

## B. VOCABULARY and GRAMMAR

### I. Match the verb or phrasal verb with its definition.

1. holidaymaker	a. involving more than one country
2. package holiday	b. a detailed plan or route of a journey
3. self-guided tour	c. a trip to see and photograph wild animals in their natural environment
4. trip itinerary	d. a person who is visiting a place on holiday
5. travel agency	e. a tour where you explore the destination on your own, following a fixed route and instructions
6. homestay	f. a holiday organized by a travel company at a fixed price and that includes the cost of travel, hotels, etc.
7. safari	g. the time of year when a hotel or tourist area receives fewest visitors
8. domestic	h. a company that makes travel arrangements for people
9. international	i. accommodation for tourists in the home of a family
10. low season	j. of or inside a particular country

#### Your answers:

1. d	2. f	3. e	4. b	5. h	6. i	7. c	8. j	9. a	10. g
------	------	------	------	------	------	------	------	------	-------

### II. Complete the sentences with the phrases in part I. Use the plural form if necessary.

- Our trip was cancelled due to the storm, so we contacted the **travel agency** to ask for a refund (n) kho.
- The **international** airport is bigger as it has customs and border control facilities.
- We stayed in a **homestay** of the Muong people and ate their home-cooked meals.
- During public holidays, Vung Tau is full of **holidaymakers** coming from Ho Chi Minh City.
- Hotels and resorts are cheap in **low season** as there aren't too many guests.
- We have a **package holiday** to Bali, which includes airfare, hotel, and guided tours.
- Are there any **domestic** flights from Phu Quoc to Da Lat?
- If you don't like travelling with a tour guide, you can choose a **self-guided tour**.
- For my vacation, I'd like to go on **safari** in Kenya to see the giraffes.
- Linh made a detailed **trip itinerary** of places he'll visit in Europe to apply for a visa.

### III. Complete the sentences with the words from the box.

ruinous	ideal	brehtaking	unique	fixed
---------	-------	------------	--------	-------

online	world-famous	natural	smooth	flexible
--------	--------------	---------	--------	----------

1. The fishing village is set amongst the most **brehtaking** scenery, with mountains on one side and the sea on the other side.
2. **Flexible** flights allow for changes or cancellations after the purchase has been made.
3. Nowadays you can book your plane ticket and hotel via **online** applications.
4. For a **smooth** and carefree trip, tourists can buy a package tour.
5. I enjoyed spending time exploring the **ruinous** site of Angkor Wat last summer.
6. French cuisine is **world-famous**, and many of its dishes are included in restaurants globally.
7. Only 30km from the city centre, the cave is a(n) **ideal** destination for nature lovers who are short of time.
8. Madagascar is home to many **unique** species of plants and animals that can be found nowhere else on earth.
9. Tourists should respect Wild animals and the **natural** environment, which is their home.
10. The tour package offers a **fixed** itinerary and price, which is pretty budget-friendly.

**IV. Choose the best answer a, b, c or d to complete the sentence.**

1. Thailand promotes \_\_\_\_\_ tourism by holding festivals to showcase the authentic Thai dishes to foreign tourists.  
a. sports                      b. shopping                      **c. food**                      d. culture
2. When spending a week in Berlin, you can \_\_\_\_\_ the city itself and its surroundings.  
**a. explore**                      b. travel                      c. visit                      d. guide
3. Homestays are popular with solo \_\_\_\_\_ who want to experience the local lifestyle.  
a. shoppers                      b. agents                      c. hunters                      **d. travellers**
4. Son Doong Cave is one of the most fascinating \_\_\_\_\_ that can be experienced in Southeast Asia.  
a. journeys                      b. Expeditions (n) cuộc thám hiểm **c. destinations**                      d. explorations
5. Nick has just returned from his holiday looking relaxed and \_\_\_\_\_.  
a. cool                      b. worried                      **c. tanned**                      d. exhausted
6. Ha Long Bay has twice been \_\_\_\_\_ by UNESCO as a World Natural Heritage Site.  
a. experienced                      **b. recognized**                      c. discovered                      d. developed
7. Our \_\_\_\_\_ showed us around the old town and regaled us with historical stories.

