

Terms and Conditions

Agreement between User and www.splash-productions.org

Welcome to www.splash-productions.org. The www.splash-productions.org website (the "Site") is comprised of various web pages operated by Splash Productions ("Splash"). www.splash-productions.org is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of www.splash-productions.org constitutes your agreement to all such Terms. Please read these terms carefully and keep a copy of them for your reference.

www.splash-productions.org is a Photography and Videography Services Site.

Welcome to Splash Productions, your premier source for real estate photography and media services. At Splash, we specialize in providing high-quality photography and videography solutions tailored to meet the unique needs of real estate professionals. Our mission is to enhance your property listings and marketing materials with stunning visuals that attract and engage potential buyers. By accessing and utilizing our website, you agree to abide by the terms and conditions outlined herein. These terms govern your use of our services, including but not limited to browsing our website, engaging with our content, and interacting with our media services.

We are committed to ensuring transparency, reliability, and excellence in all aspects of our operations. Should you have any questions or concerns regarding our services or terms of use, please don't hesitate to reach out to our dedicated support team.

Thank you for choosing Splash Productions. Together, let's elevate your real estate marketing with exceptional visual content.

Privacy

Your use of www.splash-productions.org is subject to Splash's Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs users of our data collection practices.

Electronic Communications

Visiting www.splash-productions.org or sending emails to Splash constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures, and other communications that we provide to you electronically via email and on the Site satisfy any legal requirement that such communications be in writing.

Children Under Thirteen

Splash does not knowingly collect either online or offline personal information from persons under the age of thirteen. If you are under 18, you may use www.splash-productions.org only with permission of a parent or guardian.

Cancellation/Refund Policy

At Splash Productions, we understand that circumstances may arise that require the cancellation of services. We strive to provide a seamless experience for our clients, including a straightforward cancellation process. Please review the following policy regarding cancellations of Splash services:

1. Cancellation Period:

Clients may cancel their Splash services at any time by sending an email to support@splash-productions.org. However, in order to be eligible for a refund, clients must cancel within 72 hours of signing up for our services.

2. Refund Policy:

a. ****Cancellations Within 72 Hours:** Clients who cancel their Splash services within 72 hours of signing up are eligible for a full refund of any fees or charges paid.

b. ****Cancellations After 72 Hours:** For cancellations made after the initial 72-hour period, no refunds or pro-rated fees or charges will be refunded.

3. Cancellation Procedure:

To initiate the cancellation process, clients must send an email to support@splash-productions.org stating their intention to cancel services. Our support team will process the cancellation request in a timely manner and provide confirmation of cancellation via email.

4. Effect of Cancellation:

Upon cancellation of services, clients will no longer have access to Splash's products, services, and platforms. Any remaining balance or future charges will be waived, except in cases where cancellations occur after the 72-hour eligibility period.

5. Additional Terms:

Clients' specific agreements with Splash may include additional terms and cancellation policies beyond those outlined in this general policy. Clients are advised to review their individual agreements for any additional terms or conditions related to cancellations.

6. Changes to Cancellation Policy:

Splash reserves the right to modify or update this cancellation policy at any time without prior notice. Clients are encouraged to review this policy periodically for any changes.

By signing up for Splash services, clients acknowledge and agree to abide by the terms and conditions outlined in this cancellation policy. For any questions or assistance regarding cancellations, please contact our support team at support@splash-productions.org.

Links to Third Party Sites/Third Party Services

www.splash-productions.org may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Splash and Splash is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site or any changes or updates to a Linked Site. Splash is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Splash of the site or any association with its operators.

Certain services made available via www.splash-productions.org are delivered by third party sites and organizations. By using any product, service, or functionality originating from the www.splash-productions.org domain, you hereby acknowledge and consent that Splash may share such information and data with any third party with whom Splash has a contractual relationship to provide the requested product, service, or functionality on behalf of www.splash-productions.org users and customers.

No Unlawful or Prohibited Use/Intellectual Property

You are granted a non-exclusive, non-transferable, revocable license to access and use www.splash-productions.org strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to Splash that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Splash or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends, or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Splash content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular, you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use and will make no other use of the content without the express written

permission of Splash and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of Splash or our licensors except as expressly authorized by these Terms.

Third Party Accounts

You will be able to connect your Splash account to third party accounts. By connecting your Splash account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

International Users

The Service is controlled, operated, and administered by Splash from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Splash Content accessed through www.splash-productions.org in any country or in any manner prohibited by any applicable laws, restrictions, or regulations.

Indemnification

You agree to indemnify, defend, and hold harmless Splash, its officers, directors, employees, agents, and third parties, for any losses, costs, liabilities, and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules, or regulations. Splash reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Splash in asserting any available defenses.

Arbitration

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the American Arbitration Association or a similar arbitration service selected by the parties in a location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding, or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regards to these Terms and Conditions or any disputes arising as a result of these Terms and Conditions, whether directly or indirectly, including Tort claims that are a result of these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this

arbitration provision, shall be determined by the Arbitrator. This arbitration provision shall survive the termination of these Terms and Conditions.

Class Action Waiver

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE, AND/OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Splash agree otherwise, the arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

Liability Disclaimer

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. SPLASH PRODUCTIONS AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME.

SPLASH PRODUCTIONS AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES, AND RELATED GRAPHICS CONTAINED ON THE SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES, AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. SPLASH PRODUCTIONS AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES, AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL SPLASH PRODUCTIONS AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES, OR ANY DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, DATA, OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES, AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE, EVEN IF SPLASH PRODUCTIONS OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS

DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

Termination/Access Restriction

Splash reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Texas and you hereby consent to the exclusive jurisdiction and venue of courts in Texas in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Splash as a result of this agreement or use of the Site. Splash's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Splash's right to comply with governmental, court, and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Splash with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law, including but not limited to the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision, and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Splash with respect to the Site, and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the user and Splash with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

Changes to Terms

Splash reserves the right, in its sole discretion, to change the Terms under which www.splash-productions.org is offered. The most current version of the Terms will supersede all previous versions. Splash encourages you to periodically review the Terms to stay informed of our updates.

Contact Us

Splash welcomes your questions or comments regarding the Terms:

Splash Productions

Houston, Texas 77007

Email Address: info@dedmg.com

Telephone number: (346) 946-1501

Effective as of January 01, 2024