

Room links for recording:

GTM1 <https://global.gotomeeting.com/join/116367645>

GTM2 <https://global.gotomeeting.com/join/223349533>

GTM3 <https://global.gotomeeting.com/join/362608013>

GTM4 <https://global.gotomeeting.com/join/395760701>

Hi [NAME]. This is [NAME]. Glad you are able to help us today! So let me tell you a little bit about what we'll be doing today. Basically, I'm going to be getting your feedback on **Sakai**. Your job today is going to be really easy - just be yourself. Now and then, I may ask you what you're thinking, but mostly I'd just like you to show me how you would use the platform. We're looking to test the environment - not you. There are no right or wrong answers.

There's just one thing that I would like you to do differently, which is to "think out loud" so I can understand exactly what you are thinking and doing.

How does that sound?

And finally, I want to let you know that I had nothing to do with the design of Sakai. I'm just collecting feedback, so feel free to be candid with your thoughts and responses. And just to remind you, this session will be recorded for research purposes - we'll only be capturing your voice and desktop.

Let me know when you're ready... (begin recording)

Next, here is the web address to put in your browser it will appear in the chat window

<http://qa01-sakai.marist.edu/portal>

Here is the log-in name and password I'd like you to use. (Show participant a piece of paper with the login information printed on it.)

PARTICIPANT 1 (Luisa to use)

id: faculty01 pw: uxtest01

Sites: Oceanography 101-001, Philosophy 101-001

PARTICIPANT 2 (Wilma to use)

id: faculty02 pw: uxtest02

Sites: Oceanography 101-002, Philosophy 101-002

PARTICIPANT 3 (Luisa to use)

id: faculty03 pw: uxtest03

Sites: Oceanography 101-003, Philosophy 101-003

PARTICIPANT 4 (Wilma to use)

id: faculty04 pw: uxtest04

Sites: Oceanography 101-004, Philosophy 101-004

Great! now I am going to read you the following scenario to help you get started:

You're currently adjuncting at a new college teaching 4 courses. Unfortunately you haven't been assigned a TA in any of those courses, so all of the course management is on you! You're really looking for the technology to be your TA in terms of helping you stay informed, organized, and most importantly in-touch with your students in a timely manner.

1. Log into your account (give log-in info)
2. You need to remember what the deadline was you gave to your Oceanography 101 course for their Chapter 1 Quiz - can you show me where you can quickly find that information
3. Great! Now you realize that students from your Philosophy 101 course were all supposed to post to their forum by midnight today. How would you determine if they did their homework?
4. Now that you identified who the slackers in the class are, you need to send them one of your 'special invitation emails'. Before sending those out, you need to remind students of the upcoming maintenance window the service is having. Where would you go to see service alerts?

Great job!

Now I would like you to log-out of the site, and now log in with this information; the website is the same <http://qa01-sakai.marist.edu/portal>

PARTICIPANT 1 (Luisa to use)

id: ux01 pw: uxtest01

Sites:

PARTICIPANT 2 (Wilma to use)

id: ux02 pw: uxtest02

Sites:

PARTICIPANT 3 (Luisa to use)

id: ux03 pw: uxtest03

Sites:

PARTICIPANT 4 (Wilma to use)

id: ux04 pw: uxtest04

Sites:

Now I'd like for you to pretend you're a second semester Junior. You're getting ready to graduate soon and taking courses which just relate to your major...and you couldn't be happier! In addition to maintaining a 3.7 GPA, you're also the campus president of the psychology club, have an internship off campus and work in the Library part time. You are definitely busy, but driven and like to stay on track with the latest and the greatest.

1. First, log into your account
2. Now that you're just studying Psychology, you want to remove all of those freshman courses which seem like they took place forever ago for you. You only want to see your courses that relate to your major. Can you show me how you would go about doing that?
3. Great! You're interested in finding out what you need to do this week in terms of homework or upcoming tests/reports. Last time you missed an email from your prof and didn't get to do an extra credit assignment. Can you show me how you would find out about recent events or announcements sent from your professors for each class?
4. Good job. You just remembered after looking around for your recent messages a friend of yours said the system was dumb because they couldn't find it. Can you think of a way you would tell someone who didn't know what to do how they could get help?
5. The same friend that you're looking to help out also told you about a new online club you should join called the UX Project Club. Where do you think you can find out information on new sites to join?

That's it! thanks so much!

Do you have any questions for me?