

CASSIE'S PET CARE & SERVICES

Welcome!

My name is Cassie and I am a pet sitter in the Dartmouth, Massachusetts area, however I service much of Bristol County and can provide beyond. I've offered my services and have gained experience for over 15 years. I have grown up with different breeds of dogs, cats, and small animals throughout life, and currently have 2 pups in the family. I've even had the pleasure to have serviced animals with different dependencies and even some wildlife!

What I offer to you is private in-your-home pet care service, from daily visits: dog walking, potty breaks, and playtime to overnight care, perfect for your out-of-town trips. Additionally, I provide an array of services that fit your needs such as administering medication, transporting your fur baby to and from their grooming or vet appointments and even watering your plants. If you have a special request not listed below, please feel free to reach out so that I can do my best to accommodate what you're looking for. I do not offer boarding at this time.

CONTACT ME:



EMAIL: CASSIESPETCARESERVICE@GMAIL.COM



TEXT/CALL: 7742631800

I apologize if you have been unable to reach me. I strive to provide quality attention during booked services and work/manage all aspects of this amazing career solely, a one-woman show! I will be back in contact with you as soon as I can. Thank you for your patience and understanding.

An important note:

Packages have changed and rates have increased, effective immediately, for all new bookings going forward as of July 21, 2022. Previous rates are honored for all services that were booked PRIOR to July 20th, 2022.

To my current client family, I am so incredibly thankful and grateful for all your support throughout the years. The new pricing will be effective for your future bookings, beginning January 1st, 2023.

As always, thank you for your continued support.

-Cassie

FOR EXTENDED PRIVATE IN-HOME PET CARE:

The packages listed below are designed in a way to provide lots of love and attention to your fur babies as well as thoughtful care of your home while you are away. Their comfort and your peace of mind are very important to me. Please note that "Comfort Package 1" is my minimum base package, even if you find you may not need all that is offered within it. If your return time is at or after 12PM on the last day of your reservation, the full day is charged, as reflected prices cover the booking space, incidentals, and extended care. Some additional fees may apply to extended pet care services (see below in the "Extra Add-Ons & Fees" section). Thank you.

COMFORT PACKAGE 1 (MY BASELINE) \$75/DAY+*

- 🐾 1 Hour Visit *in the morning*: time for feeding, potty & playtime
- 🐾 1 Hour Visit *in the afternoon*: time for fresh water, potty & playtime
- 🐾 1 Hour Visit *later afternoon/early evening*: time for feeding, potty & playtime
- 🐾 30 Minute Visit: time for last potty before bedtime
- 🐾 Every visit includes home security upon entering & leaving and light rotations so that your home looks lived in from the outside.
- 🐾 I fetch your mail & packages daily, take out/bring in your trash/recycle bins and always strive to leave your home cleaner than the day you left.

This package does not include sleeping/overnight care in your home.

*Base rate is \$75/day.

Additional \$10 per additional pet (e.g. dog/cat)/day.

Additional \$5 per additional small pet (e.g. bird, hamster, aquarium life)/day.

COMFORT PACKAGE 2 (MY TOP TIER) \$95/DAY+*

- 🐾 AM routine: time for feeding, potty & playtime
 - I leave your home at 6:30AM
- 🐾 1 Hour Visit *in the afternoon*: time for fresh water, potty & playtime
- 🐾 1 Hour Visit *later afternoon/early evening*: time for feeding, potty & playtime
- 🐾 PM routine: time for last potty before bedtime
 - By 10:30PM** I am in for the night with your pet until the next morning.
- 🐾 Every visit includes home security upon entering & leaving and light rotations so that your home looks lived in from the outside.
- 🐾 I fetch your mail & packages daily, take out/bring in your trash/recycle bins and always strive to leave your home cleaner than the day you left.

This package includes sleeping/overnight care in your home.

*Base rate is \$95/day.

There is an additional \$10 per additional pet (e.g. dog/cat)/day.

Additional \$5 per additional small pet (e.g. bird, hamster, aquarium life)/day.

**Please note most evenings I am in for the night with your pet hours earlier than 10:30PM. However there may be occasions I get in after 10:30PM due to unforeseen circumstances with other bookings or prior discussed events. Your pet will always be covered within the window of time and not be left alone unattended longer than previously discussed.

