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06.09.2021

The Consolidated Report of the Consumer Relations and Arbitration Committee presented to the 60th AGM of FPTA on 26.09.2021 at Bengaluru for the years 2019-20 and 2020-21.

It gives me immense pleasure to present before you the consolidated report of the Consumer Relations and Arbitration Committee of FPTA.

I was nominated as the convener of Consumer Relations and Arbitration Committee of FPTA for the year 2019-20 in the first meeting of the Managing Committee of FPTA on 23rd September 2019 at Delhi. In this connection I received a letter from the secretariat on 27.9.19 requesting to select my own team with the consent of members preferably from Managing Committee Members. Although I was in USA I acknowledged immediately on 1.10.2019 and also selected my team. I took care to select members representing all the four zones East, West, North and South. I talked to all of them and taken their consent. The following are the members Mr. Priyesh Desai, Mumbai, Mr. A. Muthuraman, Chennai, Mr. Subash Saha, Kolkata, Mr. Parmod Jain, Delhi, Ranjeet Jain, Bangalore, Mr. Vishnu Kant Rathi, Secunderabad, Mr. Vikram Bajanka, Patna and Mr. Saravana Kumar, Salem.

I have communicated the above list to FPTA on 03.10.19 and got the confirmation of the FPTA President on 05.11.19.

On 13th October 2019, I created a Whatsapp group "FPTA Con and Arb. Committee 19-20" and regularly posted all the relevant letters in the group.

Then on 14.10.19, I communicated to all the members about their nomination and requested them to coordinate with their Jurisdiction associations which I communicated to them. Care was taken so that the members can contact the nearby associations which are allotted to them. The members were to organize Consumer Meet and Awareness Programs on Arbitration in the respective association.

On 18th November 2019, I have sent copies of system of Arbitration followed by the Madras Paper Merchants Association to all the Members and requested their inputs to frame a common Procedure to be followed by all the 35 Affiliated Associations and also reminded them to organize consumer meet. Further I also sent copies of the procedure followed by "Redressal and Grievances Committee" of Pune Paper Traders Association to all the Committee Members for Guidance and reference on 21st November 2019.

As a follow up I wrote to all the Committee Members on 04.12.2019 again. I have received inputs and reply from Mr.Priyesh Desai, Mr. A. Muthuraman, Mr. Saravana Kumar, Mr. Subash Saha, Mr. V K Rathi, Mr. Ranjeet Jain and Mr.Yoginder Kumar Goel. I thank them for their response and guidance.

On 16th December 2019, I wrote to all the Vice-Presidents of FPTA to contact the associations under their Jurisdiction for organizing Consumer Meet and Arbitration Program.

On 19th December 2019, I have submitted my report of the Consumer Relations and Arbitration Committee to be presented to the 2nd MC of FPTA [2019-20].

Shri.Saravana kumar, former Vice-President of FPTA organized a consumer Meet on 30.12.2019 in Salem Paper and Allied Traders Association, Salem.

In continuation of the activities, I visited the Dindugul Paper Merchants Welfare Association along with FPTA Past President Shri.Venkat and FPTA Vice-President Mr.R.Ravi on 19th Jan 2020, the day of their AGM. In my address I stressed the need of Arbitration and also requested them to have healthy relationship with Consumer Associations. The Dindugul District Master Printers Association President Mr.Arulanantham and Secretary Mr.Shanmugha Sundaram were also present in the meeting.

On 10th Feb 2020, I wrote to all the Presidents of affiliated associations to hold the Consumer meet in their respective association and also take steps to form "Arbitration Committee", if there is no committee already in their association.

On 7th June 2020, I Organized a webinar "All about Arbitration" with the able guidance of Mr.Venkat and coordination by our dynamic FPTA Secretary Mr.Hiren Karia. Mr.C.Prasanna Venkatesh Senior Consultant of M/s.C.Prasanna Venkatesh and Associates who have their offices in Mumbai, Delhi, Hyderabad, Bangalore, Madurai and Cochin was the Resource Person. It was well attended by many of our FPTA members.

On 18th June 2020 Mr.B.R.Rao have forwarded the procedure of Arbitration followed in Telengana Paper Merchants Association which was very useful. I have forwarded the same to Shri.Prasanna Venkatesh, Advocate for reference.

On 23rd June 2020, I Forwarded the inputs of Arbitration Committees of Pune Paper Traders Association, Delhi Paper Merchants Association, Madras Paper Merchants Association and Telengana Paper Merchants Association to Mr.Prasanna Venkatesh, Our Arbitration Consultant in Chennai and requested him to give us a uniform common Arbitration Procedure for all our 35 affiliated association across India with copy to Mr.A.Venkat.

