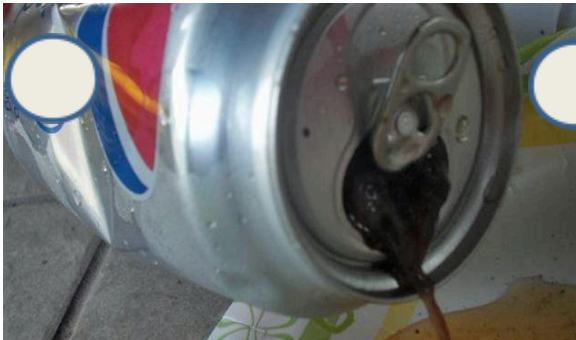
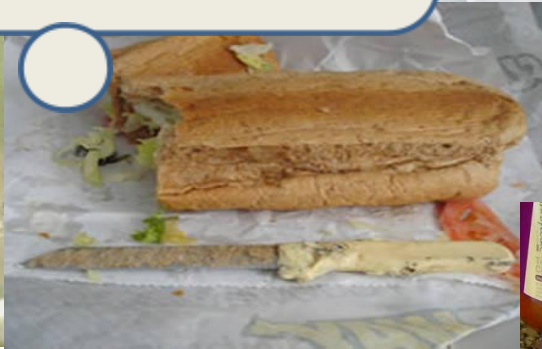
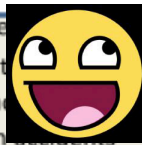


Strange Items found in Food

Match the given image corresponding descriptions and discuss with your partner a) in what (don't) find the clients' reactions appropriate, b) how you would have reacted had found these items in your food, and c) in what ways you believe such incidents (not) to be avoidable. Look up the bold printed words in a dictionary if you don't know them.



In 2009, Florida resident Fred DeNegri was hosting a backyard tiki party when he opened a can of Diet Pepsi and took a drink only to realize something heavy was in the bottom. DeNegri's wife, Amy, reported to CNN that pink and dark **matter** came out of the can. It was later determined the substance was either a **toad** or a frog. A second can from the 36-pack of soda was tested and **sweeps** were done at the Orlando Pepsi **plant**. Nothing was found and Pepsi **ceased** communication with the DeNegris on the matter.

In 2000, Katherine Ortega from Virginia bought a box of McDonald's fried chicken wings for her family. Fortunately, she took a look at the box before letting her kids **dig in**. Mixed in with the regular wings was a deep-fried chicken head. While debate **swirled over whether** the chicken head was a **hoax**, Ortega never **filed suit**, leaving the matter unresolved.

When Cate Barrett bought a jar of tikka masala sauce from her local Asda store, she found a dead mouse, which had somehow ended up in the jar. The nursery worker had begun making dinner for herself and her boyfriend, Nigel, when she poured the sauce into the pan, and noticed it was a little **lumpy**. As she began stirring the sauce through, she noticed what looked like whiskers and a tail - and immediately knew it was a dead **rodent**. The couple took the dead animal and the jar of Asda Extra Special sauce back to the shop where a manager apologized and said it would be sent for examination.

In 2005, when Clarence Stowers from North Carolina **dug into** his **pint** of chocolate custard, he realized that what he thought was a nut was a finger, cut off just below the first **knuckle**. After alerting the store, Stowers learned a 23-year-old employee had lost part of his finger in a mixing machine accident. As people were trying to help the employee, the finger was **scooped into** a pint by someone who didn't know what had happened. While preparing his legal action, Stowers refused to return the finger to the young man, citing it as evidence.

chowder at a seafood restaurant in Irvine, when she bit down on something **rubbery**. She thought it was a piece of calamari, but when she spit it out into her napkin she discovered that it was a condom. She immediately complained and later sued the restaurant, whereupon she won a **settlement** from the restaurant. The restaurant

A man from Queens sued his local Subway restaurant for 1 million \$ after he discovered a knife baked right into the bun. John Agnesini, 27, was shocked to find the surprise ingredient in his sandwich. The design director of HX magazine was sitting at his computer doing work and not looking at what he was about to put into his

Texts taken from the following websites in abridged or changed form:

http://www.oddee.com/item_97193.aspx

<http://www.womansday.com/food-recipes/food-drinks/a2064/10-strange-objects-found-in-food-112671/>