FOR PRIVATE IN-HOME A LA CARTE PET CARE:

Please note that there are two sets of rates depending on the timeframe of services. Some additional fees may apply to a la carte services (see below in the "Extra Add-Ons & Fees" section). Thank you.

FOR PRIVATE IN-HOME A LA CARTE PET CARE MON-THU 7AM-9PM:

30 MINUTE VISIT*: \$20

1 HOUR VISIT*: \$35

ONE WAY PICK UP OR DROP OFF (within 20 min): \$20

ROUNDTrip PICK UP & DROP OFF (within 20 min): \$35

FOR PRIVATE IN-HOME A LA CARTE PET CARE FRI-SUNDAY UNTIL 9PM:

30 MINUTE VISIT*: \$25

1 HOUR VISIT*: \$40

ONE WAY PICK UP OR DROP OFF (within 20 min): \$25

ROUNDTrip PICK UP & DROP OFF (within 20 min): \$40

* Visits defined: I reserve the allotted time chosen for your pet and can provide some combination of feeding, potty time, playtime, litter box scooping and/or a 20 minute walk so long as the combination of services can be fulfilled in the allotted time. *For example: I can typically fit a 20 minute walk and some bellyrubs in a 30minute visit as the rest of the time is used for entry, exit, and lock up/home security.*

FEES AND ADD-ONS

 **Holidays:**

- **For extended pet care packages: Flat \$55 Upcharge each holiday**
- *(If your reservation includes a major holiday, this flat fee is charged per holiday.)*
- **For a la carte services: \$15 Upcharge each visit**
- 🐾 **Puppy/Kitten (one yr old & under): Additional \$5/day**
 - *(This fee is applied to both extended pet care and a la carte pet care.)*
- 🐾 **Medication Administration: Additional \$5/day**
- 🐾 **Accident-Prone Pet (older than one yr old): Additional \$5/day**
 - *(This fee is applied to both extended pet care and a la carte pet care.)*
- 🐾 **Indoor Plant Watering: Additional \$5/day**
- 🐾 **Outdoor Tasks: Additional \$5/day per request**
 - *(Ex: Outdoor plant watering, running sprinkler systems, pool filters, small area snow shoveling, etc.)*
- 🐾 **Light Cleaning: Upon Consult**
 - *(This is for those who may want to request specified cleaning jobs.)*
- 🐾 **Extra Love, Attention & Care: Upon Consult**
 - *(This may be applied during actual service, with notice, if your pet is in need of extra attention and care due to more than typical separation anxiety or discussed medical needs.)*
- 🐾 **Travel Beyond 20 min, 30 min Cap: \$10/day**
 - *(This fee is applied to both extended pet care and a la carte pet care.)*
- 🐾 **Travel Beyond 30 min: Quoted**
 - *(This fee is applied to both extended pet care and a la carte pet care.)*

HOW TO YOUR RESERVE SERVICES & WHAT TO EXPECT:

FIRST: WE HAVE A TEXT/PHONE INTRODUCTION WHERE WE DISCUSS AN OVERVIEW OF YOUR PETS, YOUR TRIP DATES, THE PACKAGE AND SERVICES YOU WANT TO BOOK & WE SCHEDULE A FUTURE COMPLEMENTARY MEET & GREET.*

SECOND: WE GET TO MEET! AT OUR MEETING, WE WILL GO OVER ALL YOUR FUR BABIES' NEEDS IN DETAIL ALL WHILE GETTING TO KNOW ONE ANOTHER, TO ENSURE YOU AND YOUR FURRY CHILDREN ARE COMFORTABLE. (LOTS OF SNIFFING AND BELLY RUBS I HOPE!) PLEASE HAVE AN EXTRA COPY OF YOUR HOUSE KEY READY FOR ME TO DEPART OUR MEETING WITH.

THIRD: YOU WILL RECEIVE A CONFIRMATION TEXT/CALL FROM ME IN THE DAYS LEADING UP TO YOUR RESERVATION.

