

EDUCATION

University of North Carolina at Charlotte — Belk College of Business — Charlotte, NC

Bachelor of Science in Accounting (Pre-Accounting) | Expected Graduation: Fall 2027

Honors: Dean's List, Spring 2025 — Central Piedmont Community College

PROJECTS

Event Sales & Financial Tracking System | Excel — Sep 2026

- Built a comprehensive Excel model from scratch to track event sales, expenses, donations, payment methods, and member/flash-sale pricing in one centralized system.
- Improved transaction tracking and reconciliation by capturing customer orders, quantities, subtotals, actual amounts received, and separating payments above the order total as donations.
- Generated automated financial summaries for 5 key areas: sales, donations, expenses, net surplus, and payment methods to give leadership a clear view of event performance.
- Made the system reusable for future events by creating adjustable menu, pricing, and payment controls that can be updated without rebuilding the workbook.

Walmart Inc. Financial Statement & Ratio Analysis | Excel — Aug 2026

- Produced a 3-year financial analysis across 6 performance areas by extracting FY2024–FY2026 Walmart SEC Form 10-K data and analyzing net sales growth from \$642.6B to \$706.4B.
- Built 14 linked financial ratios, 2 multi-year analysis frameworks, and 3 charts by connecting financial statement data to formulas for ROA, ROE, inventory turnover, receivables turnover, margins, liquidity, and leverage.
- Validated 4 annual balance sheets and improved analysis reliability by reconciling reported totals, documenting SEC sources, and identifying improving margins, faster inventory turnover, and persistent negative working capital.

CERTIFICATIONS & TRAINING

Career Catalyst: Audit — Forage — Aug 2026

- Completed 5 core audit workstreams from planning through findings presentation by testing accounts receivable, reviewing client processes, documenting observations, and communicating audit results.

QuickBooks Online ProAdvisor Academy — Level 1 Training — 2026

- Completed 2 Level 1 QuickBooks workflow modules across major transaction cycles by reviewing bank feeds, matching transactions, categorizing activity, and performing reconciliation tasks for sales/customer and expense/vendor processes.

Preparing Data for Analysis with Microsoft Excel — Microsoft — Jan 2026

- Strengthened Excel-based data preparation and analysis skills by completing Microsoft training focused on organizing, cleaning, and preparing data for analysis.
- Complemented hands-on Excel project work with formal Microsoft training in data preparation and analysis.

EXPERIENCE

Boba Cafe — Matthews, NC

Assistant Shift Manager / Team Lead | Oct 2023–Present

- Directed shift operations for a fast-paced cafe serving 100+ customers per shift by assigning team roles, resolving order issues, and rebalancing coverage to reduce wait times during peak hours.
- Mentored and trained 4+ new hires on POS systems, cash handling, order fulfillment, and customer service standards to support consistent team performance.
- Maintained availability of high-use inventory during peak periods by monitoring stock levels and restocking products before shortages disrupted service.

Charlotte-Mecklenburg Police Department — Charlotte, NC

Outreach Program Intern | Summer 2022

- Supported resident-facing community outreach efforts by collaborating with law-enforcement personnel and community leaders on programs designed to strengthen local engagement.

LEADERSHIP & ACTIVITIES

Vietnamese Student Association at UNC Charlotte — Charlotte, NC

Intern | Aug 2025–Apr 2026

- Improved fundraiser sales tracking accuracy and organization by redesigning the Excel tracker used to record and organize event sales.

SKILLS

Accounting & Audit: Financial Statement Analysis, Ratio Analysis, SEC 10-K Analysis, Audit Planning, A/R Testing, Reconciliations

Software & Systems: Excel (SUMIFS, Advanced Formulas, Modeling), QuickBooks Online, Google Sheets

Languages: English (Fluent), Vietnamese (Fluent)