

20th GCC virtual meeting agenda and minutes

Date and Time

The twentieth virtual meeting of the GÉANT Community Committee is held on **9-10 September 2020** from **13:00 - 16:00** and from **10:00-13:00 CEST** in videoconference

Location: virtual

VC details:

<https://GÉANT.zoom.us/j/608786146?pwd=Ti80eTc2WEZ4SHFISDN3NlhCY2UzZz09>

Attendees

Committee Members: Guido Aben, Claudio Allocchio, Anna Wilson, Branka Vuk, Janos Mohacsi, Sabine Jaume, David Groep

GÉANT Staff: Gyöngyi Horváth, Paul Rouse, Vanessa Ntinu

Apologies: Victoriano Giralt

Agenda

09 September 2020

TIME	AGENDA ITEM	PRESENTER	REQUEST TO MEMBERS	SUPPORTING DOCUMENTS
12:45 - 13:00	Arrival, testing			
13:00 - 13:05 (5')	Item 1: Approval of Minutes of the 19th GCC, ACTIONS review, call for AOB	Claudio	Members are requested to APPROVE the minutes of the 19th GCC meeting, subject to any proposed changes. Members are invited to DISCUSS progress on the Open Actions for the GCC. Members are invited to propose any AOB for the meeting:	Open Actions Minutes of the 19th Meeting
13:05 - 13:30 (25')	Item 2: GCP coverage and areas of expertise	Claudio, ALL	reflection on the GCP area which we need to cover better: follow up on updated GCP pie chart. We are missing eHealth and arts/humanities/culture area; other areas? Suggestions to go forward; new GCC member?	

13:30 - 14:30 (60')	Item3: Reflection from the GÉANT Community Strategy Workshop	Claudio	<p>GÉANT has organised a workshop (8th Sept) to discuss the planned GÉANT strategy from the perspective of community engagement (and later the international on the 16th) . The reflections and outcomes from the meeting the day before the GCC meeting will be shared and discussed.</p> <p>Members to discuss the findings and any consideration with the approved GÉANT Community Strategy</p>	<p>Verbal Update and Discussion</p> <p>Documents from Sept 8th WS to be added here when available</p>
14:30 - 14:45 (15')	Break	All	Short break to stretch your legs, get a drink...etc.	
14:45 - 15:45 (60')	Item 4: GÉANT Community Programme Strategy & Action	Claudio, ALL	Follow up from the strategy related to outputs and next steps.	<p>Verbal Updates and Discussion</p> <p>check actions and implementation</p>
15:45 - 16:00 (15')	Item 5: Summary of agreed points and next steps.	Claudio & All		Verbal Updates and Discussion

10 September 2020

TIME	AGENDA ITEM	PRESENTER	REQUEST TO MEMBERS	SUPPORTING DOCUMENTS
09:45 - 10:00	Arrival, testing			
10:00 - 10:05 (5')	Item 6: Welcome back to the second day, summary of points from the day before	Claudio		

10:05 - 10:30 (25')	Item 7: GCP "objective" evaluation mechanisms.	Paul	<p>Ideas on an overall scoring system to help evidence value of GCP</p> <p>Recognising existing KPI reporting mechanisms SIG KPIs</p> <p>Discussion and suggestion on the way forward</p>	
10:30 - 11:00 (30')	Item 8: Organized GÉANT coordination	Claudio, Paul	<p>report on discussion with PMO, GPPC on GCP/Project(s) coordination activities. Innovation Funds budget proposal. info share proposal and proposed regular schedules of coordination activities.</p>	Updates, discussion and decision
11:00 - 11:30 (30')	Item 9: GÉANT Community Programme communication	Gyongyi & All	<p>Members to DISCUSS and PROPOSE ways forward to engage better with the broader GÉANT community:</p> <ul style="list-style-type: none"> • Community Cafe • Virtual TF/SIG meetings reflection • GCP wiki page • GCP GÉANT external facing pages • Testimonial video promotion of the GCP • post Covid-19 plans to keep alive and develop activities born during the emergency 	Verbal Updates and Discussion
11:30 - 11:45 (15')	Break	All	Short break to stretch your legs, get a drink...etc.	
11:45 - 12:15 (30')	<p>Item 10: EXCEPTION reporting from Task Forces and SIGs: things which can impact GCP and GCC, next steps in GCP, including application of GCP Strategy.</p> <p>Full TF and SIGs reports via e-mail or directly into meeting minutes editable section, please.</p>	ALL	<p>Members to identify and agree on action items which can have a significant impact, based on the feedback received from various meeting recent meetings, the input received and use it as guidance both for GÉANT Community Programme Strategy actions, and ad hoc initiatives. A non exhaustive list:</p> <ul style="list-style-type: none"> • Lifecycle • Trends and community initiative handling... • Budget & Manpower 	Discussion and decision

