

When Should I Reach Out for Help?

Our SITC Advisors are always available to answer any questions you have. They are here to support you and your Fellow throughout the semester and strive to answer your emails within 24 hours. In addition to troubleshooting issues, they can also offer advice to help you strengthen your mentorship skills.

If you have a problem with your Fellow's behavior or performance, **reach out as soon as you have concerns**. Our advisors can help you address the issues you are experiencing quickly and effectively. You can call or email your assigned SITC Advisor or reach the entire team at internships@collegeforsocialinnovation.org.

Topics they can help you address include but are not limited to:

- Building professional and communication skills
- Difficulties with working remotely
- Issues with tardiness or absences (e.g. missing weekly 1:1 meetings)
- Lapses in communication (e.g. Fellow is unresponsive to 3+ emails)
- Falling behind on tasks
- Ethical or professional concerns
- Mental or physical health concerns

If you ever have any safety concerns about or in relation to your Fellow, please reach out to your SITC Advisor immediately. They will work to support your Fellow as soon as possible.