



Helene Response & Rebuild

Polk Resource List

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Communications

Communication Channels

- A phone line is being set up for anyone to call if they need assistance. The number is 828-722-5025 or 828-722-5026
- Polk County Government website: <https://www.polknc.gov/>
- Polk County Emergency Management/Fire Marshall Facebook: <https://www.facebook.com/PolkCountyNCEmergencyManagement>
- Interactive NWS Alerts: <https://inws.ncep.noaa.gov/a/a.php?i=105256199&fbclid>
- Town of Columbus resource list: https://www.columbusnc.com/news_detail_T5_R20.php
- Town of Columbus government Facebook: <https://www.facebook.com/columbusnc/>
- Town of Tryon updates: <https://tryon-nc.com/news-public-notice/>
- Town of Tryon government Facebook: <https://www.facebook.com/TryonNC/>

Infrastructure (roads, water, gas, electricity) Information

- Wifi:
 - Tryon Town Hall: Town WiFi is back up.
 - Connect to “TryonGuest”
 - No Password
- Charging Station and Entertainment

- Polk County Library: Open until 7:00pm and has toys, games, and charging stations (as of 10/4)

Essential services (schools, healthcare, childcare) Information

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Where to Find Food, Water, Shelter

Emergency Shelters

- Water, bathrooms, and places to sleep. Call 211 to request assistance for temporary housing. Come to the Saluda Connections Center (next to the post office) to go on a list to offer housing assistance or possibly be matched with a house available.
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Food & Water Distribution Centers

- Polk County Health and Human Services Agency, Human Services Building, 231 Wolverine Trail, Mill Spring, NC 28756 ([source](#), added 10/22)
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Other Food, Water, and Shelter Options

- Saluda Pantry: 150 E. Main St. Saluda, NC (Temporarily located by Green River Adventures. ([source](#)) (added 10/16)

- Hot Showers: Orchard Lake Campground - 460 Orchard Lake Rd, Saluda Park Place RV Park - 503 S. Allen Rd, Flat Rock, 10:00 am - 10:00 pm. Non-Potable Water (for flushing toilets, etc.): Tank to fill containers at Don Mintz Office. Also: Anthony LeBude (919) 414-7343 will help bring creek water to you if needed.
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For Animals

- Tryon International Equestrian Center: Distributing animal feed and other livestock supplies daily from 10am-4pm at the indoor arena. ([source](#)) (added 10/16)

Finding People or Pets

Finding People

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Finding Pets

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Checking on People

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Outgoing Requests

Financial Donations

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Other Forms of Assistance

-

Volunteers - Skilled

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Volunteers - Unskilled

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How to Help

Financial Donations

- **The Housing Assistance Corporation:** [Donate](#) (added 10/11)

Other Forms of Assistance

- **Housing:** If you can offer temporary housing to rent or free, please contact The Housing Assistance Assistance Corporation by calling 828-692-4744 ext. 100 or email Ericka@housing-assistance.com (added 10/11)

Volunteers - Skilled

- **Contractors:** Contractors needed to help rebuild the community. Please contact The Housing Assistance Assistance Corporation by calling 828-692-4744 ext. 100 or email Ericka@housing-assistance.com (added 10/11)

Volunteers - Unskilled

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Clean-Up Guidance

Tree Removal

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Tarping

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Debris Removal

- Debris removal available through county ([source](#), added 10/22)

Muck-out

- Habitat For Humanity ([source](#), added 10/22)

Financial Assistance

Disaster Relief Funds - Individuals and Families

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Insurance Claims

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Housing Assistance and Temporary Shelter

- The Housing Assistance Corporation has been performing critical home repairs and creating safe, affordable workforce housing in WNC since 1988. We serve Henderson, Polk, and Transylvania Counties. Housing Assistance plans to offer housing repair relief to those in our community who may not qualify for other services.
 - To apply for assistance, please call 828-692-4744 ext. 107, or visit our website, www.housing-assistance.com to complete an application in English or Spanish.

Disaster Relief Funds and Grants - Businesses and Organizations

- SBA Loans available through Polk County Website. Info session on obtaining SBA loans from **4 to 6 p.m. on Wednesday, October 23**, at Isothermal Community College's Rutherford campus, 286 ICC Loop Road, Spindale, North Carolina, 28160. It will be held in the Engineering, Technology, and Workforce Development Center (ETWD Building) on the second floor, Room 215-A ([source](#), added 10/22/24)

Health and Well-being

Medical

- Free Mobile Hospital at Tryon Equestrian Center, including X-ray. Run by North Carolina and Atrium Health ([source](#), added 10/22)
- Medical house calls: Brandy - Registered Nurse: (864) 316-2025

- Health Assistance with prescriptions and free emergency home visits: Lisa Broyles, MD, email lbroyles@way2healthmd.com to get in touch.

Counseling and Support Services

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About Stress and Post-Hurricane Trauma

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Community Support & Resilience

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[Submit additional resources](#)

This page is maintained by wncelene@gmail.com