Service Agreement Terms and Conditions

1. Personalized Pet Care By Amanda agrees to provide pet sitting, dog walking, and other applicable pet care services in a reliable, caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Personalized Pet Care By Amanda from any and all claims against the company, its owners, employees, and representatives, except those arising from negligence or willful misconduct on the part of Personalized Pet Care By Amanda.

2. Client agrees to notify Personalized Pet Care By Amanda of any concerns within 24 hours of completion of services.

3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due at or prior to the time of the commencement of services unless explicitly agreed upon supplementary payment terms.

4. Client will incur a $25 charge for each returned check in addition to any and all bank fees attributed to the returned check.

5. Personalized Pet Care By Amanda shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of Client's pet(s). Personalized Pet Care By Amanda is not responsible for sickness, injury, escape, loss accidents, or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Personalized Pet Care By Amanda.

6. Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state, and federal laws and regulations.

7. Personalized Pet Care By Amanda will follow the directions of the Veterinary Release Form in the case a pet should become injured or sick.

8. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons, or other animal(s) caused by the Client's pet(s) or negligent act.

9. Client agrees to indemnify, hold harmless, and defend Personalized Pet Care By Amanda in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.

10. Personalized Pet Care By Amanda reserves the right to charge a cancellation fee of 100% of the scheduled visits for services canceled with less than 24 hours' notice prior to the scheduled service.

11. Personalized Pet Care By Amanda reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, Personalized Pet Care By Amanda will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorizes Personalized Pet Care By Amanda to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.

12. Personalized Pet Care By Amanda reserves the right to refuse service to any client, at any time, for any reason.

13. This document gives Personalized Pet Care By Amanda, and its representatives authorization to enter the Client's listed address as needed to perform agreed-upon services.

14. Client expressly gives Personalized Pet Care By Amanda the authority to employ a locksmith on their behalf and to promptly reimburse Personalized Pet Care By Amanda for all costs incurred in the event of a malfunction of the lock, keys or automatic door opener.

15. Personalized Pet Care By Amanda is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.

16. Client agrees to properly secure the home prior to leaving the premises. Personalized Pet Care By Amanda will re-secure the home to the best of its ability at the end of each visit.

17. In the case of an emergency, inclement weather, or a natural disaster, the Client authorizes Personalized Pet Care By Amanda to use reasonable judgment for the care and well-being of Client's pet(s) and residence. Personalized Pet Care By Amanda will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.

18. Personalized Pet Care By Amanda is not responsible for any damages beyond the control of the Pet Sitter.

19. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter and cleaning supplies. Client authorizes any purchase necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Personalized Pet Care By Amanda within 7 days.

20. The client authorizes the use of pet(s) pictures on the website, social media, and/or marketing materials for promotional purposes.

21. Client authorizes this contract to be valid approval for services so as to permit Personalized Pet Care By Amanda to accept all future in-person, telephone, online, mail, or email reservations and provide services without additional signed contracts or written authorizations.

22. Terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed. I have read the above terms and conditions. I know, understand, and agree to all terms stated above. By Signing below, I am accepting this document as a contractual agreement.

Printed Name	Client Signature
Office Notes	Date