

Stephen F. Austin State University
Richard and Lucille DeWitt School of Nursing
NURS 4432: Leadership and Coordination of Nursing
Clinical Reflection/Journal (Total Point: 10)

Name: Tiffany Wells Unit: MICU Date: 2-12-23

	Pick one question for each journal/reflection entry for each clinical day
A	• Tell me about leadership / management skills / techniques did you use or see someone else use? • <u>Give an example</u> of how it was used. • Describe why it was effective? Or describe why it was not effective? • Tell me how you would have done it differently? • Did you encounter any problems during clinical experience?
B	• Describe a safety or legal and ethical incident that you encountered in clinical. • Describe the reporting process. Tell me about how the supervisor problem solved after the incident. • Tell me how you would have done it differently? • Did you encounter any problems during clinical?
C	• Describe a situation that involved conflict. If more than one please elaborates. • Tell me about emotional intelligence being used? • Tell me about the solution? Was the conflict resolved? • Would you have done anything different? • Did you encounter any problems during your clinical experience? There was a conflict between one of the intensivists and one of the nurses. The nurse came to the charge frustrated with how the doctor was treating her patient, and was contraindicating what another was saying regarding end of life care. The nurse came to the charge and expressed her concern. The family was deciding whether or not to remove life support, and as soon as they were ready the intensivist indicated he could wake her up which the nurse disagreed with. The charge nurse approached the intensivist with her concerns regarding the way he has been undermining the nurses recently. She had to use emotional intelligence with this because she could not come off disrespectful towards the doctor. The doctor was very understanding and said that he “did not realize” his words and actions were offensive. I saw an increase in communication with the doctor and the patients nurse throughout the rest of the day. They even had a conversation about best treatment options regarding the patient. I would have done the same thing because it is better to approach the situation head on rather than dealing with it and letting it get worse. I had no other conflicts during my clinical experience.

D	• Tell me about an incident where your preceptor used critical thinking to solve a problem? • Would you have done it differently? If so, how? What did you like about their solution? • Did you encounter any problems during clinical experience?
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