a. travel agent      b. holidaymaker      c. sightseer      **d. tour guide**

8. Emily often \_\_\_\_\_ for cheap plane tickets two to six months prior to her trip.

a. rent      b. wander      **c. hunt**      d. work

9. Spending the holidays at a campsite in the forest isn't very \_\_\_\_\_ to me.

**a. appealing**      b. breathtaking      c. smooth      d. detailed

10. Traveling in Kuala Lumpur is very convenient, and the \_\_\_\_\_ of transportation is cheap.

a. offer      **b. cost**      c. ticket      d. season

11. We \_\_\_\_\_ how much our trip would cost, then we saved money for the trip.

a. got      b. thought      c. suspected      **d. estimated**

12. The seaside resort always get overcrowded in \_\_\_\_\_ season.

a. low      **b. peak**      c. off      d. hard

**VI. Fill in the blank with *who, whom, which or whose*.**

1. Italy has planned to heavily charge tourists **who** damage cultural sites.
2. He wore a mask **which** made him look like Mickey Mouse.
3. The student whose father is a professor told us to register for this course.
4. I didn't know exactly **whom/ who** I was working with on the project.
5. Enter the address of the person to **whom** you want to forward the message.
6. The children, **who** are shouting in the street, are not from our school.
7. The neighborhood **which/that** we visited yesterday is a somewhat dangerous area.
8. Amanda introduces me to this restaurant **whose** food and service are excellent.
9. Batu Caves have a rich history which has made it one of the tourist hotspots in Malaysia.
10. The incident was caught on camera by a tourist who was filming at the time.
11. Brussels, which I've visited several times recently, is a good place to spend a weekend.
12. 7-Eleven is a convenience store chain which can be found all over Bangkok.

**VII. Match a clause in A with a clause in B to make a complete sentence.**

A	B
1. If you arrive in Paris at midnight, take the Noctilien night bus,	a. which are sold at affordable price at the park entrance.
2. The area offers a variety of restaurants	b. whose dishes are highly praised by food critics.
3. Could you recommend a tour guide	c. who called yesterday want to book a package holiday to the Swiss Alps.

4. Tourists can't miss the Louvre Museum	d. which runs from midnight to 4.30am.
5. The agent called the Jacksons,	e. which serve everything from Asian to European dishes.
6. You can buy essential items for the trail	f. whom they rescued last week.
7. Are there any transport services	g. whose collection is a must-see.
8. We're eating at a French restaurant	h. which run from Changi airport?
9. The rangers received many presents from the victims	i. who he made a fixed itinerary for.
10. The Japanese customers	j. who has knowledge about Bora Bora island?

Your answers:

1.d	2.e	3.j	4.g	5.i	6.a	7.h	8.b	9.f	10.c
-----	-----	-----	-----	-----	-----	-----	-----	-----	------

VIII. Combine each pair of sentences, using a suitable relative pronoun *which, who, whom* or *whose*.

- Lucas spent several years studying in Rome. Its culture and architecture are brilliant.
  - Lucas spent several years studying in Rome, **whose** culture and architecture are brilliant.
- They have booked a package tour. It includes everything and even a private tour guide.
  - They have booked a package tour **which** includes everything and even a private tour guide.
- The tour offers various activities with the locals. They are very hospitable.
  - The tour offers various activities with the locals, **who** are very hospitable
- Are you still in contact with those friends? You shared the same dormitory with them.
  - Are you still in contact with those friends **whom** you shared the same dormitory with? (OR: *with whom you shared...*)
- The self-guided tour is a planned itinerary. It allows tourists to follow at their own pace.
  - The self-guided tour is a planned itinerary **which** allows tourists to follow at their own pace.
- It's annoying to travel with my best friend. She doesn't know how to use Google Maps.
  - It's annoying to travel with my best friend, **who** doesn't know how to use Google Maps.
- The whole town was searching for some tourists. They got lost in the Amazon Rainforest.
  - The whole town was searching for some tourists **who** got lost in the Amazon Rainforest.
- We went on a hop-on hop-off bus with a family. We met them for the first time that day.
  - We went on a hop-on hop-off bus with a family **whom** we met for the first time that day.
- Tourists can purchase a one-day pass. It is available at all BTS stations in Bangkok.
  - Tourists can purchase a one-day pass **which** is available at all BTS stations in Bangkok.
- The church was partly destroyed by a fire last year. Its historic value is priceless.

