

How to get in touch with Lloyds

- Your organisation's case worker at Lloyds if you have one - you can always ask them to share your complaint with their superiors as well or to share their email with you
- Alternatively, you can call Lloyds on their corporate line at 0345 20835 207478 or use their [mobile banking app](#).
- If you are an organisation with a high name recognition or big bank accounts, contact us at bankbetter@tippingpointuk.org and we will share the contact details for Lloyds management with you.

What you could say to Lloyds

Dear **Lloyds Team / name of case worker**,

I am contacting you to notify you that **[name of organisation]** has decided to close our business bank account with Lloyds.

While we were your customers, we became increasingly concerned over your continued engagement with the fossil fuels industry. [Thousands of scientists from around the world](#) have said that if we continue to heat Earth's atmosphere by burning fossil fuels, it will become increasingly difficult to live on this planet. I do not want my money to enable such a future, so I decided to put it elsewhere.

Since 2016, [Lloyds has provided the fossil fuel industry with \\$15.058 billion](#) worth of financial support. To this date, Lloyds does not include all coal, gas and oil companies with expansion plans and does not have a comprehensive phase-out strategy for the coal, oil and gas industries in line with the Paris Agreement. Until this is the case, we will not consider Lloyds as a banking partner.

I look forward to hearing from you on this matter.

Yours sincerely,

XXXX

Account number: XXXXXXXXX