FOURTH: ON THE FIRST DAY OF SERVICE, I WILL NOTIFY YOU AND CHECK IN DURING MY FIRST VISIT. COMMUNICATION WILL BE OPEN BETWEEN MYSELF AND YOU WHILE YOU ARE AWAY. EXPECT CUTE PICTURES AND OCCASIONAL UPDATES/CHECK-INS THROUGHOUT THE RESERVATION. I STRIVE TO BE PROMPT WITH MY RESPONSES FOR ALL COMMUNICATION.

LASTLY: TOWARDS THE END OF YOUR RESERVATION, ONCE I HAVE CONFIRMED YOUR RETURN TIME IS AS SCHEDULED, I LEAVE YOUR FUR BABY WITH FINAL KISSES AND BELLY RUBS AND YOUR HOME LOCKED UP SAFE NO MORE THAN 2 HOURS BEFORE YOU RETURN. I DO REQUEST A CONFIRMATION OF YOUR ARRIVAL, THAT WAY I CAN BE THERE FOR YOUR PET IN CASE OF ANY EMERGENCIES OR SCHEDULE CHANGES.

*FIRST MEET AND GREET IS COMPLEMENTARY AND DOES NOT TYPICALLY RUN LONGER THAN AN HOUR. ADDITIONAL IN-PERSON MEETINGS ARE \$20, CAPPED AT AN HOUR. PHONE CALLS ARE NOT CHARGED.

HAVE SOME QUESTIONS? HERE ARE A FEW ANSWERED, BUT PLEASE FEEL FREE TO CONTACT ME WITH ANY!

1. **HAVE YOU SERVICED ANY LIVESTOCK OR WILDLIFE?**
 - A. WHILE I HAVE NOT HAD THE OPPORTUNITY TO CARE FOR ANY LIVESTOCK YET, I AM COMPLETELY OPEN TO LEARNING AND HELP SERVE YOU! (I WOULD LOVE TO CARE FOR GOATS!) I HAVE HAD THE OPPORTUNITY TO CARE FOR/FEED BABY SQUIRRELS AND AM CERTAINLY OPEN FOR MORE OF THE LIKE!
2. **WHY DO YOU CHARGE BY THE DAY INSTEAD OF PER NIGHT OR BY RESERVATION START/END TIME?**
 - A. DUE TO HOW MY BOOKING SYSTEM WORKS, I CHARGE PER DAY, REGARDLESS OF RESERVATION START/END TIME. I AM EXTREMELY THANKFUL FOR YOUR SUPPORT OF MY SMALL LOCAL BUSINESS! PLEASE KNOW I ALWAYS DO MY BEST WITH SPECIAL CIRCUMSTANCES.
3. **MY PET IS IN NEED OF HOSPICE-TYPE CARE WHILE I AM AWAY, DO YOU PROVIDE THIS LEVEL OF SERVICE?**
 - A. WHILE I HAVE PROVIDED THIS TYPE OF CARE PREVIOUSLY, I NO LONGER DO. I DO KINDLY ASK YOU TO RECONSIDER AND MAKE ARRANGEMENTS WITH CLOSE FAMILY MEMBERS INSTEAD. I AM AWARE EMERGENCIES CAN KEEP YOU FROM YOUR SWEET PET IN THEIR TIME OF NEED. WITH SUCH SPECIAL CIRCUMSTANCES, I AM OPEN TO MAKING ARRANGEMENTS TO HELP YOU DURING THIS TIME UPON CONSULTATION.
4. **DO YOU WALK MY DOG WITH OTHER DOGS THAT ARE NOT MY OWN?**
 - A. NO, I DO NOT DO "PACK WALKS". THIS IS TO ENSURE THE SAFETY OF ALL DOGS AND MYSELF. DOGS IN THE SAME HOUSEHOLD WILL BE WALKED TOGETHER.

CANCELLATION POLICY:

FOR EXTENDED IN-HOME PET CARE

Please let me know of your cancellation as far in advance as possible but no less than one week prior to the start of your reserved time.

FOR A LA CARTE PET CARE

Please let me know of your cancellation by 7AM on the day of your service.

EXTRA SPECIAL SERVICES:

YOUR WEDDING DAY: QUOTED UPON CONSULT

This is perfect for the couple who wants to spend their most memorable occasion with their pets! We can create a custom plan together that works with your special day.