□ The church **whose** historic value is priceless was partly destroyed by a fire last year.

**IX. Choose the best answer a, b, c or d to complete the sentence.**

1. The guide who led this guided tour was very knowledgeable about local history.

- a. which                      b. whom                      c. who                      d. whose

2. The culinary tour which included tastings of local specialities was the highlight of our trip.

- a. who                      b. whose                      c. whom                      **d. that**

3. Amy wants to get on that scenic train that crosses through the landscape of Switzerland.

- a. who                      b. that                      c. whom                      d. whose

4. The Four Seasons Resort, who offers stunning ocean views, is highly rated by guests.

- a. **which**                      b. who                      c. whose                      d. whom

5. The cruise ship, whose amenities include a rooftop pool and fine dining, is a favorite among holidaymakers.

- a. which                      b. that                      c. who                      **d. whose**

6. The hotel staff, from whom we asked for help, were exceptionally friendly and helpful.

- a. who                      b. which                      c. **whom**                      d. whose

7. The restaurant whom we dined at yesterday had a menu full of delicious local dishes.

- a. that**                      b. whom                      c. who                      d. whose

8. Visitors who come to Kyoto are usually impressed by its temples and gardens.

- a. which                      **b. who**                      c. whom                      d. whose

9. The British Museum has many ancient relics which span several millennia of human history.

- a. **which**                      b. whom                      c. who                      d. whose

10. Passengers whose flights were delayed were offered free accommodation for the night.

- a. whose                      b. who                      c. whom                      d. which

**X. Fill in each blank with a suitable preposition.**

1. When is the good time to hunt **for** cheap plane tickets to Australia?

2. You can go **on** a guided city tour around Copenhagen.

3. Vietnam's diverse geography makes it an advantage for travellers to work **out** their itinerary.

4. During his trip to the Sahara Desert, David rode the camel **for** the first time.

5. The metro station is nearby. It's just a ten-minute walk **from** our hotel.

6. The travel agency will take care **of** all the necessary documents when you travel abroad.

7. Son Doong was recognized **as** one of the most beautiful caves **on** earth.

8. Miley is very good **at** using Google Maps, so she has no trouble travelling alone.

9. Son Doong Cave is located **in** Quang Binh Province.

10. People first knew about Thien Duong Cave when it was **on** ABC's "Good Morning America".

## c. SPEAKING

### I. Choose the best answer to complete the conversations.

1. A: It's important to stick to the schedule during the tour.

B: \_\_\_\_\_

- a. Can you do that again, please?                      **b. I'll remember to do that.**  
c. What's the time of the schedule?                  d. No, I don't like going on tour.

2. A: You must maintain silence and show respect at the temples.

B: \_\_\_\_\_

- a. I got it. Thank you.**                                      b. What temples?  
c. I don't like talking.                                      d. I really enjoy the silence.

3. A: \_\_\_\_\_ For \_\_\_\_\_ your \_\_\_\_\_ own \_\_\_\_\_ security,

\_\_\_\_\_ B: We'll make sure to follow the guidelines.

- a. is it necessary to go with the tour guide?  
b. it's a rule here to leave your group.  
**c. you're obligated to stay within your group.**  
d. we must not follow the guide everywhere.

4. A: It's obligatory to arrive 15 minutes before the tour starts.

B: \_\_\_\_\_

- a. How long does the tour last?                      b. I totally agree with you.  
c. There are lots of instructions.                      **d. Thank you for informing me.**

5. A: \_\_\_\_\_

B: I'm sorry, it is. You're obligated to check out by 12 p.m.

- a. Can you provide your time staying here?  
**b. Is it necessary for US to check out before 12?**  
c. Would you like me to check out early?  
d. I'm sorry about checking out before 12.

