

Privacy Policy

Effective Date: September 8, 2026

App Name: LOKBOX: ReelViora

Contact Email: morrismu80@gmail.com

1. Introduction and Scope

LOKBOX: ReelViora (“we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, disclose, retain, and protect information when you use the LOKBOX: ReelViora mobile application and related services (collectively, the “Service”). It also describes privacy rights and choices that may be available to you.

This Policy applies subject to applicable privacy and data-protection laws, including the California Consumer Privacy Act (“CCPA”), as amended, where applicable. By using the Service, you acknowledge that you have read this Policy. Where a particular activity requires consent, we will request that consent separately.

2. Information We Collect

The information collected depends on how you use the Service, your settings, your location, and the functions available to you.

2.1 Information You Provide

- **Account information:** Email address, account identifier, profile details, and information submitted when creating or managing an account.
- **Support information:** Email address, messages, attachments, and relevant details provided when you contact us.
- **Preferences:** Language, playback quality, subtitles, content preferences, and similar settings.

Do not submit passwords, verification codes, complete payment-card information, or other unnecessary sensitive information through support communications.

2.2 Subscription and Payment Information

Membership purchases and subscription payments are processed through Google Play. We do not directly collect or store your complete card number or bank-account details. Google Play may provide us with limited information required to verify and deliver membership benefits, including:

- Subscription or entitlement status;
- Product or plan identifier and purchase token;
- Transaction, renewal, expiration, cancellation, or refund status; and

- Country or region associated with the transaction.

Google processes payment information under its own terms and privacy policy. The Service uses a time-based membership model and does not offer virtual currency, stored-value balances, or account top-ups.

2.3 Device, Network, and Diagnostic Information

We may automatically process device type, manufacturer and model, operating-system and App versions, device or App identifiers, IP address, approximate IP-derived location, language, time zone, regional settings, network information, crash reports, diagnostic and performance logs, and the date, time, and duration of Service access.

We do not collect precise location unless a function requires it and you grant the applicable device permission.

2.4 Usage and Viewing Information

We may process titles viewed, searched for, downloaded, or saved; playback history, position, and duration; pages, screens, buttons, and functions used; search queries and content selections; membership-feature interactions; and error, buffering, or playback-performance information.

This information supports viewing history, playback synchronization, saved preferences, service operation, troubleshooting, security, and improvement.

2.5 SDKs, Local Storage, and Similar Technologies

The Service may use software development kits (“SDKs”), local storage, pixels, device identifiers, or similar technologies to keep you signed in, remember preferences, maintain functionality, measure performance, diagnose errors, prevent fraud, and understand Service use.

Mobile applications commonly use SDKs and local device storage instead of traditional browser cookies. Available controls may be provided through device settings, operating-system permissions, or choices within the Service.

3. How We Use Information

We may use information to:

- Provide, operate, maintain, secure, and improve the Service;
- Create, authenticate, and manage accounts;
- Verify membership status, transactions, and subscription benefits;
- Provide browsing, streaming, eligible downloading, playback, and synchronization;
- Remember preferences and personalize the viewing experience;
- Respond to support, privacy, and account-deletion requests;
- Diagnose crashes, buffering, playback failures, and technical errors;

- Detect, investigate, and prevent fraud, abuse, security incidents, and unauthorized activity;
- Send essential account, subscription, security, legal, or Service notices;
- Enforce our agreements and applicable policies; and
- Comply with legal obligations and establish, exercise, or defend legal claims.

Where required, processing relies on an appropriate legal basis, such as performance of a contract, compliance with law, legitimate interests, protection of vital interests, or consent. We will not use personal information for a materially unrelated purpose without providing any notice or choice required by law.

4. How We Disclose Information

We do not sell or rent personal information for monetary consideration.

4.1 Service Providers

We may disclose limited information to providers supporting cloud hosting, storage, content delivery, streaming infrastructure, customer support, security, fraud prevention, crash reporting, performance monitoring, and subscription verification. Providers may process information only as needed to perform services on our behalf and subject to appropriate contractual, technical, and legal safeguards.

