

HFN GO
TERMS & CONDITIONS

Please read till the end

1. Place an order if you **100% confirm and afford** all the payment.
2. Please **make payment first before fill the form** to avoid confusion.
3. You **cannot cancel your order after make payment** and after fill the form. Please think first before submit order.
4. All the **GO will takes time within 4 weeks** or can be more longer depends on the item you order and which origin of the country. I'll explain more in another section.

Please do not place order if you cannot wait.

5. Kindly **send the exact amount** of the total given as I'll forget to send the balance in your parcel. If the balance not more than RM5, I'll donate it under your name to any donation medium.

I'll donate if you forget to ask and i forget to give you. If you remember I'm not giving your balance, feel free to dm me.

6. Please **use INSTANT TRANSFER only** to make payment especially when the dateline of the GO is in Friday, Saturday or Sunday.

If you send on that day using normal transfer, the money will only be clear a day of working day.

I will cancel your order if you still using normal transfer especially on these days.

7. I'm **not responsible for any damage and loss** during international and local shipment.

If any item damages during international shipment, I'll inform to the buyer first.

All the item will be pack in bubble wrap

You are encouraged to take a video once your item's arrived. I'll not entertain if your item missing or damage without video proof.

8. I'm also not responsible if any seller/fansites didn't send their item (scammer) as promised.

9. Please do understand if i reply your dm late as i'm working. If I'm not reply your dm within 6 hour, kindly dm me again.

KOREA GO

- **All item from Korea** especially album, official merchandise and fansite **will be send to Korean address first**
- Payment will be **collect lump sum**
- **Total = Item Price + Local Delivery Fee within Korea + International shipping + Malaysia local postage**
- No need 2nd and 3rd payment unless the price or weight of the item change
- **Do not worry about Kastam anymore**
- Parcel from Korea will be send once or twice a month except for special GO. I'll send the special GO to MY once the album reached my korean address.

ANOTHER COUNTRY GO

- Payment for GO from another country besides Korea will be split to **2 payment:**
- **1st payment:** Item's Price + half international shipping
- **2nd Payment:** Half international shipping + MY local postage + paypal fee (if any)
- 2nd payment notice will be send through dm.
- **If i get less than 3 or 5 orders, I'll cancel the GO as the shipping fee will be expensive.**

ESTIMATION OF ARRIVAL

- 1) Released album & Official Merchandise: within 4 weeks after deadline
- 2) Preorder album & Official Merchandise: Within 4 weeks after the item's released date
- 3) Fansites merchandise other than doll: within 8 weeks (can be more longer depends on the item)
- 4) Doll: Usually taking more than 3 months to finish the production.

*Please note this is just an estimation, it can be less or more longer than expected.
Kindly wait patiently till the item arrived.

If you have question and any inquiry, feel free to send dm to my Twitter (HFN_GO).