Department of Health and Family Services (HFS) - Medicaid

Chapter100GeneralHandbook.pdf

For consideration of payment by the Department of Health and Family Services under any of its authorized programs, covered services must be provided to an eligible participant by a medical provider enrolled for participation in Illinois' Medical Programs. Services provided must be in full compliance with applicable federal and state laws, Department Administrative Rule (89 Ill. Adm. Code, Social Services),

Illinois Medicaid Billing Requirements for Providers

Illinois Medicaid providers must adhere to specific billing requirements to ensure compliance an d eligibility for reimbursement. These requirements include:

Comprehensive Billing Manual:

Providers must use the appropriate taxonomy codes as outlined in the Illinois Association of Me dicaid Health Plans Comprehensive Billing Manual.

Documentation:

Providers are required to maintain comprehensive records that justify the medical necessity of t he services provided. These records must be retained for a minimum of six years.

Billing Accuracy:

Providers must use the correct billing codes and submit claims within specified timeframes to av oid delays or denials.

Feefervice -For-Serivce:

Illinois Medicaid reimbursement is based on predetermined rates for specific services, and provi ders must ensure their billing practices align with the current fee schedule.

Illinois has a web-based provider enrollment system called Illinois Medicaid Program Advanced Cloud Technology (IMPACT). When enrolling in IMPACT, entities and individuals must designate their enrollment type as one of the following: Group (e.g., physician group), Billing Agent, Facilities, Agencies, and Organizations (FAO), or Individual.

Before beginning the enrollment process in the IMPACT system, please determine whether you need to complete any of the prerequisite steps listed below.

- Obtain a National Provider Identifier (NPI) Number - A NPI is a unique ten digit identification number issued by the federal Centers of Medicare and Medicaid (CMS). As required under the Health Insurance Portability and Accountability Act (HIPAA), health care providers must have an NPI and use the NPI in all HIPAA-related transactions. Providers may have multiple locations attached to one NPI, or separate NPIs for each location. Additional information on NPIs can be found on the federal CMS HIPPA webpage. Not all providers are required to have an NPI. If you are a health care provider who is a HIPAA covered entity you must obtain an NPI.
- Taxonomy Number - A code used in billing HIPAA related transactions. The taxonomy number is selected by the health care provider based upon their education, license/certification and the services being rendered. Individual providers and organizations are required to indicate their taxonomy number when applying for an NPI. Providers who are required to have an NPI will need to enter their taxonomy number in IMPACT. Refer to the CMS website for additional information on taxonomy codes.
- Ensure a Certified W9 is on File - Providers who receive state/federal funds directly from the Illinois State Comptroller for services rendered or provided to participants must have a certified W9 tax form on file with the Illinois State Comptroller's office.
- Professional Certifications or Licensures - Providers must maintain current certification or licensure as a condition of participation in the Illinois Medicaid Program. If your profession requires certification or licensure in the State of Illinois, these qualifications must be active at the time of revalidation or enrollment in IMPACT. The IMPACT system verifies the following certifications and licensures:
    - HFS 101 (3) Handbook for Providers Chapter 100 — General Policy and Procedures
    - Illinois professional licenses
    - Out-of-state medical licenses
    - Medicare certifications
    - American Board of Medical Specialties (ABMS)
    - Clinical Laboratory Improvement Amendments (CLIA) Certifications
    - Behavior Analyst Certification
    - Deaf/Hard of Hearing Commission Licenses
    - Board of Optician/Contact Lens Certifications
    - Federal Aviation Administration Certifications As applicable, IMPACT also verifies the following information:
        - Criminal history background checks
        - Drug Enforcement Agency Numbers
        - Sanctions

    - Vital Statistics
    - Provider basic information
    - Driver's license/State ID
    - Vehicle plate numbers
    - Vehicle Identification Numbers (VIN)
    - Safety Training Certifications
- Ensure the Appropriate Web Access - IMPACT requires each provider to submit an active e-mail address. E-mail will become the primary mode of communication between contract agencies and providers, and an e-mail address is a required field for revalidating or enrollment in IMPACT. In order to access the IMPACT provider portal you must use an Internet browser.

The medical services that are covered for participants in Medical Assistance (Medicaid), the Family Health Plans and ACA Adults include the following:

