especially if it goes against my terms or involves explicit, offensive, or illegal content.
- Unless otherwise agreed upon, I reserve the rights over the commissioned artwork, including but not limited to the right to distribute, reproduce, or use the artwork for self-promotion and portfolio purposes.
- You are prohibited to reproduce, modify, or sell the commissioned work without explicit permission.
- The prices stated in public are for personal and non-commercial use only.
- All copyrights of the commissioned artwork remain with me, the artist unless there is a separate agreement.
- If you opt to post the commissioned work, please do credit me.

Last updated: July 3, 2023