

Privacy Policy Effective Date: April 29, 2025 Emmanuel Faith Community Church

www.efcc.org 639 E 17th Avenue info@efcc.org 760-781-2154

1. Introduction

At Emmanuel Faith Community Church ("EFCC", "we", "us", or "our"), we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you interact with us—whether through our website, mobile apps, giving platforms, church events, or other ministries.

2. What Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, address, phone number, email address, date of birth, family information, and spiritual preferences.
- **Donor Information:** Payment details and giving history (processed securely via third-party payment processors).
- Online Activity: IP address, browser type, pages visited, and cookies when using our website or digital platforms.
- **Volunteering & Membership Information:** Ministry involvement, event attendance, group participation, and related preferences.

3. How We Use Your Information

We use your information to:

- Communicate with you about church news, events, and opportunities.
- Provide ministry services and pastoral care.
- Process donations and issue giving receipts.
- Improve our website and online services.
- Comply with legal obligations.

4. Sharing of Information

We do **not sell** your personal information. We may share it with:

- Trusted third-party service providers who assist with ministry operations (e.g., church management systems, email platforms, payment processors).
- Government authorities, only when required by law or to protect rights and safety.

5. Data Security

We implement appropriate security measures to protect your information from unauthorized access, misuse, or disclosure. Sensitive data, such as payment information, is encrypted and handled by secure third-party providers.

6. Your Rights

Depending on your location, you may have the right to:

Access or update your personal information.

- Request deletion of your information.
- Opt out of email communications or data processing.

To make a request, please contact us at infosystems@efcc.org.

7. Children's Privacy

We do not knowingly collect personal information from children under 13 without parental consent. If we learn we have collected such data unintentionally, we will promptly delete it.

8. External Links

Our website may link to external sites not controlled by EFCC. We are not responsible for the privacy practices or content of those sites.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your data, please contact us:

Emmanuel Faith Community Church 639 E 17th Avenue Escondido CA 92025 infosystems@efcc.org (760) 745-2541

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