### II. Put the conversation into the correct order.

\_5\_ Yes, sure. I understand. How many of you will be travelling?

\_2\_ Ah, yes. Hello. I'd like to enquire about flights to Hong Kong from Kennedy Airport in New York, please. I'm off to a conference at the end of the month - Thursday 22<sup>nd</sup> until Tuesday 27<sup>th</sup>. Could you tell me about the flight availability and prices?

\_6\_ Ah, it's just me.

- \_8\_\_ And how much will that be?
- \_7\_\_ All right. One seat... economy class... New York - Kennedy to Hong Kong Airport.
- \_1\_ Hello! Dolores speaking..
- \_4\_\_ Well, I'd like to go first class, but unfortunately I'll have to go economy - company rules, you see.
- \_9\_\_ Let me see. To qualify for the discount rate, you need to stay over a Saturday. Yes, that'll be \$830.
- \_10\_\_ OK. Can I book that, then?
- \_3\_\_ Certainly. Do you want to go economy, business or first class?
- \_11\_\_ Certainly.

## d. READING

### I. Complete the passage with words from the box.

picturesque	delayed	foreign	ruins
whichever	reserve	laze	abroad

Almost all people like to spend their holidays travelling. They travel to see other countries and continents, modern cities and the (1) **ruins** of ancient towns, they travel to enjoy (2) **picturesque** places, or just for a change of scenery. City dwellers usually like a quiet holiday by the sea, or in the mountains, with nothing to do but walk and bathe and (3) **laze** in the sun.

Most people enjoy going (4) **abroad** for their holidays, and having the opportunity to stay in an interesting city. If you speak (5) **foreign** languages, you can make new friends, and get home some interesting souvenirs as presents! But before you can do that, you have to reach your destination, and that is often a problem! If you fly, then you may find that your flight has been (6) **delayed**. Journeys by train can also be difficult, since trains are often crowded in summer so you may have to (7) **reserve** a seat in advance. (8) **whichever** way you travel, you can have problems with your luggage, and it is often difficult to find good accommodation. Apart from this, you might not be able to afford the fare!

### II. Read the text carefully, then do the tasks.

#### TOURISM TODAY

People travel all over the world and attend a lot of interesting places. The effect of travelling of large amount of people sometimes is incredible. Here are some examples of it.

Large number of people coming to one place at a time can have less comfortable accommodation as It was in Scotland where only 40% of tourists were offered hotels.

Tourism is one of the principal contributions of pollution in the Mediterranean Sea and as the number of people increase, the problem worsens. Several laws and initiatives have been implemented in order to protect the Mediterranean Sea from further degradation.

The rapid tourism development of Bali has had a great effect on its natural environment, affecting water resources, increasing pollution and localized flooding, as well as putting pressure on the island's infrastructure.

In Cancun, Mexico, tourism has extensively damaged the lagoon, obliterated sand dunes, led to the extinction of varying species of animals and fish, and destroyed the rainforest which surrounds the island. It was only twenty years after it was developed, that the government of Mexico decided to limit projects along the coast to prevent further damage to the island's environment.

In Trinidad and Tobago there are shortages of water due to the overpopulation of tourists on the island. The most damaging effect of tourism has been the destruction of coral reefs, as they are harvested for sale to tourists and destroyed by tourists stepping on them as they enter the water.

**A. Match the word with its definition.**

1. _e_ degradation	a. make an idea, plan, or law start to be used
2. H infrastructure	b. collect plants, animals, or things that can be eaten or used
3. _G_ lagoon	c. a situation in which something stops existing
4. _F_ obliterate	d. a new plan for dealing with a particular problem
5. _D_ initiative	e. the process of changing into a worse condition
6. _A_ implement	f. destroy completely
7. _B_ harvest	g. an area of sea water separated from the sea by rocks or sand
8. _C_ extinction	h. the basic systems and services, such as buildings, transport and power supplies

**B. Decide whether the following statements are true (T) or false (F).**

1. \_F\_ The effect of tourism is only positive.
2. \_T\_ Mass tourism can cause housing shortages.
3. \_T\_ Tourism is largely responsible for pollution of the Mediterranean Sea.
4. \_F\_ Tourism promotes conservation of wildlife and natural resources such as rainforests.
5. \_T\_ Bali's rapid tourism development has had a negative impact on its natural environment.
6. \_F\_ Tourism made little damage in Cancun because the government of Mexico put a limit on projects along the coast.