On 25th June 2020, I have forwarded my committee report to FPTA to be presented in the 3rd MC Meeting of FPTA 2019-20.

On 13th July, 2020, I wrote a reminder for inputs for common uniform Arbitration Procedure to all Presidents of Affiliated Associations and forwarded the Arbitration Procedure once again.

On 12th September, 2020 I have forwarded a Draft of KYC to be obtained from all the customers with an Arbitration clause and also with a matter to be printed in our Sales Invoices. The Draft was given by our Advocate Shri. Prasanna Venkatesh.

On 21st September, 2020 I have sent my committee's consolidated report for the year 2019-20 to FPTA to be presented to the 4th MC and AGM of FPTA.

I was renominated as the convener of Consumer Relations and Arbitration Committee of FPTA for the year 2020-21 in the first meeting of the Managing Committee of FPTA held virtually on 27th September 2020. In this connection I received a letter from the FPTA secretariat, 04/60/2021 dated 27.9.20 on my renomination as convenor for the year 2020. The following members Mr. Priyesh Desai, Mumbai, Mr. A. Muthuraman, Chennai, Mr. Subash Saha, Kolkata, Mr. Parmod Jain, Delhi, Ranjeet Jain, Bangalore, Mr. Vishnu Kant Rathi, Secunderabad, Mr. Vikram Bajanka, Patna and Mr. Saravana Kumar, Salem were renominated for the term 2020-21.

Then vide my letter 002-009 dated 1.10.2020 I communicated to all the members about their renomination and requested them to coordinate with their Jurisdiction associations which I communicated to them. The members were to organize Consumer Meet and Awareness Programs on Arbitration in the respective association.

On 10th April 2021, a webinar was organized by Bureau for the Empowerment of Arbitration and Mediation [BEAM] where I was one of the speakers and Mr. B. Karthigaivasan, General Manager, District Industries Centre [DIC] and Mr. Mohamed Sanofer, ED, BEAM were other speakers on the topic "Recovering Overdue Payments using MSMED Act"

To frame the guidelines to be adopted for Arbitration, I contacted a senior advocate Mr. P. Nanda Kumar B.A., B.L., former President, Bar Association Coimbatore and Chairman, Joint Action Committee of Tamil Nadu Advocates Association. I gave inputs received from Chennai, Delhi, Bangalore, Pune and Telengana associations regarding their arbitration procedure. After many brainstorming sessions with him he finally gave me a draft on "Rules Governing Arbitration of FPTA". I have forwarded the same to FPTA, FPTA President, FPTA Secretary, Presidents of all affiliated associations of FPTA, Members of FPTA Arbitration committee, Mr. Venkat and Mr. Prasanna, advocate Chennai on 29.10.2020. I have sent reminder by whatsapp on 20.3.2021 and by mail on 17.04.2021.

Mr.Satyapal Gupta has given few suggestions / corrections in the draft. Members of KPMSA Arbitration Committee have given some inputs.

Till date I have not received any feedback on the draft from others. FPTA has sent a reminder on April 3rd regarding the same to all.

On 15.4.2021, I have sent my committee's report for 2020-21 to be presented to the 2nd MC of FPTA.

On 4th September 2021, a webinar was organized by Bureau for the Empowerment of Mediation[BEAM] where I was one of the speakers and Mrs.Ravishankar , Hon'ble District Judge, Tirunelveli, Tamilnadu and mr.Tariq Khan, Advocate Delhi Highcourt and Arbitration Expert were other speakers on the topic:"Arbitration is no more alternative rather it is a preferred method".

On 4.9.2021, I have forwarded a mail as well as a hard copy for suggestions from all associations affiliated to FPTA being the final reminder. The draft to be presented to the 60th AGM on 26.9.2021 at Bengaluru.

Further due to corona virus issue no physical meetings could be organized in the association level both on Consumer side and Arbitration. Hope the situation will improve and will organize the meetings in future. I request you all to consider the draft already sent and give your views on the rules governing arbitration of FPTA.

I thank our FPTA President Shri.Chandara Dev Chaudhary , Hony.Secy. Shri.Hiren Karia, Members of my committee and all the members of FPTA for their continuous support in discharging our duties of the committee.

With warm Regards.

C.Balasubramnian,

Convener-Consumer Relations and Arbitration Committee,FPTA

