

Giraffe Usability Activity - Worksheet Team B

The goal of this five minute activity is to get quick, hands-on experience with task-based usability testing. To begin, get into pairs or groups of three. Then pick one moderator, one participant and one observer. The moderator should be the person reading this worksheet. The participant should have a blank piece of paper. The observer should quietly take notes on what they notice about the process.

Moderator Instructions

- > Your goal is to learn how easy or hard it is for the participant to make the origami giraffe from these instructions. You're gathering feedback on how "usable" they are. What could be improved?
- > Read the following to your participant: *"Thank you for coming today. We are gathering feedback on new origami kit instructions. I'd like to watch you use them so we can learn how we may improve this product. There are no right or wrong answers and this is certainly not a test of your origami-making abilities. We are testing the instructions, not you. I'll do my best not to interfere with you so you can focus on the origami as if you were at home trying to do this on your own. But, please talk aloud, and share your thinking, as you progress. I'll be taking notes. This activity will be five minutes and it's OK if you don't finish within that time frame too."*
- > **NOTE: Do not communicate with the participant in any way whatsoever.**

