



Resolutions Team Member

Oxfordshire Scouts

‘An opportunity to make a difference’

Key Tasks for Resolutions Team

Purpose of the Resolutions Team:	The Resolutions Team will look to ensure that conflicts, incidents and complaints are managed within the Scouts policies.
Responsible to:	Resolutions Team Leader
Main contacts:	Group Lead Volunteers, District Lead Volunteers & volunteers across the County
Appointment requirements:	Understand and accept The Scout Association's policies. Complete the appointment process, getting started modules within 5 months in this role and keep mandatory ongoing learning current (and any new requirements under transformation changes).
Key Tasks for Resolutions Team:	• Make sure all incidents are reported, recorded, responded to and closed as required by Law and Scouts Policies • Work to try and stop conflicts before they happen and from happening again. • Share knowledge from previous cases within the wider network of Resolution Leads and the Resolutions UKHQ Team.