

## **Diaguru Privacy Policy**

**Effective Date: December 7, 2023**

This Privacy Policy describes how Diaguru ("Diaguru", "we", "us", or "our") collects, uses, and shares your personal information when you use our mobile application (the "App").

### **1. Information We Collect**

We collect the following types of information when you use the App:

- **Personal Information:** This includes information that can be used to identify you directly, such as your name, email address, date of birth, and gender.
- **Health Information:** This includes information related to your health, such as your blood sugar levels, medication intake, and medical history.
- **Usage Data:** This includes information about how you use the App, such as the features you use, the frequency of your use, and the device you are using.
- **Technical Data:** This includes information about your device, such as the operating system, browser, and IP address.

### **2. How We Use Your Information**

We use the information we collect to:

- Provide and improve the App;
- Create your account and manage your profile;
- Track your health data and progress;
- Send you reminders for your medications;
- Provide you with personalised recommendations and tips;
- Respond to your inquiries and support requests;
- Conduct research and analysis to improve our services;
- Comply with applicable laws and regulations.

### **3. How We Share Your Information**

We may share your information with the following third parties:

- **Service providers:** We may share your information with third-party service providers who help us operate the App, such as cloud storage providers and data analytics companies.
- **Healthcare providers:** You may choose to share your health information with your

- doctor or other healthcare providers through the App.
- Legal authorities: We may disclose your information to legal authorities if we are required to do so by law.

We will not share your information with any other third parties without your consent.

#### **4. Your Choices**

You have the following choices regarding your information:

- You can access and update your personal information in the App settings.
- You can request to delete your account and data by contacting us at [email protected]
- You can opt out of receiving marketing communications from us by following the instructions in the emails we send you.

#### **5. Data Security**

We take reasonable measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or method of electronic storage is 100% secure. Therefore, we cannot guarantee the absolute security of your information.

#### **6. Children's Privacy**

The App is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and you believe that your child has provided us with personal information, please contact us at [email protected]. We will delete the information as soon as possible.

#### **7. International Data Transfers**

Your information may be transferred to and processed in countries other than your own country. The laws of those countries may not provide the same level of data protection as the laws of your country.

#### **8. Changes to this Privacy Policy**

We may update this Privacy Policy from time to time. If we make any material changes, we will notify you by email or by posting a notice on the App. We encourage you to review this Privacy Policy regularly.

## **9. Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

jsscm2023@gmail.com

## **10. Specific Information for Diaguru**

In addition to the information above, please also note the following:

- The App allows you to add medication names and dosages. This information is not shared with any third parties without your consent.
- The App allows you to input your blood sugar levels. This information is stored securely on our servers and is only accessible to you and your healthcare providers.
- The App uses a BMI calculator to calculate your body mass index. This information is not shared with any third parties without your consent.
- The App allows you to set reminders for your daily medications. This information is stored securely on your device and is not shared with any third parties.