



Cosmos Above

"When you think about the perfect companion in your life, remember to thank the Cosmos Above."

Introduction

The Basics

Dear New Client

Welcome to Cosmos Above, the finest purveyor of synthetic companionship in the world. We hope that this informational packet finds you in good health and sound mind. As part of your recent application process we have chosen to include this handy guide to help you navigate the often confusing world of new companion ownership! With that, we offer our sincerest gratitude for choosing Cosmos Above to help you in this new phase of life!

Due to terms presented in the application for a new companion, the client indicated no prior history or experience with ownership of a Task Manager and so we at Cosmos above have included a basic tutorial on using your STELLIS POCKET COMPANION.

Companion Overview

Client has been paired with a SILVER grade STELLIS PC. A Silver grade companion is one built to the minimum criteria of its designated Task. This grade is quite common across the board and is the basic level of a Stellis Pocket Companion, hand picked from available inventory to best suit the client's needs.

SPCs have all the functionality of a home computer dock and none of the access restrictions as they are fully mobile and semi-independent, able to access the versa-web from anywhere so long as a signal tower is within range, and can remotely integrate with Personal Points of Access (PPAs) such as home security networks and appliances.

Basic Needs

Charging

All SPCs are equipped for wireless charging at a suitable e-dock pad. Due to their small size, SPCs do not have the same amount of self-recharge as larger companions, requiring them to return to a dock every 15 to 20 shakes (approximately 2 days).

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SPCs feature liquid LCD facial disks with no access ports, therefore they cannot eat food to offset their power consumption. Portable charging packs are recommended for any client planning a long trip with no guarantee of a charging dock being accessible.

In an emergency, magnetic displacement and background network access can be shut off to extend battery life.

Enrichment

Though they are not capable of becoming Awakened, SPC basic personality modules simulate the behavioral patterns of domesticated animals. In order to maintain a proper level of AI quality, proper interaction is required. SPCs are known to engage in playtime, make up games, and seek human contact and may become difficult, disruptive and destructive if left unattended or neglected. In cases where constant access is unreasonable, we at Cosmos Above recommend acquiring a pair with opposing Keynotes to ensure proper interaction requirements are met.

Functionality

Basic Functions

All SPCs are capable of magnetic displacement due to their small, lightweight bodies. This feature allows them to be hands free and obstacles such as fences and gaps negligible, however it has a significant draw on their power levels. If running too low on battery, the displacement will shut off, which can cause damage if the companion is not safely at ground level. Aurora events and nightfall prevent this feature from being usable.

All SPCs have an indicator at the end of their tails which can blink in any number of colors and patterns (customized in settings) to show battery levels, incoming calls and network access, among other things. If the tail light is out, wireless backup will be offline. Tail charms and chain styles can be swapped easily should a new design be wanted.

All SPC basic modules include minor vocalization as a standard feature. While intelligent enough to understand given commands, many companions do not speak on their own terms, preferring chirps, beeps and other non-intrusive noises. Speaking modules are available for any unit at most CA and affiliated storefronts.

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All SPCs have a Hard Light Projection Node (HLPN, or “help node”) which is used to project tactile holographic images into the open air for the owner to directly interface with. Often found on the centerline of the facial disk, this node is immutable and not part of the built-in customization features of the facial disk aside from color. To relocate or change the shape of the node, it must be manually replaced or swapped with a different facial disk; this will not alter the companion’s personality or memory.

Unique Functions

The client’s SILVER companion has been fitted with a Diurnal balancing module and security access features to assist with its paired Ebor Task Manager. This allows long distance access to the Ebor unit using private, encrypted data to ensure constant contact. This may cause additional drain on the battery.

General Use

Per standard robotics regulations, SPCs will prioritize their own needs in any situation that is absent of an explicit command or Task. This is to ensure their AI and battery are at full capacity at any time, but can be overridden with simple commands denying this sequence.

Troubleshooting

Tail light

A tail light going out is often a sign of network loss. If a network is still available on other devices, run a diagnostic to ensure connectivity of all tail chain segments is present. If not, a replacement tail chain is required.

DO NOT PULL on the tail chain or attempt to grab a companion by the tail. Damages to the connection port, indicator and segments caused by mishandling are not covered by warranty.

To remove a tail chain, shut down your companion (leaving them online may cause distress), wrap the chain around the fingers securely, and press with the thumb against their back above the port. The connector should pop free with mild pressure; do not force the plug if it does not move on its own. Apply a lubricant or seek a CA affiliate technician to assist.

Charging issues

Any possible issues with gaining or maintaining a charge longer than a few shakes is an indication of e-system degradation or a





possible low-quality etherylle shard. Replacement of an e-system in a small unit is not recommended due to their delicate parts. MERCURY and SILVER grade companions can be parallel-ported to new bodies at a designated CA affiliate location.

DO NOT USE third party, Out-of-Market power systems for this reason!

DO NOT ATTEMPT to remove or change the e-system if you do not have proper training and safety equipment! Etherylle is TOXIC to organic matter! Cosmos Above is not responsible for client negligence regarding personal safety.

Personality issues

If the client finds their companion's personality to be overtly negative, not due to chosen Keynotes at the time of purchase but through degradation of AI or learned-negative-feedback-looping (LNFL syndrome) that is not fixable by immediate positive reinforcement there is a soft-reset feature that will eliminate all data acquired prior to the negative behavior per the set the time frame (default is 1 day) in order to wipe any potential negative experiences from the memory bank.

In cases where a soft reset is not enough, the next stage is a full wipe which is best done by licensed technicians. This will retain all preset data and erase accumulated data (memories, custom settings, etc), rendering the unit effectively good as new!*

Anomaly/Nightfall protocol

Power availability restrictions and Anomaly Reaction Protocol are pre-programmed into every unit per Location Standard Metrics, often defaulting to low power mode settings. If the aurora is absent, magnetic displacement will not be possible and so will be turned off to conserve power. Anomalies of Class-G and greater will prompt a temporary sleep cycle of one shake to prevent damage to components and AI. This can be prevented by command settings, however Class-C and greater anomalies will not permit this override.

Please keep all vulnerable companions offline and in a physically secure location for the duration of the anomaly.

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Disclaimers

*Hard reset return to factory settings is effective at starting over with the same unit however the stress of the wipe can damage the components on a sub-mechanical level. In other words, it is considered "traumatic" in human terms and can cause more problems in the long term. Cosmos Above recommends parallel porting a unit that is not AI-damaged or acquiring a new unit altogether rather than risk future problems stemming from hard resetting.

Closing

We look forward to your ongoing patronage at Cosmos Above.

Nastuta Hellorin, CEO

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