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Table 1 Example of table description

Variable	Speed (rpm)	Power (kW)
x	10	8.6
y	15	12.4
z	20	15.3

Numbering is written in brackets and right aligned. Leave a space of 1 space with the paragraphs before and after it. Writing the equation in font Times New Roman font Symbol. If there are multiple equations, number the equations. Equation numbers should be sequential, place them on the far right, namely (1), (2), and so on. Use signs to make writing equations more concise. Use italic font for variable.

$$\alpha x + \beta y = \chi z.$$

Notation of written mathematical equations should be included at the end of the article before the Bibliography, and given the unit (SI)

Results And Discussion (TNR, 14 Bold)

This section presents the results with clear descriptions. Results can be supplemented with tables, graphs (pictures), and/or charts. The discussion section describes the results of processing data or information, interpreting the findings logically, linking them to relevant reference sources, and the implications of the findings. [Times New Roman, 12, normal].

Subsection 1 (TNR 12 Bold)

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Subsection 2 (TNR 12 Bold)

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Conclusion (TNR, 14 Bold)

The conclusion explains what is expected in the Introduction section, as well as conclusions from the Results and Discussion section. Conclusions can also be added to the development plan for the implementation of future service.

References (TNR, 14 Bold)

- Gerson, RF (2004). Measuring Customer Satisfaction. Jakarta: PPM.
- Haefner, JE, Deli-Gray, Z., & Rosenbloom, A. (2011), "The importance of brand liking and brand trust in consumer decision making: Insights from Bulgarian and Hungarian consumers during the global economic crisis", Managing Global Transitions: International Research Journal, Vol. 9 No.3, pp.249-273.
- Hafeez, S., & Hasnu, S. (2010), "Customer satisfaction for cellular phone in Pakistan: A case study of Mobilink", Business and Economics Research Journal, Vol.1 No. (3), pp. 35-44.
- Hafeez, S. and Muhammad, B. (2012), "The Impact of Service Quality, Customer Satisfaction and Loyalty Programs on Customer's Loyalty: Evidence from Banking Sector of Pakistan", International Journal of Business and Social Science, Vol.3 No. 16, pp. 200-209.
- Heriyadi, Listiana, E. and Lay, YN (2018). An Analysis of the Influence of Service Quality, Personal Selling and Complaint Handling and Trust on Customer Retention (Survey of Bank Harda International Savings Customers, Pontianak Branch). Volume 7 Number 2.
- Kotler.P. (2008). Marketing Principles 2. Twelfth Edition. Jakarta: Erlangga.

Bibliography / the main references used in the research are national / international journals and proceedings. All references should be up to date (up to date) with scientific developments and written using APA Style.

Notes:

- Manuscripts/papers are written in a ready-made DOC format and are ready to print according to the provided template

- The length of the manuscript/paper is about 6–10 pages and typed 1 space

