

If a **Chromebook is having issues**, turn it off and then on again.

You can also **POWERWASH** it by pressing **ESC + REFRESH + POWER**

It will prompt you to insert a USB Drive. Press **CTRL + D** instead

Press **ENTER**

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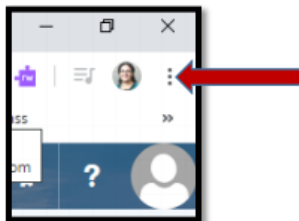
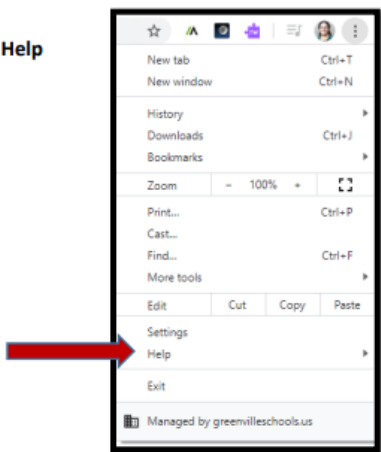
This fixes **several** issues, including screen not turning on, sluggish, locked up and more.

Slow Operation- Try updating the OS!

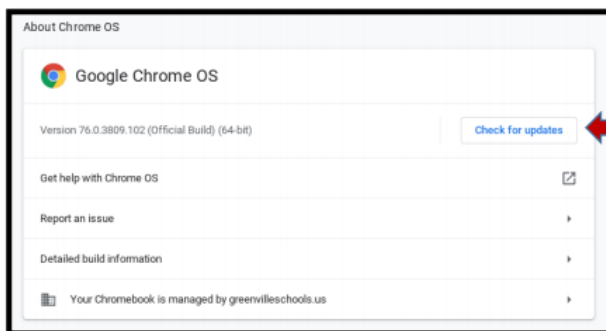
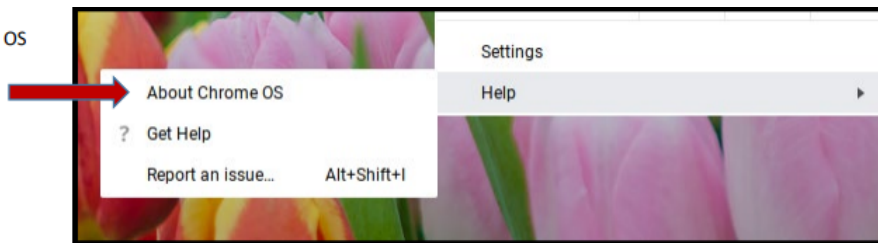
Update Chrome Operating System

1. Go to the Browser menu at the top right. It's 3 vertical dots

2. Click on Help



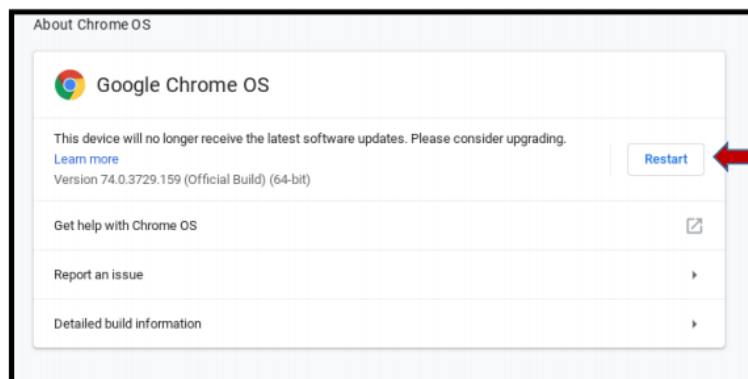
3. Click on About Chrome OS



4. Click Check for Updates.

5. Device will begin to update.

6. Click restart device.



Zoom in on your screen

Chromebooks tend to be pretty compact and many of them come with screen sizes under 12 inches. Get to know how your Chromebook's zoom functions work and you will soon be magnifying your display whenever you need to.

To make everything you're looking at bigger, press Ctrl + Shift and +.

To make everything smaller, hit Ctrl + Shift and -.

The combination of Ctrl + Shift + 0 resets your screen resolution.

You can also make just the current page you're looking at bigger or smaller (while the rest of the display stays the same).

To zoom in, hit Ctrl and the + key.

To zoom out, hit Ctrl and the - key.

Hit Ctrl + 0 to reset.

These two tricks are great ways to cut down on eye strain.

Change the magnification level or move around

To increase magnification: Press Ctrl + Alt + Brightness up . You can also press Ctrl + Alt, then scroll with two fingers up on the touchpad.

To decrease magnification: Press Ctrl + Alt + Brightness down . You can also Press Ctrl + Alt, then scroll with two fingers down.

To move the magnified view around: Move your cursor in any direction. You can also press Tab to move from item to item on your screen.

