

ProCoach Privacy Policy

Effective Date: 06 Sep 2025

Pro Coach (“we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect data when you use our mobile application (“App”).

1. Information We Collect

When you use Pro Coach, we may collect:

- **Account Information:** Name, email address, profile photo (when you sign in with Google or Apple).
 - **Usage Data:** Interactions with workouts, plans, and features to improve app performance.
 - **Payment Information:** Handled securely by Apple or Google for subscriptions. We do not store or process your full payment card details.
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2. How We Use Your Information

We use your information to:

- Provide, operate, and improve the Pro Coach service
- Deliver personalized workout plans and track your progress
- Manage subscriptions, billing, and account status
- Communicate important updates, changes, or support messages
- Ensure security, prevent fraud, and comply with legal obligations

3. Account Deletion

You can delete your account at any time from within the app. When you delete your account, we permanently remove your profile data, workout history, and subscription association unless retention is required by law (for example, for tax purposes).

4. Subscriptions and Payments

Pro Coach offers auto-renewable subscriptions. Payment is processed by Apple App Store or Google Play.

- You can manage or cancel your subscription at any time in your App Store or Google Play account settings.
 - If you cancel, your subscription will remain active until the end of the current billing cycle.
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5. Data Security

We use encryption, secure authentication (Google Sign-In, Apple Sign-In), and industry-standard safeguards to protect your data.

6. Third-Party Services

Pro Coach uses third-party services such as:

- **Google Sign-In** and **Apple Sign-In** for secure authentication
 - **RevenueCat** or **App Store Billing** for subscription management
These services may collect information as described in their own privacy policies.
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7. Your Rights

You have the right to:

- Access, update, or delete your personal data
 - Cancel your subscription at any time
 - Contact us with any privacy-related questions or complaints
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8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted in the app with the updated effective date.

9. Contact Us

If you have questions about this Privacy Policy or how your data is handled, contact us at:

Phone / WhatsApp: +971 52 349 4094