7. T\_\_\_ Overpopulation of tourists leads to the lack of fresh water resources in Trinidad and Tobago.

8. \_T\_\_ The destruction of coral reefs is mostly caused by tourists collecting coral for souvenirs.

**C. Choose the correct answer.**

1. To protect the Mediterranean Sea from further degradation, \_\_\_\_\_.

a. the number of tourists have to increase

**b. a number of laws and plans have been put into action**

c. several rules and campaigns will worsen d. the further degradation should be implemented

2. What problem is Bali facing?

**a. Pollution and flooding**

b. Extinction of animals

c. Destruction of rainforest

d. Lack of water resources

3. Why did the government of Mexico decide to limit projects along the coast of Cancun?

a. To develop the island after 20 years.

b. To remove lagoon and sand dunes.

c. To completely stop tourism from going to the island.

**d. To prevent further harm to the environment.**

**e. WRITING**

**1. Write sentences, using the clues given. You can add extra words or make changes.**

1. tourism/ identify/ as/ one/ world's largest industries/ a long time.

Tourism has been identified as one of the world's largest industries for a long time.

2. in recent years/ there/ be/ a lot of/ tourism development/ Asia/ the Middle East.

In recent years, there has been a lot of tourism development in Asia and the Middle East.

3. economically/ tourism/ can/ create/ jobs/ local people/ and/ bring/ money/ country.

Economically, tourism can create jobs for local people and bring money to the country.

4. thanks/ development/ tourism/ average/ living standard/ people/ increase/ well.

Thanks to the development of tourism, the average living standard of people has increased as well.

5. tourism/ can/ provide/ governments/ extra tax revenues/ each year.

Tourism can provide governments with extra tax revenues each year.

6. tourism/ be/ opportunity/ discover/ different cultures/ the world.

Tourism is an opportunity to discover different cultures around the world.

7. too many tourists/ can/ have/ negative impact/ the quality of life.

Too many tourists can have a negative impact on the quality of life.

8. tourism/ be/ largely/ responsible/ the destruction/ many/ most/ beautiful places/ left over/ Earth.

Tourism is largely responsible for the destruction of many of the most beautiful places left on Earth.

9. these days/ green travellers/ turn away/ all-inclusive package deals/ because/ their negative environmental impact.

These days, green travellers turn away from all-inclusive package deals because of their negative environmental impact.

10. the main aim/ ecotourism/ be/ reduce/ the negative impact/ that/ tourism/ have/ the environment.

The main aim of ecotourism is to reduce the negative impact that tourism has on the environment.

## II. Complete the second sentence so that it has the same meaning as the first.

1. Have you ever been to Penang before?

Is this **the first time you have been to Penang?**

2. I wasn't strong enough to push it all the way.

I didn't have **enough strength to push it all the way.**

3. We stayed in a magnificent hotel on our holiday in Dalat.

The hotel **we stayed in on our holiday in Dalat was magnificent.**

4. You didn't prepare for the picnic as well as I did.

I prepared **for the picnic better than you did.**

5. You can find a tour operator. They have experience in working out an itinerary.

You **can find a tour operator who has experience in working out an itinerary.**

6. We went to the beach because it was a beautiful day.

It was such **a beautiful day that we went to the beach.**

7. My family last went to Hanoi three years ago.

It is **three years since my family last went to Hanoi.**

8. We didn't need to book the hotel in advance.

It **wasn't necessary for us to book the hotel in advance.**

9. We went to Phuket and stayed in a five-star resort. Its name is Six Senses.

**We went to Phuket and stayed in a five-star resort whose name is Six Senses.**

10. Richard is very proud of his children's achievements.

Richard takes **great pride in his children's achievements.**