			<ul style="list-style-type: none"> Community Collaboration Model (GCP) vs Centralised Services Model (EOSC) 	
12:15 - 12:30 (15')	Item 11: Proposals for Next Meeting and AOB	Claudio & All	Preparation for the next meetings: <ul style="list-style-type: none"> TF/SIG coordinators and chair GCC, GPPC joint meeting November 3rd meeting (11-13 lunch 14-16) AOB 	Verbal Updates and Discussion
12:30 - 13:00 (30')	Item 12: Closing remarks	Claudio		

Minutes

Item 1: Approval of Minutes of the 19th GCC, ACTIONS review, call for AOB

Welcome by Claudio Allocchio.

Open actions:

- Come up with a topic for a one of workshop (to take place ideally in each quarter per year) the GCC chairs will decide via email (size ~20 pax): ongoing
- Claudio: to talk with the SIG-MM Steering Committee about producing an overview / matrix of VC tools / comparison (pros and cons): partly done and ongoing
- ALL: to think of new ways to bring in ideas and suggestions from the Community and NRENs into the preparation phase and feed them into GPPC and others.: ongoing
- Claudio and Paul to liaise with the other groups within GÉANT: GPPC, Oversight Committee, GA...etc.: done and ongoing

Meeting minutes: June 2020

- Meeting minutes from previous session in June approved (adjustments can be made on open document if remarks arise)

Item 2 - GCP coverage and areas of expertise

Portfolio piechart

- Revised pie-chart available now (includes previous editing) However, chart does not cover all actions happening within community (e-health activities missing for example, but also other)

- AI (Artificial Intelligence) is missing, however it seems to be present everywhere, difficult to cover in one specific activity
- Big data analysis is a possible area to explore (not necessarily the data, but handling the data itself)
- Worth investigating if there is a general demand in opening such an (AI) area (ACTION: ask Task Forces and NRENs)
- Areas to explore: health and Earth observation. We could engage in possible workshop based on the thematic areas, perhaps on Earth observation. ACTION: invite Enzo Capone (can assess priority of pursuing certain thematic areas)
- “Green” action point can be a possible addition to the pie chart, interest from EC, however it used to be part of the community programme; and it was made dormant due to lack of active interest

ACTION: Paul to consult with Enzo regarding potential new areas for the GCP.

Item 3: Reflection from the GÉANT Community Strategy Workshop

There will be administrative and language changes made on the document (words, simplification). A few actions not considered strategic, slight overlap between some of them. In general, elaborate and specify on the ‘Community’ terminology. GCP strategy should be better integrated in the bigger Community strategy

Big need for internal communication on all pieces that referred to the Community itself. A much stronger relationship between GN4-3 WP3 and the Community must be established. Lifecycle system needs to be better utilized and established; need a much stronger relationship between GÉANT Association and the Community.

GÉANT must treat NRENs as partners and not as customers. More community engagement and discussion to ensure NRENs are aware of the benefits of adopting certain tools e.g CRM procurement. Necessity for agility; certain steps are too strictly defined in strategy (it should be defined, but make it more agile and user-oriented)

It is important for GÉANT to share information with the NRENs regarding different occurrences / policies / opportunities that may benefit them, enhance this sharing. Work more on emphasizing the importance/relevance of NRENs; also, asking why NRENs should be members of GÉANT?

Action item 12 (green sustainability): slight skepticism from Community about genuine willingness to reduce carbon footprint and best practices.

Liaise more readily with different end user communities that haven’t been engaged with in the past (refer to slide).

We should offer some assistance with the reworking of the strategy (give contribution to the Community part of it) .