1. Abortion services in limited situations (89 Ill. Adm. Code 140.413)
2. Advanced Practice Nurse Services (89 Ill. Adm. Code 140.435, 140.436)
3. Ambulatory Surgical Treatment Center Services (89 Ill. Adm. Code Part 146, Subpart A)
4. Audiology Services (89 Ill. Adm. Code 140.497)
5. Chiropractic Services (89 Ill. Adm. Code 140.428)
6. Clinic Services (89 Ill. Adm. Code 140.460, 140.461, 140.462, 140.463, 140.464 and 140.467)
7. Dental Services (89 Ill. Adm. Code 140.420, 140.421)
8. EPSDT Services (89 Ill. Adm. Code 140.485)
9. Family Planning Services and Supplies (89 Ill. Adm. Code 140.482, 140.483 and 140.484)
10. Home Health Agency Visits (89 Ill. Adm. Code 140.470, 140.471, 140.472,140.473 and 140.474)
11. Hospice Services (89 Ill. Adm. Code 140.469)
12. Hospital Ambulatory (Outpatient) Services (89 Ill. Adm. Code 148.140).
13. Hospital Inpatient Services (89 Ill. Adm. Code, Part 148, Part 149 and Part 152)
    Hospital Emergency Department Services (89 Ill. Adm. Code148.140)
14. Imaging Services (89 Ill. Adm. Code 140.438)
15. Laboratory (89 Ill. Adm. Code 140.430, 140.431, 140.432, 140.433, 140.434).
16. Long Term Care Services (89 Ill. Adm. Code Part 147 and Part 153)
17. Medical Supplies, Equipment, Prostheses and Orthoses (89 Ill. Adm. Code 140.475, 140.476, 140.477, 140.478, 140.479, 140.480 and 140.481)

18. **Mental Health Services (89 Ill. Adm. Code 140.452, 140.453 , 140.454, 140.455 (Community Based Mental Health Provider)**
19. Optical Services/Supplies (89 Ill. Adm. Code 140.416, 140.417 and 140.418).
20. Pharmacy Services (89 Ill. Adm. Code 140.440, 140.441, 140.442, 140.443, 140.444, 140.445, 140.446, 140.447, 140.448, 140.449,140.450 and 140.451)
21. Physician Services (89 Ill. Adm. Code 140.410, 140.411, 140.412, 140.413 and 140.414)
22. Podiatric Services (89 Ill. Adm. Code 140.425, 140.426)
23. Renal Dialysis Services (89 Ill. Adm. Code 148.140) HFS 103 (1) Handbook for Providers Chapter 100 — General Policy and Procedures
24. Sub-acute Alcohol-Substance Abuse Services (89 Ill. Adm. Code 148.340 and 148.370)
25. Telehealth Services (89 Ill. Adm. Code 140.403)
26. Therapy Services (89 Ill. Adm. Code 140.457, 140.458 and 140.459)
27. Transportation to secure covered medical services

State of Illinois - Funding

Catalog of State Financial Assistance (Grants)

CSFA – List of Active Grant Programs

CSFA – List of Current Funding Opportunities

Pre-Qualification and Pre-Award Requirements

1. Register with State of Illinois (SOS) – Must be actively registered with the Illinois Secretary of State
2. Obtain FEIN/EIN number – Obtain a Federal Employer Identification Number from the IRS
3. Register for SAM.gov account – Register for a SAM.gov account and obtain a 12-digit Unique Entity Identifier
4. Sign up for a Illinois.gov account – Create an Illinois.gov account using your business email address
5. Link GATA account to Illinois.gov account – Sign into the GATA Grantee Portal using Illinois.gov account to and link two accounts.
6. A profile in Grantee portal – Complete Grantee Registration (if an organization record does not exist in the GATA Grantee Portal)
7. Internal Control Questionnaire – Complete the Internal Control Questionnaire (ICQ) from the GATA Grantee Portal

Government grants in Illinois 2025/2026

Funding Agency

Department of Health and Human Services, Health Resources and Services Administration
Tracked Programs: 8 (view opportunities)
Tracked Funding: $1,600,000 (view opportunities)

Department of Health and Human Services, Administration for Community Living
Tracked Programs: 6 (view opportunities)
Tracked Funding: $7,487,654 (view opportunities)

Department of Health and Human Services, Centers for Disease Control - CGH
Tracked Programs: 3 (view opportunities)
Tracked Funding: $32,847,356 (view opportunities)

Department of Health and Human Services, Administration for Children and Families - OHS
Tracked Programs: 3 (view opportunities)
Tracked Funding: $15,946,490 (view opportunities)

Department of Education
Tracked Programs: 2 (view opportunities)
Tracked Funding: $1,650,000 (view opportunities)

Department of Health and Human Services, Substance Abuse and Mental Health Services Adminis
Tracked Programs: 2 (view opportunities)
Tracked Funding: $1,170,000 (view opportunities)

Department of Justice, National Institute of Justice
Tracked Programs: 2 (view opportunities)
Tracked Funding: $2,058,000 (view opportunities)

Department of Health and Human Services, Administration for Children and Families - OCS
Tracked Programs: 1 (view opportunities)
Tracked Funding: $400,000 (view opportunities)

Centers for Disease Control - CGH
Tracked Programs: 1 (view opportunities)
Tracked Funding: $0 (view opportunities)

Department of Justice, Office for Victims of Crime
Tracked Programs: 1 (view opportunities)
Tracked Funding: $500,000 (view opportunities)

Centers for Disease Control and Prevention - ERA
Tracked Programs: 1 (view opportunities)
Tracked Funding: $1,750,000 (view opportunities)