Make everything on your screen bigger or smaller

You can make everything on your screen bigger or smaller, including your row of apps and tabs, by changing your screen resolution.

To make your screen bigger, decrease resolution: Press Ctrl + Shift and Plus .

To make your screen smaller, increase resolution: Press Ctrl + Shift and Minus .

Reset resolution: Press Ctrl + Shift + 0.

Note: On a touchscreen, touch and hold an area with two fingers. Then spread them apart to zoom in, or pinch them together to zoom out.

Magnify your screen

You can zoom in on your screen, like you're using a magnifying glass.

Magnify your whole screen

To quickly magnify your entire screen, press Ctrl + Search  + m or press Ctrl + Launcher  + m.

At the bottom right, select the time. Or press Alt + Shift + s.

Select Settings .

At the bottom, select Advanced.

In the "Accessibility" section, select Manage accessibility features.

Under "Display," turn on Enable fullscreen magnifier.

To **choose your zoom level**, next to "Fullscreen zoom level," select Down arrow .

Tips: To move around, press Ctrl + Alt + Up , Down , Left , or Right . In fullscreen zoom mode on a touchscreen, use two fingers to move around the screen.

Take a screenshot

Use the key at the top of the keyboard that looks like a rectangle with lines coming off to the right. Press Ctrl and that key to take a screenshot. If your keyboard doesn't have that special key, then Ctrl + F5 will work instead. Chrome OS will save your screenshot to your Downloads folder.

Accessibility

Learn how to make your Chromebook accessible.

Turn ChromeVox (spoken feedback) on or off: Ctrl + Alt + z

Turn on high contrast mode: Search + Ctrl + h (or) Launcher + Ctrl + h

Magnify your whole screen: Ctrl + Search + m (or) Ctrl + Launcher + m

Magnify part of your screen: Ctrl + Search + d (or) Ctrl + Launcher + d

Move around in fullscreen-magnifier mode: Ctrl + Alt + Up , Down , Left , or Right

Highlight the launcher button on your shelf: Shift + Alt + L

Highlight the next item on your shelf: Shift + Alt + L, then Tab (or) Shift + Alt + L, then Right arrow

Highlight the previous item on your shelf: Shift + Alt + L, then Shift + Tab (or) Shift + Alt + L, then Left arrow

Open the highlighted button on your shelf: Shift + Alt + L, then Space (or) Shift + Alt + L, then Enter

Remove the highlight from a button on your shelf: Shift + Alt + L, then Esc

Switch focus between:

Highlight the bookmarks bar (if shown): Shift + Alt + b

Highlight the row with the address bar: Shift + Alt + t

Open right-click menu for highlighted item: Search + Shift + Increase volume (or) Launcher + Shift + Increase volume

Move an app icon up, down or to the side in the launcher: Ctrl + Up , Down , Left , or Right

Move an app in or out of a folder in the launcher: Ctrl + Shift + Up , Down , Left , or Right

Screen is dark when powered on: Press brightness key above the 8 & 9. Hold the power button for 30 seconds, then restart.

My screen is rotated: Ctrl + shift + refreshShape, arrow

Screen text is too Large or Small: Ctr - to decrease zoom (or) Ctrl + to increase zoom

How do I enable ChromeVox (voice speaks with keystrokes)? Ctrl + alt + z

A language is displaying other than English or certain keys are not typing correctly.

1. Click status bar (bottom right)
2. Click settings
3. Scroll down and click show advanced settings
4. Go to Language and input settings
6. Select English (United States)

Bookmark like a pro! This is a Google Chrome tip, but because Chromebooks were made for Chrome, this is very fitting! Keep your most commonly used websites saved as bookmarks in your bookmarks bar. Ctrl + Shift + B will show/hide your bookmarks bar. Use the ★ star button in your web browser bar to add your current website as a bookmark. Make sure to change its location to "Bookmarks Bar" so it'll show up in that bar! (It will turn blue when it's saved.) You can delete the text in the bookmark name box so that just the icon shows if it's a program or site with an easily identifiable icon (ie: email).

If your Chromebook displays an error when accessing a specific webpage (such as: "Aw, Snap!" and "This webpage is unavailable")

- ✓ Check your Internet connection

- ✓ Clear cached images and files and cookies and other site data
- ✓ Close other tabs, apps, and extensions
- ✓

✓ No sound on headphones

- ✓ 1. Make sure headphones are plugged in properly and there is no dirt in the plug
- ✓ 2. Make sure the mute button isn't pushed
- ✓ 3. Clear the cache and then reboot

How to clear cache and cookies

- ✓ Open Google Chrome
- ✓ At the top-right, find the More icon
- ✓ Click More tools > Clear browsing data
- ✓ At the top, select All time
- ✓ Next, check Cookies and other site data and Cached images and files, leave the other options unchecked
- ✓ Click Clear data