Item 4 : GÉANT Community Programme Strategy & Action

- Identify areas and trends benefiting NRENs and R&E community at large:
 1. Attempts to improve this sharing of areas and trends started 1.5 years ago, trying to establish community wiki page (not live yet)

2. Meetings can be organized for TFs and SIGs
 3. Trying to get chairs and steering committees of all TFs and SIGs to meet (has not happened yet, but **the first thing we could attempt**)
 4. Infoshare about GCC (try to set it up before the end of this year, can ideally last half a day); intended to share ideas
- Manage the lifecycle of groups and activities
 1. Has been done intentionally for the last few years
 2. We need to ensure that what we do is what NRENs are expecting
 3. GCC has an opportunity to contribute before the 'scale up' point; there can be potential influence post-scale up point (phase out point) because idea manifested from GCC
 4. Two processes at play: services and managing lifecycle of groups and activities (we have more of a say in the latter)
 5. Branka: a criteria needs to be set up to make this process more productive (utilizing KPIs)
 6. Paul: this action should be centered more around what the GCC can offer, e.g. creating an environment that supports innovation
 - Connect people to the right human network
 1. More visibility is important
 2. Branka: might be crucial to set up fluent communication channels, provide an environment where these exchanges can happen more regularly and naturally
 3. Guido: we should only engage with end users if we have something to give them; at this moment, we do not have that
 4. There is the need to collaborate with the Community Relations team
 - Support methods of eliminating gaps within the R&E community
 1. Raising awareness about the GCP
 2. Make it available and known to the Community
 3. Sabine: not too sure about faces of heads of TFs and SIGs, effort needs to be made to familiarize one another

Item 5 - Summary of agreed points and next steps.

1. How to engage with the community (strategy and how to apply it)
2. For tomorrow, we should think about this area of engagement
3. Feedback of the logistics of the meetings (length etc)

Item 6 - Welcome back to the second day, summary of points from the day before

Item 7: GCP "objective" evaluation mechanisms.

GCP generally welcomed and valued it. We need to be able to quantify the impact of GCC/GCP (also requested by the EC reviewers). Not been a pervasive use of performance management for Community Programme/GCC. We need to adopt a performance evaluation system. Some things are difficult to quantify and measure, e.g satisfaction; however, we have a good set of facilitators and therefore bias can be avoided/rectified.

We don't know how to measure things, will be difficult to carry out (you get what you measure), we should still do this but be equally as skeptical towards our work/results
In general the concept is supported by the majority.

Sensible measures:

- **Penetration:** requires a bit more manual work; can't settle on NREN simply saying 'we are participating in this'. We need to be careful, in the presentation of the actual figures, we need to be accurate. We can try with a number of our groups and see what materializes. We should also assess based on topic (if an NREN does not participate, BOD should be applied if they are not interested, mustn't necessarily be limited penetration. Should not be on a per country basis, could alternatively be done per areas (we should utilize a European wide metric). The results can help Community team to better engage with the community and better communicate intentions. It was proposed to set targets (e.g 80% engagement in Europe), but pick on unique contexts in order to better understand patterns/trends.
Could help us highlight gaps if there are gaps within the R&E community (fulfils awareness objectives).
Manage lifecycle
Making a distinction between the active participants and those that are passive
Something interesting to measure here in terms of geopolitics.
- **Potential measure:** how can/do SIGs/TFs contribute/affect projects? What does the project take from the work of the TFs?
- **Evidence action:** Awareness, identify trends, manage lifecycle
- **Retention:** simply measure if people come and stay (measure participation of attendees in general). Participation in the mailing list could be included here (participation is low). Mailing lists are becoming irrelevant, people gathering on other platform, might not be a fair metric to measure retention/participation.
- **Evidence action:** Lifecycle
- **Knowledge base and reusable results:** TFs/SIGs meetings to produce outputs from sessions that can be reused in different domains/discussions. Great thing to measure, necessary (we need to find a way to measure it).
- **Evidence action:** Knowledge base
- **Active:**
If they are not meeting or engaging, after 2 years we can make it redundant. Activity can manifest via email, important to consider that when assessing. It has impact on managing lifecycle .
- **Evidence action:** Lifecycle

- **Impact:** helps in managing impact of area
- Would support connecting networks
- **Evidence action:** Connecting networks
- **Benefit realization:** (blends with impact)
- **Will delete**, blends in with the previous one

Urgency; we have already made good progress with the above stated.

We can try and have a first try before we meet in November (can therefore see how we can improve it). We can try and do this yearly.

Item 8: Organized GÉANT coordination

GCP was presented and discussed (but with small visibility and engagement) at the last GÉANT Symposium in Ljubljana in February 2020.

There was a discussions to develop further the collaboration between PMO/GCC/GPPC and GÉANT project.

The recent community workshop highlighted the need to align the different “communities of interest” more (open communication, awareness, better information sharing).