4.2 Google Play

Limited subscription and transaction information may be exchanged with Google Play to verify purchases, manage entitlements and renewals, support cancellations or refunds, prevent fraud, and provide assistance.

4.3 Legal and Safety Disclosures

We may disclose information where reasonably necessary to comply with law or valid legal process, protect users or others, investigate fraud or abuse, enforce our agreements, address intellectual-property claims, or protect the integrity of the Service.

4.4 Business Transactions

Information may be disclosed or transferred as part of a merger, acquisition, financing, restructuring, bankruptcy, asset sale, or similar transaction, subject to applicable legal and security safeguards.

4.5 At Your Direction

We may disclose information when you direct us to do so or provide legally valid consent.

5. Data Retention

We retain personal information only for as long as reasonably necessary to provide the Service, maintain security, resolve requests or disputes, enforce agreements, and meet legal, accounting, or regulatory duties. Retention depends on the nature and sensitivity of the information, account or membership duration, collection purpose, security needs, and legal requirements.

When information is no longer required, we will delete, irreversibly anonymize, or securely isolate it as appropriate. Limited information may remain temporarily in protected backups until overwritten under the applicable retention schedule.

6. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information from unauthorized access, alteration, loss, misuse, or disclosure. Measures may include protection for data in transmission, access controls, authentication, security logging and monitoring, restricted access, vendor-management procedures, and incident-response processes.

No electronic transmission or storage system is completely secure, and absolute security cannot be guaranteed. You are responsible for protecting your account credentials and devices.

7. Your Privacy Rights and Choices

Depending on your location and applicable law, you may have rights to:

- Access or correct personal information;
- Request deletion or a portable copy of eligible information;
- Object to or restrict certain processing;
- Withdraw consent where processing relies on consent;
- Opt out of qualifying targeted advertising, sale, or sharing, if applicable;
- Appeal a privacy-request decision; or
- Submit a complaint to an appropriate data-protection authority.

To exercise an applicable right, email morrismu80@gmail.com with a clear description of your request and the relevant account. We may reasonably verify your identity. Authorized agents may be required to provide proof of authority. We will not unlawfully discriminate against you for exercising a privacy right.

8. California Privacy Notice

If the CCPA applies, California residents may have rights to know, access, correct, and delete certain personal information and to opt out of qualifying sale or sharing. The information categories, purposes, and recipient categories are described in Sections 2, 3, and 4.

We do not sell personal information for monetary consideration. If our practices constitute “sharing” for cross-context behavioral advertising under California law, we will provide the required opt-out method. Verified requests may be submitted to morrismu80@gmail.com.

9. Children’s Privacy

The Service is not directed to children under 13 or below any higher minimum age required by applicable law. We do not knowingly collect personal information from children in violation of applicable requirements. If you believe a child provided information without valid authorization, contact us. If confirmed, we will take reasonable steps to delete it.

10. International Data Transfers

Information may be processed or stored outside the country or region where you live. Where required by law, we use appropriate transfer mechanisms or comparable contractual, organizational, and technical safeguards. Where consent is legally required for a transfer, it will be requested separately.

11. Third-Party Services and Links

The Service may link to or integrate with third-party services, including Google Play. Third parties control their own information practices, which are governed by their privacy policies and terms. This Policy does not apply to services we do not operate or control.

12. Account and Subscription Management

You may manage App permissions through device settings and manage a Google Play subscription through the purchasing Google Account. Uninstalling the App does not cancel an active subscription or necessarily delete account information.

To request account deletion, use the available in-App deletion function or email morrismu80@gmail.com with the subject **LOKBOX: ReelViora Account Deletion Request**. Deleting an account does not cancel a Google Play subscription; cancel it separately before deletion.

13. Changes to This Privacy Policy

We may update this Policy to reflect changes in the Service, technology, providers, legal requirements, or data practices. The revised version will display a new effective date. Material changes will receive any additional notice or consent required by applicable law.

14. Contact Us

For privacy questions, complaints, account-data requests, or account deletion, contact morrismu80@gmail.com.