Infoshare to take place targeting GA members about the GCP.

Heightened awareness around GCP to encourage different parties to join the separate SIGs/TFs; encourage relevant stakeholders to join.

We have acted on past actions, things to investigate however

Claudio: appreciates the heightened collaboration between the teams

Item 9: GÉANT Community Programme communication

1. Community cafe:
 - a. We should give the Community Cafe some suggestions/ideas
 - b. Worked a bit better when unstructured compared to when structured
 - c. Needs more perfectioning (people will not show up)
 - d. Have conversation with Annabel and see how they want to continue
2. Virtual TF/SIG meeting reflections:
 - a. Had an impact on participation/penetration; people showed up with ideas, was easier for people to talk than when they were in a physical session
 - b. Experience was positive
 - c. We can continue this post COVID

3. GCP Wiki page:

The wiki pages need to be better organised, tidied up and synchronized. GEANT has taken actions to fix this.

4. Testimonial video:

The GCC members provided feedback on the testimonial video that was prepared for the EC review as the primary purpose. They proposed some improvements for the GCP impact promotion:

- Start the video with a quick general introduction
- Try to include all the areas of the GCP current portfolio.
- Have some more concrete examples and not only generic feedback.
- Try to create a more dynamic video (not only headshots)
- Incorporate some animation (maybe even from the general GCP video, piechart).

Item 10: EXCEPTION reporting from Task Forces and SIGs: things which can impact GCP and GCC, next steps in GCP, including application of GCP Strategy.

- The coordinator of SIG-ISM, Sigita Jurkynaite left GEANT at the end of August 2020. There is a temporary replacement by Ana Afonso (FCT) until the end of the year and in the meantime we are looking for a long term solution. Sigita was also supporting the coordination of TF-CSIRT together with Nicole Harris and Casper Dreef and they continue to do so.
- TF/SIG coordinator and manpower to support the GCP has less resources due to staff leaving and not being replaced.
- Cloud stack: what are the plans with the new EOSC hire (Sarah Jones)? How can she collaborate with the Community programme?
- Potentially involve NREN representatives in conversation around community Cloud and make community cloud area more visible.
- GÉANT organizational chart can be shared with community to identify right people to talk to.

Item 11: Proposals for Next Meeting and AOB

1. GCC/GPP joint meeting (an ongoing but not finalized action)
 - a. Useful would be to discuss to activities whitemarked in INFRAEOSC07a4 preparation - invite community and maybe define future GN4-3 activity in Y3-Y4
 - b. Make an agenda for this meeting that vocalizes some of these points; try to schedule it after the EC review.

Item 12: Closing remarks

The GCC supports the current meeting format and we can plan to repeat the same structure for the next meeting. Agenda have clearer focus and purpose.
Metrics should not be split by countries.

Roundtable updates (done offline via email) - Expertise areas: (please all: update here!)

- **Network /GPPC /EOSC - Janos Mohacsi**
- **Grid / HPC - David Groep**
- **T&I, Universities, EUNIS - Victoriano Giralt**
- **Network automation - Anna Wilson**
- **Education - Branka Vuk**
- **Software development - Guido Aben**
- **Security, network RTC - Claudio Allocchio**
The CyberSecurity month will be "October 2020" with a lot of focus to raise further awareness on the topic, in collaboration with SIG-Marcomm, TF-CSIRT and SIG-ISM. Further discussions ongoing on the management of TF-CSIRT structure. The use of eduMEET is increasing, but GN4-3 WP4 needs to ensure an update on current web pages, and provide resources and a plan for migration to sustainable service.
- **Community, policy, strategy - Sabine Jaume**

New member / expertise needed discussion:

- Health sciences
- Mobility
- Multimedia

ACTIONS:

- Claudio/Paul: Ask Task Forces and NRENs if there is a demand for opening an area for AI
- Paul: Possibly invite Enzo Capone (can assess priority of pursuing certain thematic areas).
- Bring up point 2 under Item 4 to the other parties (Community, PMO) to see what they think (????) is it "organize meeting with TFs and SIGs ?
- ALL: (General) if you find any discrepancies on the wiki pages, please email Gyöngyi
- Gyöngyi: (General) Creation of short page summary of who is who and who does what
- ALL: We can try and have a first try with metric benchmark before we meet in November (can therefore see how we can improve it)

- Paul: GÉANT organizational chart can be shared with community to identify right people to talk to